

**TYNE AND WEAR FIRE AND RESCUE AUTHORITY**

**Item No 5**

**MEETING: POLICY AND PERFORMANCE COMMITTEE: 6 JULY 2020**

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**SUBJECT: 2019/20 END OF YEAR PERFORMANCE REPORT**

**JOINT REPORT OF THE CHIEF FIRE OFFICER/CHIEF EXECUTIVE (THE CLERK TO THE AUTHORITY) THE STRATEGIC FINANCE OFFICER AND THE PERSONNEL ADVISOR TO THE AUTHORITY**

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**1 INTRODUCTION**

- 1.1 Our vision is to create the safest community. To make this happen we operate a risk-based approach which prioritises how and where we focus our resources. Our targets are ambitious; but even as a high performing service we want to continue to improve for our communities.
- 1.2 Our approach to our response prioritises those in greatest need. We aim to get to an incident as quickly as we can. Based on the latest Home Office statistics (2018/19), we are the fastest Fire and Rescue Service (FRS) in England at reaching dwelling fires within a response time of 6 minutes 13 seconds. We aim to get to people who need us as fast as we can. We closely monitor our speed of response times and review how we can remain amongst the fastest responders within our available resources.
- 1.3 Our targeted prevention work plays a major role in keeping people safe. Our Home Safety Checks (HSC) and other extensive preventative work with partners helps reduce the number of fires in the home. This can be seen in our performance at incidents within dwellings. Amongst all metropolitan FRS' we have the third lowest number of accidental dwelling fires per 10,000 dwellings, and the third lowest number of injuries recorded from accidental dwelling fires per 100,000 population. This proactive work is also undertaken in our fire safety activity, risk based inspection programme and operational health checks. This is where we engage with the business sector to keep people safe in their working environment.
- 1.4 This report and the supporting presentation outlines how we are working to keep our communities safe, but also how we are working collaboratively with partners to address the wider social issues that result in deliberate fires.
- 1.5 The purpose of this report is to provide the Policy and Performance Committee with information relating to Tyne and Wear Fire and Rescue Service's (TWFRS) performance for End of Year 2019/20.

**2 BACKGROUND**

- 2.1 The End of Year Performance Report 2019/20 provides a comprehensive overview of the organisation's performance in relation to key performance indicators for April 2019 to March 2020.
- 2.2 Data contained in the report is extracted from the Incident Recording System (IRS).
- 2.3 In 2019/20, we received 28,724 emergency calls and attended 16,763 incidents - a decrease of 4% (1,058) emergency calls and a decrease of 3% (567) incidents attended compared to last year.

### **3 2019/20 OPERATIONAL PERFORMANCE**

- 3.1 Unfortunately, there were 9 fire fatalities (LI02) in 2019/20, 7 of which were from accidental dwelling fires (LI01).
- 3.2 Injuries from accidental dwelling fires have decreased by 23% (11) when compared to 2018/19 (LI03).
- 3.3 31% (11) injuries from accidental dwelling fires occurred in the bedroom with a further 31% (11) occurring in the kitchen (LI03).
- 3.4 42% (793) of primary fires had a property type of 'Road vehicle', an increase of 5% (38).
- 3.5 10% (499) reduction in deliberate secondary fires (LI16)
- 3.6 False alarms in domestic premises (LI23) have increased by 3% (76) and false alarms in non-domestic premises have decreased by 9% (148)
- 3.7 The average response time for the first appliance was 5 minutes 50 seconds, this compares to 6 minutes 12 seconds in 2018/19
- 3.8 There were 33,484 HSCs delivered (26,597 by TWFRS and 6,887 by partners). This compares to 28,343 last year (24,645 by TWFRS and 3,698 by partners).

### **4 Metropolitan FRS Comparison**

#### **In comparison to other Metropolitan FRS' -**

- 4.1 TWFRS recorded the highest number of Fatalities from all fires per 100,000 population with 0.79.
- 4.2 TWFRS had the third lowest number of injuries from accidental dwelling fires per 100,000 population with 3.17.
- 4.3 TWFRS recorded the highest number of Primary Fires per 100,000 population of all Met FRS for 2019/20 with 163.94.

- 4.4 TWFRS recorded the third lowest number of accidental dwelling fires per 10,000 dwellings with 10.02.
- 4.5 TWFRS had the highest number of deliberate fires per 10,000 population with 46.16.
- 4.6 TWFRS had the highest number of deliberate secondary fires per 10,000 population 38.26.
- 4.7 TWFRS recorded the second highest number of malicious false alarms with 0.2 per 1,000 population.
- 4.8 TWFRS had the third highest number of false alarms from automatic fire alarms in non-domestic premises per 1,000 non domestic premises with 43.63.
- 4.9 TWFRS had the second highest number of false alarms from automatic false alarms in domestic premises with 5.23 per 1,000 domestic premises.
- 4.10 TWFRS recorded the second highest number of fires in non-domestic properties per 1,000 non-domestic premises with 5.78.

## **5 RISK MANAGEMENT**

- 5.1 A risk assessment has been undertaken to ensure that the risk to the Authority has been minimised as far as practicable. The assessment has considered an appropriate balance between risk and control, the realisation of efficiencies, the most appropriate use of limited resources and a comprehensive evaluation of the benefits. The risk to the authority has been assessed as low utilising the standard risk matrix based on control measures being in place.

## **6 FINANCIAL IMPLICATIONS**

- 6.1 There are no financial implications in respect of this report.

## **7 EQUALITY AND FAIRNESS IMPLICATIONS**

- 7.1 There are no equality and fairness implications in respect of this report.

## **8 HEALTH AND SAFETY IMPLICATIONS**

- 8.1 There are no health and safety implications in respect of this report.

## **9 RECOMMENDATIONS**

9.1 Members are recommended to:

- a) Endorse the contents of this report
  - b) Receive further reports as appropriate.
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## **BACKGROUND PAPERS**

The under mentioned Background Papers refer to the subject matter of the above report:

2019/20 Performance Report (1<sup>st</sup> April 2019 to 31<sup>st</sup> March 2020)