

Sunderland C19/Winter Resilience Plan

November 2021

**All Together
Better**

Better Health and Care
for Sunderland.



Philip Foster
MD ATB and System C&C Chair

Natalie McClary
ATB System C&C Management Lead

Purpose

To update the Health & Wellbeing Board on system winter/Covid planning to provide assurance on system resilience for the city by providing an overview of:

- Learning from Covid19 and winter 20/21 that will support winter planning and resilience for 21/22.
- System winter scheme overview 21/22.
- Out of hospital surge protocol and processes.

System Resilience Planning 21/22

Purpose of Schemes

Winter funding is used to ensure safe and quality patient care is provided at times of high demand, contribute to the system achieving the E.D. four hour stand including resilience against Covid19. Every year the system considers lessons learned and tests ideas of reform, which might then lead to service change going forward.

High Level Principles of Schemes

Teams provide schemes in collaboration, as well as in alignment with recovery planning inclusive of Covid19 and urgent and intermediate care reforms via ATB Programme Four (P4).

Purpose of working in this way is to promote whole system response as well as momentum delivered throughout the pandemic.

Learning from Covid and Winter 20/21

During the initial pandemic and subsequent winter 20/21 the following areas of transformation were implemented

Area	Service
Primary Care	<ul style="list-style-type: none"> • Triage first method • Acute Respiratory Unit/s – Covid Assessment ‘Hot Hubs’ • Pulse Oximetry Service
Integrated Discharge Service	<ul style="list-style-type: none"> • Implementing the discharge to assess model by bringing health and social care teams together • Additional community bed provision • Additional Recovery at Home capacity • Discharge Transport
Hospital services	Hospital proactive approach to managing covid and Recovery programme
System Resilience	Vaccination Programme

System Resilience and the Winter Vaccination Programme

The winter vaccination programme is key to supporting system resilience this winter especially with Covid restrictions lifting resulting in higher Covid circulation rates and an expected resurgence of flu due to reduced immunity. Resilience to be achieved through:

- Increased vaccination rates for Flu and Covid amongst residents to prevent severe illness and hospitalisation
- Increased Health and Social Care staff vaccination rates for Flu and Covid
- Working together as a system to deliver the programme and reduce burden on individual groups

System Resilience and the Winter Vaccination Programme

Covid Programme focussing on provision for 1st and 2nd doses and booster programme for those aged 40 and over, health and social care staff and those in an 'at risk' category

Current vaccination uptake for the eligible population is

- 1st dose – 82.9%
- 2nd dose (of those who had a 1st dose) – 80%
- Booster (of those who have had 1st and 2nd) – 43.5%

System Resilience and the Winter Vaccination Programme

- Health and social care staff have been offered booster jabs as a priority and those health staff not jabbed need to be fully jabbed by 31 March 2022
- 87% practice staff are jabbed, reducing the number of staff needing to self-isolate and supporting reduced sickness levels due to Covid – this % will increase over next few months and we are working with STSFT to support staff vaccinations
- Community Services Nursing Team have supported the programme by vaccinating our care home patients and housebound patients with 1st, 2nd and booster doses

System Resilience and the Winter Vaccination Programme - Flu

- Current flu vaccination rates in the city are at 50.9% of the eligible population:
 - 80.3% of over 65's care home patients are vaccinated
 - Care home patients and housebound patients are being given flu and Covid vaccine in one visit to prevent need for multiple visits
 - 62% of over those aged 50 and over are vaccinated (not in care homes)
 - 31.8% of under 50s at risk are vaccinated
 - School immunisation programme is ongoing

System Resilience and the Winter Vaccination Programme - Flu

- Target for flu vaccine for health and social care workers is 100%
- current STSFT staff flu vaccination rate is 44.5%
- Primary care data not yet available for staff flu vaccinations
- Community Pharmacy continues to play a vital role in supporting the vaccination programme in Sunderland

Winter Schemes 20/21

The system command and control group identified the following schemes via undertaking a number of dedicated planning sessions and use of a prioritisation matrix.

The schemes have been approved by Sunderland CCG to the total of **£2,900,432**. Mental Health Schemes sit outside of this budget to a total of **£155,567**.

Vaccination programme also sits outside of this budget and is a continued area of delivery with significant importance to Covid recovery.

An evaluation framework is in place to regularly review schemes, discuss impact and any potential changes to ensure flow across the system.

Winter Schemes 20/21

Theme	Winter Schemes
Integrated Hospital Discharge Support	<ul style="list-style-type: none"> • Personal Assistants: Recruit team of personal assistants to provide flexible support to pathway 1 discharges who need short term support services • Homeless Officer: Continue with funding for member of housing options team to be placed in hospital to support discharge • Discharge System Co-ordinator; As per national guidance appoint a 6 month temp System Co-ordinator to have oversight of multi-agency approach • Social Work; enhanced staff team & operating hours to support discharge pathways • Support to Hospital wards - Additional staff capacity for targeted hospital wards to support discharge-i.e. additional business support staff • Short Term Care Package Support- Recruit additional reablement staff to increase capacity for system in relation to community-based packages of care. • Community beds- Additional 45 community beds • Equipment- additional technology to support Telecare services and additional equipment for community bed services • Additional staffing resources- Additional community nursing & Independent Living Officers

Winter Schemes 20/21

Theme	Winter Schemes
Increased system resilience	<ul style="list-style-type: none"> • Transport -Additional 24/7 hospital discharge transport • Primary Care- Overspill urgent care overspill Clinic and General Practice Additional Capacity • Primary care- Additional Physio capacity • Hospital staffing resource- funding for additional front line clinical & nursing staff • Voluntary Sector- Schemes to support hospital discharge and support people in the community i.e. social isolation • Ambulance service- Schemes to reduce pressure on ambulance service and improve ambulance handovers-i.e. telecare first responder to falls, support to support patients to be managed in ED waiting room rather than waiting in an ambulance • Community Pharmacy Scheme- Increase utilisation of scheme whereby GPs practice refer to the pharmacist consultation service • Mental Health services- Support for students stopping over Xmas at University, discharge support, VCS social isolation , housing support

Surge Protocol and Processes

System partners recognise winter will be difficult, but by working together we will get through it focussing on safe, quality services.

Key system surge meetings and forums to monitor and progress winter planning and resilience:

- Daily Integrated Discharge Team (IDT) meetings to review discharge position.
- Weekly Out of Hospital Command and Control structure (senior leadership).
- C&C can be called as and when necessary and system surge protocol is in place seven days per week.
- System action plan.
- Support and recognition of all services and staff for their hard work and support to the people of Sunderland

System View/Central Info



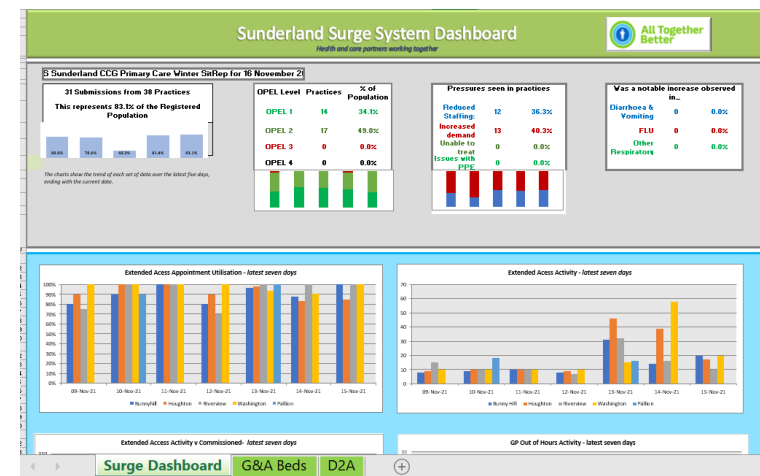
Sunderland Out of Hospital Surge Highlight Report

Distribution List	Sunderland Out of Hospital Surge Group STSFT Silver Command Partner Chief Executives (Dave Chandler/Ken Bremner/Philip Foster/Patrick Melia/Neil Obrien) ICS Assurance Forum (SBAR)															
Distribution frequency	Tuesdays and Thursdays															
Date of this Report	16/11/2021	System OPEL Level of this Report	3													
		Surge Call Required via Protocol	No													
Highlight Report by Exception	Narrative by exception for today only, weekly reporting will be via out of hospital surge and monthly reporting via LADB. <u>Note: Dashboard data is captured from the previous day with the exception of primary care OPEL reporting and the Medically Optimised Patient List.</u> Operational teams have further detailed data for any further enquiries with information identified within the dashboard.															
	<table><tr><th>System Area of Flow</th><th>RAG</th></tr><tr><td>Front of House/Same Day Access Highlights</td><td></td></tr><tr><td>SRH A&E Type 1 – SRH A&E Type 1 – performance at 53.1%, same time last week 68.1%</td><td></td></tr><tr><td>A&E Peds – Performance at 73.2%, same time last week 89.3%</td><td></td></tr><tr><td>Primary care and SEAS - 17 practices OPEL 2. No issues with EA reported this week, however some sessions were withdrawn at the weekend due to workforce issues.</td><td></td></tr><tr><td>Ambulance - Handover delays 30-60 mins – 19, last week was 11. Handover delays over 60 mins – 2, Last week was 19</td><td></td></tr><tr><td>Covid - 12 confirmed COVID-19 patients receiving oxygen at 8am. 4 inpatients diagnosed with Covid in the last 24 hours. HDU – currently 5 patients with COVID in ITU</td><td></td></tr></table>		System Area of Flow	RAG	Front of House/Same Day Access Highlights		SRH A&E Type 1 – SRH A&E Type 1 – performance at 53.1%, same time last week 68.1%		A&E Peds – Performance at 73.2%, same time last week 89.3%		Primary care and SEAS - 17 practices OPEL 2. No issues with EA reported this week, however some sessions were withdrawn at the weekend due to workforce issues.		Ambulance - Handover delays 30-60 mins – 19, last week was 11. Handover delays over 60 mins – 2, Last week was 19		Covid - 12 confirmed COVID-19 patients receiving oxygen at 8am. 4 inpatients diagnosed with Covid in the last 24 hours. HDU – currently 5 patients with COVID in ITU	
System Area of Flow	RAG															
Front of House/Same Day Access Highlights																
SRH A&E Type 1 – SRH A&E Type 1 – performance at 53.1%, same time last week 68.1%																
A&E Peds – Performance at 73.2%, same time last week 89.3%																
Primary care and SEAS - 17 practices OPEL 2. No issues with EA reported this week, however some sessions were withdrawn at the weekend due to workforce issues.																
Ambulance - Handover delays 30-60 mins – 19, last week was 11. Handover delays over 60 mins – 2, Last week was 19																
Covid - 12 confirmed COVID-19 patients receiving oxygen at 8am. 4 inpatients diagnosed with Covid in the last 24 hours. HDU – currently 5 patients with COVID in ITU																

Page 4 of 9



	<p>Discharge 2 Assess and Community Highlights</p> <p>Trust Bed Occupancy - Total adult G&A % bed occupancy is currently at 90.54% compared to 87.90% for the same day previous week. PAEDS GA beds at 76.79%, previous week was 87.90%</p> <p>Community bed capacity - capacity available with no further issues raised via IDT or D2A co-ordinator today.</p> <p>Care packages – Number of discharge packages needing to be picked up continues to slowly rise</p> <p>Medically Optimised Patients with no right to reside –</p> <p>*Total number of MO patients on the Sunderland site as follows:</p> <p>P1 = 19 (9 planned discharges for today, 0 planned discharges for tomorrow (9 remaining patients declined an interim bed)</p> <p>P2 = 5 (5 planned discharges for today, 0 tomorrow)</p> <p>P3 = 21 (7 planned discharges for today, 3 planned for discharge tomorrow and 4 planned for discharge on 18.11.21)</p> <p>P0 = Work ongoing to understand position *Work ongoing to validate all pathway data</p>
Data Resource	<p>Surge winter dashboard 2021 11</p>
OOH Surge Action Plan	<p>C&C SYSTEM ACTION PLAN 10TH</p>
Report Authors	<p>BI Representative: Craig Ellis</p> <p>ATB Surge Management Lead: Natalie McClary</p>



Health and care partners
working together.



All Together
Better

Winter Communications



Health and care partners
working together.

