Responsive Services & Customer Care Scrutiny Panel Volunteering: Unlocking Capacity - Policy Review recommendations 2013/14

 Review Progress Summary

 • not on schedule
 • on schedule
 • undeliverable
 • achieved
 Total

 6
 1
 7

				Timesc	RAG	
Ref	Recommendation	Action	Owner	ale		Progress
a)	To revise and embed a Volunteering Strategic Framework which is owned and delivered by the Sunderland Partnership	Work is underway to refresh the Sunderland Partnership's Volunteering Strategy (2009). A workshop is being planned and will be held in the autumn. This is being organised with the Sunderland Partnership and key interested parties will be involved.	Jane Hibberd / Jessica May	Decem ber 2014	•	
b)	To include in the Strategy a set of measurable outcomes of delivery against objectives	Consideration is being given to options available for suitable outcome measures to evaluate the impact of volunteering on individuals who volunteer.	Jane Hibberd	Decem ber 2014	•	
C)	To develop a clear Volunteering Policy for the involvement of volunteers in council services	Work is underway to develop a policy for the involvement of volunteers in Council services.	Jane Hibberd	March 2015	•	
d)	To incorporate into the Policy an approach to coordination of activity at area level	Work will be undertaken to identify local needs in each area and match supply accordingly, making better use of the existing capacity of volunteers, for example, opportunities for student volunteers and for local people to run services. A local partnership approach will be used, coordinated by the council (through development of the role of People Boards) using all community assets.	Charlotte Burnham	March 2015	•	Delivery of this action has been further considered as part of a recent external review looking into relationships between SCC and the VCSE sector. Proposed actions to be considered in April 2015.

Appendix N

Monitoring recs file

e)	To support Elected Members to act as 'skilled connectors' in their communities and to provide them with the means to actively engage with the voluntary workforce	To look at strategies for elected members to use their local knowledge and make connections in their areas.	Charlotte Burnham / Phil Spooner	March 2015	•	As above.
f)	To promote and facilitate opportunities for council employees, including retiring council employees, to engage in volunteering	 Activities will include: Feature in 'Workwise' Promotion of the benefits for people who become involved in volunteering as part of the Resilience action plan Development of guidance, signposting to partner agencies and FAQs Include in the Sunderland Leadership programme Include in a pre-retirement information pack for employees. 	John Rawling	April 2015	•	
g)	To increase opportunities for raising the profile of volunteering including the use of existing and planned communication campaigns	Sunderland Volunteers Month takes place in June 2014 – An event will be promoted by the Council working with the Area Coordinators and the Volunteer Centre to highlight volunteering including leaflets, banner, posters and media release using case studies as the main thread. The Council supported Volunteering Day at the Museum & Winter Gardens in January 2014 – this was covered in the media and Community News.	Rose Peacock/Sam Meredith/Charlott e Burnham	April 2015	•	The Council worked with the Volunteer Centre to support Sunderland Volunteer Month in June 2014 under the All Together Sunderland brand including posters, banners, and promoting of the event at the start of the month. A press release was issued to coincide with Carers' Week which fell within volunteering month and a press release also promoted the volunteer events in the city centre and in other areas of the city. Media support has been provided to support Love Where You Live and volunteering to help make the city more attractive. Support has been provided to a Libraries' Volunteer event.

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