

EAST SUNDERLAND AREA COMMITTEE

AGENDA

Monday, 12th November, 2018 at 5.30pm

VENUE – Committee Room No. 1, Civic Centre

Membership

Cllrs E. Ball (Chair), C. Marshall (Vice Chair – People), E. Gibson (Vice Chair – Place), C. English, M. Mordey, V. O’Neil, B. McClennan, L. Scanlan, N. Hodson, A. Wood, Essl, P. Hunt, P. Wood, M. Dixon and R. Oliver.

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For further information and assistance please contact:-

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* Denotes an item relating to an executive function

ELAINE WAUGH
Head of Law and Governance

2nd November, 2018

At a meeting of the EAST SUNDERLAND AREA COMMITTEE held in the CIVIC CENTRE, SUNDERLAND on MONDAY, 25th JUNE, 2018 at 5.30p.m.

Present:-

Councillor Ball in the Chair

Councillors M. Dixon, English, Essl, E. Gibson, Hodson, Hunt, Marshall, Mordey, Oliver, O'Neil, Scanlan A. Wood and P. Wood.

Also Present:-

Matthew Jackson	-	Governance Services Officer, Sunderland City Council
Catherine Loftus	-	Head of Operations, Gentoo
Julie Maven	-	VCS Representative
Gillian Robinson	-	Area Co-ordinator, Sunderland City Council
Jamie Southwell	-	Inspector, Northumbria Police
Nicol Trueman	-	Area Officer, Sunderland City Council
Lisa Wilson-	-	VCS Representative
Riddell		

Chairman's Welcome

The Chairman welcomed everyone to the meeting.

Apologies for Absence

Apologies for Absence were received on behalf of Councillor McClennan together with Joanne Cooper and Nicky Rowland

Declarations of Interest

Item 5 – Area Budgets Report

Councillor Mordey declared that he was a director of Back on the Map and withdrew from the meeting during consideration of the report.

Councillor O'Neil declared that she was a council appointed Member of Chance and withdrew from the meeting during consideration of the matter.

Councillor Marshall declared that she was a Member of the Box Youth Project and withdrew from the meeting during consideration of the item.

Councillor Hunt declared that she was Chair of the Ryhope Community Association and withdrew from the meeting during consideration of the item.

The Chairman declared that she was a Member of Ryhope Community Association and withdrew from the meeting during consideration of the item.

Minutes of the Last Meeting of the Committee held on 12th March, 2018

1. RESOLVED that the minutes of the previous meeting held on 12th March, 2018 be confirmed and signed as a correct record.

VCS Area Network Progress Report

Julie Maven presented the Committee with an update on the work of the VCS network since the last Area Committee meeting. There had been two meetings and a number of presentations had been received at these meetings including on the Tall Ships Races and from the Carers Centre and Grace House. There had also been workshops held where the network's priorities for the coming year had been discussed.

2. RESOLVED that the VCS Network progress report be noted.

Northumbria Police Update

Inspector Jamie Southwell provided the Committee with an update on the work of the Police within the area. He advised that there had been a demonstration in the North Sunderland Area which had passed without any arrests and had been reasonably peaceful; there was a further demonstration planned for the city centre on the 30th June and there were discussions taking place between the police and the demonstration organisers to finalise the meeting points and routes; it was difficult to estimate how many people would be attending the demonstration in advance. The police would be present to ensure that the city centre was kept safe for all visitors. The area command had set up an operation focussed on the city centre demonstrations. The organiser had stated that the demonstrations had nothing to do with race although there had been some inappropriate chants at the last demonstration; the perpetrators of these chants had been spoken to and the demonstrations were not being considered as right wing demonstrations.

There was currently an operation ongoing in Millfield to tackle burglaries; there was currently not many burglaries occurring in the area. There was also an operation to target vehicle crime across the area; especially thefts of items from motor vehicles; two of the main offenders had been issued with criminal behaviour orders which it was anticipated would help to reduce their criminal behaviour. The operation relating to burglaries of commercial properties was ongoing; there had been burglaries of pubs and following a series of arrests being made the number of offences had reduced.

Councillor Essl stated that he thought that there was a right wing aspect to the demonstrations and expressed concerns that the route had not yet been agreed, he stated that at previous demonstrations there had been issues including the Hells Angels riding motorcycles through Market Square and as such he felt that there was a need to ensure that there was a strong proactive police presence. Inspector Southwell stated that he had policed all of the previous demonstrations and had met with the organisers. The organiser of this demonstration had no interest in the demonstration being related to race or right wing politics. The police were aware that there was the possibility that right wing groups may try to become involved in the demonstrations and the police would deal with any issues that may arise. There were various different start and finish points and routes under consideration. The police had retained full control of the situation at the previous demonstrations and there had been no arrests made at the demonstration the Hells Angels had attended; they had parked their motorcycles at the edge of Market Square which was where they had been asked to park.

Councillor P. Wood referred to the recent initiative around Hill View Junior School on Stannington Grove; he had heard from residents who were disappointed that the initiative did not seem to have had an effect as there seemed to be a reluctance from the police to issue tickets to drivers who parked on the zig-zag markings; in bus stops or in an obstructive manner. He felt that tickets needed to be issued to change people's behaviour. He acknowledged that the council had a responsibility to address the issue as well and also stated that most residents only contact with the police was with PCSOs who were unable to issue tickets. He also stated that he had heard rumours that the PACT meetings would be stopping and asked for information on this. Inspector Southwell stated that the PACT meetings would be continuing unless a better system was implemented. Parking was a challenge and there had been a campaign to raise the profile of the issue however there had been negative feedback from the national press following a letter drop by the police to residents telling them about safe parking places. A lot of schools suffered from parking problems and the police did what they could to ensure that road safety was not affected.

Councillor English stated that there were parking problems at Moorside due to people parking for work at Doxford International; on a daily basis there was obstructive parking from repeat offenders who would block pavements and would park on blind corners; the width of the road was reduced so much by the parking that it was unlikely that an emergency services vehicle would be able to get along the road. Inspector Southwell stated that issues such as this required a long term approach; for example the implementation of parking permits; he appreciated that it was an important issue but there was a need to ensure that the correct course of action was taken to address the issue in the long term. Councillor English then stated that alternative parking provision and the introduction of park and ride services was being looked at. The police had sent letters to nuisance parkers and then the next day the vehicles were parked in the same place; he felt that more action needed to be taken against offenders.

Councillor Hodson referred to the operation to tackle burglaries and queried whether the reduction in burglaries also included a reduction in thefts from rear yards by people going round the back lanes in vans. Inspector Southwell stated that this issue had reduced since the changes in the legislation around the sale of scrap metal; it used to be a major issue within the Long Streets area of Hendon. There was still an issue around burglaries of vacant properties.

In response to a query from Councillor M. Dixon, Inspector Southwell advised that the police tried to feed as much information back to councillors as possible however operational sensitivity sometimes prevented information from being provided in addition to it not being possible to inform councillors of everything that occurred in their area as there would be too much information provided.

The Chairman thanked Inspector Southwell for his report and it was:-

3. RESOLVED that the update from Northumbria Police be noted.

Gentoo Update

Catherine Loftus was in attendance to provide an update to the Committee. She advised that the roll out of universal credit was the main issue for Gentoo at the moment. There were currently 400 customers who were receiving universal credit however the full service would be implemented from 25th July. There was a need to ensure that support was provided to families who would be claiming universal credit. Gentoo would have a universal credit champion for each area to provide support and there was also work being done with the council and DWP to put staff in the job centres to provide assistance. Staff would be trained on universal credit from 2nd July. There had been a planning application for the final phase of redevelopment of Doxford Park submitted; this application was for 113 new homes of which 10 percent would be for affordable rent.

Councillor Mordey expressed concerns over the reduction in janitorial support within the tower blocks in Hendon; residents of Darcy Court had submitted a petition as a result of this. Ms Loftus advised that there had been issues within the service and in order to address this there were interim contractors being used to ensure that services continued to be provided. There were usually two janitors for each block however currently there was only one with the second being a temporary contractor; the intention was to restore the service to having a full complement of permanent janitors. She had attended the Darcy Court residents meeting to explain the situation to them and if residents were not happy then they should contact their local coordinator who would be doing a weekly walk around of their area. She also agreed to meet with ward members to discuss this.

Councillor Hodson commented that there was an issue in the Solar House car park where there was a large bump in the ground between the disabled

parking spaces and the entrance to the block; he had raised this issue with Gentoo over a year ago and there had been some hazard markings painted onto the bump however nothing had been done since to address this issue. Since then a resident had fallen due to this bump and had suffered injuries; this was not the first time that someone had been hurt due to this defect. He stated that he understood that there were issues around ownership and liability and as such he had also raised the matter with the council and with the owners of The Bridges.

4. RESOLVED that the update from Gentoo be noted.

East Sunderland Area Place Board Proposed Priorities and Governance Arrangements for 2018/19

The Chair of the East Sunderland Area Place Board submitted a report (copy circulated) which provided Members with the proposed priorities and the governance arrangements for the Place Board for 2018/19 and which sought Members consideration and approval of these.

(For copy report – see original minutes)

The Chair of the Place Board, Councillor E. Gibson, introduced the report and presented Members with an overview of the proposed priorities which were set out in paragraph 3.2 and in the work plan at annex 1.

In response to a query from Councillor P. Wood relating to the Vipa Cameras Ms Trueman advised that there had been an update to the last board meeting and there would be further updates to future meetings. Councillor Mordey commented that there had been successes across the area from the use of the cameras with a number of successful prosecutions being made. There was an issue around the staff time involved in the use of the cameras and a wide range of tactics to address fly tipping were being looked at.

5. RESOLVED that:-
 - a. The East Sunderland Area Place Board work plan for 2018/19, as set out in section 3 of the report and annex 1, be approved
 - b. The governance arrangements set out in section 4 and annex 2 be approved.

East Sunderland Area People Board Proposed Priorities and Governance Arrangements for 2018/19

The Chair of the East Sunderland Area People Board submitted a report (copy circulated) which provided the Committee with the proposed priorities and the governance arrangements for the People Board for 2018/19 and which sought Members consideration and approval of these.

(For copy report – see original minutes)

The Chair of the People Board, Councillor Marshall, presented the report and presented Members with an overview of the proposed priorities which were set out in paragraph 3.2 and in the work plan at annex 1.

Councillor English commented that it was fantastic to see the collaborations between the volunteer groups who were working for the betterment of the area.

6. RESOLVED that:-

- a. The East Sunderland Area People Board work plan for 2018/19 as set out in section 3 of the report and in annex 1 be approved
- b. The governance arrangements set out in section 4 and annex 2 be approved.

Area Budgets Report

The Head of Member Support and Community Partnerships submitted a report (copy circulated) which provided Members with an update on the financial statements for Strategic Initiatives Budget (SIB) and Community Chest.

(For copy report – see original minutes)

The Members who had declared interests in the applications withdrew from the meeting and as the Chair had withdrawn from the meeting the Vice-Chairman, Councillor E. Gibson, took the Chair for this item.

Ms Trueman presented the report and advised Members that the starting SIB budget for the year was £464,320 and that there were requests for funding totalling £275,924 which were recommended for approval; these requests were detailed in Annexes 1 to 6. Members were also being asked to reject the application set out in annex 7. Members were also being asked to align £50,000 each to two new priorities which were set out in annexes 8 and 9.

Ms Trueman then drew Members attention to the Community Chest financial statement which was set out in section 3 of the report. Members were asked to note the 6 approved applications.

Consideration having been given to the applications it was:-

7. RESOLVED that:-

- a. The financial statements set out in sections 2 and 3 be noted.
- b. The six SIB projects totalling £275,924, as set out in annexes 1 to 6 be approved.

- c. The two SIB applications totalling £6,500 as set out in annex 7 be refused.
- d. £50,000 be aligned against the new maximising community assets priority as set out in annex 8 and £50,000 be aligned against the new valuing volunteers priority as set out in annex 9.
- e. £28,020 of funding from Sunderland City Council to support activities for young people be accepted.
- f. The Community Chest financial position and the 6 approved funding proposals as set out in annex 10 be noted.

Planning Applications – For Information Only

Current Planning Applications relating to the East Sunderland Area for the period 1st April to 29th May 2018 were submitted for Members information only (copy circulated).

(For copy report – see original minutes)

- 8. RESOLVED that the report be received and noted.

The Chairman thanked everyone for their attendance and closed the Meeting.

(Signed)	E. BALL, Chairman.	E. GIBSON, Vice-Chairman.
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East Sunderland Area Committee

12 November 2018

‘The Path to Excellence – phase two’ public and stakeholder engagement: Join our journey

Local hospital services in South Tyneside and Sunderland provide great care delivered by highly committed teams of NHS staff. Phase Two of the Path to Excellence programme aims to build on these strengths and successes but also make sure we plan and prepare for the tidal wave of pressures we know are facing the NHS. Since 2016, our hospital teams have been working closely together, putting us in a very strong position to embrace the opportunities ahead and ensure a strong and vibrant future for both our local hospitals.

Local NHS partners are working together, across organisational boundaries, to address the pressures facing the NHS and Path to Excellence Phase Two is just one small part of how we **transform ALL care locally**. Changing hospital care alone will not solve the pressures facing the NHS and by working together we want to:

- Help people to stay fit and well so that they do not become unwell in the first place
- Improve community-based care outside of hospital which is close to peoples’ homes
- Improve the health outcomes for people living in South Tyneside and Sunderland

Why do we need to change?

1. No change isn’t an option – we need to solve the pressures facing the NHS

We cannot stay as we are if we want to keep providing high quality patient care – this is our driving force for change.

2. Workforce pressures – we need to address staff shortages and an ageing workforce

We face daily challenges to staff our wards and departments to a consistently safe level putting extra stress and strain on our amazing NHS staff.

3. Future demographic changes – we need to adapt because people are living longer

We have an ageing population. More people are now living with long-term conditions, surviving longer and increasing in number thanks to advances in medicine and technology. In the years ahead this will add even more demand for services.

4. Quality improvements needed – we need to embrace opportunities for improvement

There is too much unacceptable variation between our local hospitals that we must improve.

5. Finance pressures – we need to make better use of the financial resources allocated to our local health services

Our services currently cost more to deliver than the funding we have available and we must think innovatively about how we maximise our resources.

How do we plan to address these challenges?

Phase Two of the Path to Excellence programme involves the following key areas of hospital-based care and thinking about potential solutions for the future:

- **Emergency care and acute medicine** – the care provided when patients arrive at the Emergency Department or need emergency admission to hospital
- **Emergency surgery** - the care provided when patients are admitted to hospital as an emergency and require an immediate operation
- **Planned care (including surgery and outpatients)** – the care provided when patients are referred to hospital by their GP for a test, scan, treatment or operation.

In addition, we are also thinking about how we improve and develop clinical support services across both hospitals such as therapy services, clinical pharmacy and radiology services.

Our ambitions

Working together as bigger, stronger and more resilient clinical and nursing teams across both hospitals will help us reduce our reliance on temporary staff and attract more people to join us permanently. Our teams are already working towards creating a shared vision for each clinical service area which will look to deliver care differently in future and aim to:

- Work towards achieving 7-day consultant-led emergency care services
- Deliver the right care, at the right time, by the right person, in the right place
- Maximize the skills and expertise of our staff
- Improve access to services in the community
- Use technology to increase efficiency and improve patient experience
- Drive out duplication and waste

We believe doing this will be better for patients, improve quality of care, improve patient outcomes and experiences and make the best use of the financial resources we have available.

Phase Two - Engagement activity to date

Our engagement work on Phase Two of the Path to Excellence programme started back in December 2017 working with staff across both Trusts to understand the key challenges they face on a daily basis and where we need to improve. Hundreds of frontline staff have been involved in discussions over the past ten months and their feedback has been shared with our clinical design teams to develop the case for change for Phase Two.

We have also spoken to hundreds of patients as part of our Phase Two listening exercise which started back in February 2018 to help us understand people's views and recent experiences of using emergency care services or coming into hospital for planned care in South Tyneside and Sunderland. In July 2018, we published our draft 'Case for Change' for Phase Two of the Path to Excellence programme which summarises all of our work to date led by our clinical design teams, including feedback from our staff and patients. It explains why we need to continue working together to improve care for patients and create local hospital services which are fit for the future.

What happens next?

From Saturday 13 October and over the next eight weeks, we will be out and about visiting local communities, speaking to patients using local hospitals and healthcare services and attending a series of key stakeholder meetings to share our draft 'Case for Change' for Phase Two and help people understand why local hospital services must change for the future.

Date	Time	Location
Saturday 13 October	9am – 5pm	Pallion Health Centre, Sunderland
Monday 15 October	9am – 5pm	Houghton Primary Care Centre
Tuesday 16 October	10am – 4pm	South Shields Asda
Monday 22 October	10am – 3pm	Ingham Wing Main Entrance, South Tyneside District Hospital
Thursday 25 October	10am – 3pm	Main Outpatients, Palmer Community Hospital
Thursday 25 October	10am – 4pm	South Shields Asda
Monday 29 October	10am – 3pm	Kayll Road Entrance, Main Concourse Sunderland Royal Hospital
Tuesday 30 October	9am – 5pm	Grindon Lane Primary Care Centre, Sunderland
Wednesday 31 October	9am – 5pm	Bunny Hill Primary Care Centre, Sunderland
Friday 2 November	10am – 3pm	Main Outpatients Entrance, Sunderland Eye Infirmary
Wednesday 7 November	9am – 5pm	Cleadon Park Primary Care Centre
Thursday 8 November	9am – 5pm	Flagg Court Health Centre, South Shields
Friday 9 November	9am – 5pm	Washington Primary Care Centre

Our planned activity aims to socialise the issues, explain the current gaps in quality, and allow an opportunity for patients and the public to understand why we must change and share their views on what's important to them when accessing hospital services and receiving hospital care. It will also provide stakeholders and the public with opportunities to influence the process, providing decision makers with valuable insight about the draft 'Case for Change'.

How can you help?

We would appreciate your support in helping us to spread information about Phase Two of the Path to Excellence programme. In addition to our roadshow activity above, we will be attending local meetings including area committees, VCS networks, patient groups and key stakeholder briefings across South Tyneside and Sunderland. If there are any forums which you would like us to attend please do let us know.

We also have a number of materials about Phase Two – we are happy to provide copies of these so that you can distribute these within your networks:

- Draft case for change and summary document
- Easy Read version of draft case for change
- Video animation on draft case for change (available at www.pathtoexcellence.org.uk) which explains some of the pressures and challenges facing local hospital services in South Tyneside and Sunderland and why services must change.
- Short survey of public and patient (or their carers) views on what's important to them when accessing hospital-based care. The survey is available in print and online at: <https://www.surveymonkey.co.uk/r/p2ephasetwo>.

How to get involved

- Visit our website: www.pathtoexcellence.org.uk
- Watch the new Phase Two [animation video](#)
- Read the [Draft full case for change](#), [summary case for change](#) or [Easy read version](#).
- Complete our survey: <https://www.surveymonkey.co.uk/r/p2ephasetwo>
- Email us: excellence@nhs.net
- Call us: 0191 2172670
- Follow us: [facebook.com/NHSEexcellence](https://www.facebook.com/NHSEexcellence)
[@NHSEexcellence](#)

This document is available in large print and other languages. Please call 0191 217 2670.

Working together

to improve hospital services in
South Tyneside and Sunderland

Phase Two of the Path to Excellence programme



Summary of the Draft Case for Change - July 2018

Draft case for change animation video
<https://www.youtube.com/embed/RZGrXM2LKcc?rel=0>



Why we need to transform all care locally



Why we need to transform all care locally

Changing hospital care alone will not solve the pressures facing the NHS.

Care in local communities needs to expand and develop as that is where the vast majority of care takes place.

More needs to be done to improve the health and wellbeing of the population with a focus on preventing people becoming unwell in the first place.

This needs to happen while we balance our finances and plan for the future of services to support the growing population demands.



Why we need to transform all care locally cont'd

In order to transform health and care locally there are three main pillars:

Prevention

This is how we work together to encourage everyone living in South Tyneside and Sunderland to take more responsibility for their own health and wellbeing so that they do not become unwell with wholly avoidable illnesses.

Out of hospital

This is how NHS, social care and community and voluntary organisations work together to provide more responsive care to prevent avoidable hospital admissions and to get people out of hospital as soon as they are able with more care at home and closer to home.

In hospital

This is the Path to Excellence programme which is the subject of the draft case for change document and this summary document.





Key challenges



Key challenges

1 No change is not an option

We need to achieve sustainability for patient safety reasons.

We have frail, vulnerable services.

We need to address the poor health outcomes of our populations.

We need to address the increasing demands on hospital services when community care is the best care.

We need to address the increasing demands on primary care when self-care is the best care.



Key challenges cont'd

2 Workforce pressures

This is a very common theme throughout our draft case for change.

We face daily challenges to staff wards and departments to a consistently safe level.

We are relying on the goodwill of staff working longer hours or extra shifts - this poses a risk to the health and wellbeing of our staff and they have told us that this cannot continue.

We are relying on employing a temporary workforce (locum/agency staff) which is not only expensive but not good for quality of care.

Having small and separate teams in each hospital means:

- we often face staff shortages and have less resilience
- a number of important clinical quality standards, that really improve outcomes for our patients, cannot currently be delivered
- it is difficult to attract and retain more staff due to poor work/life balance
- we cannot deliver the highest quality of training for junior doctors which reduces our recruitment chances from an already small pool of trainees which all Trusts in the region are competing to recruit from



Key challenges cont'd

3 Future demographic changes

The majority of patients admitted to our hospitals are over 80 years old, often with multiple long-term conditions, very poorly and in need of complex care and support from our staff.

Our aging population will continue to grow, increasing the demand on hospital services even further.

We currently have an ageing workforce, which will only exacerbate our staffing pressures as more colleagues retire.

More people living with long-term conditions (e.g. diabetes, breathing problems, dementia) are surviving longer and increasing in number and will only add more demand for services.



Key challenges cont'd

4 Finance constraints

The number of people attending our Emergency Departments at both hospitals continues to grow, with many older people being admitted with multiple health conditions.

Emergency care and acute medicine services in both hospitals currently cost more to run than the funding available and make an annual loss of £15million.

The costs of temporary staff in emergency care and acute medicine amounts to over £11million each year.

Our overreliance on temporary staffing costs more and limits our ability to make long-term quality improvements to patient care.

Not delivering the right quality of care, at the right time and in the right place means the potential for errors increases which only adds to the financial burden.



Key challenges cont'd

5 Quality improvements needed

There is too much unacceptable variation between our hospitals on performance against many clinical standards that are the markers of high quality care.

We are unable to consistently ensure that all emergency patients are reviewed by a consultant in a timely manner.


We do not have consistent availability of senior clinical decision makers seven days a week or wrap around support services available.

Some planned care, for example, going into hospital for an operation or x-ray, is not as efficient as it could be.

There are differences between our hospitals in how often people are referred to specialists and the tests and treatments they receive.

Individually our populations are small, but together we can:

- create the vital critical mass of patients so that specialist teams can maintain and develop their skills
- improve staff retention and increase recruitment as jobs become more attractive
- increase the ability to provide more services locally that traditionally residents have had to travel outside the local area to access previously

A photograph of four healthcare professionals (three women and one man) standing in an operating room. They are all wearing blue scrubs and blue hairnets. The woman on the far left is smiling and has her arm around the woman next to her. The woman in the center is wearing glasses and smiling. The woman to her right is also smiling. The man on the far right is smiling. In the background, there are large blue surgical lights and a digital display showing '0:00'.

**How do we plan to address
these key challenges?**



How do we plan to address these key challenges?

Our work on Phase Two of the Path to Excellence programme covers four broad work streams which are looking at the challenges being faced and thinking about potential solutions for the future:



Emergency care and acute medicine

This is the care we provide when patients arrive at our Emergency Departments or need emergency admission to hospital



Emergency surgery

This is the care we provide for patients who are admitted as an emergency and require an immediate operation



Planned care (including surgery and outpatients)

This is the care we provide after patients have been referred by their GP for a test, scan, treatment or operation

In addition to these areas, we are also thinking about how we improve and develop our various clinical support services across both hospitals such as therapy services (for example physiotherapy, occupational therapy, speech and language therapy), as well as clinical pharmacy and radiology services.



What happens next?

What happens next?

Clinical design teams continue to work with frontline hospital staff to think about how to solve the challenges and better organise services

Autumn/Winter 2018

Further staff and public engagement

November 2018

Key stakeholder events and staff engagement to set evaluation criteria for any future possible solutions

December 2018

Public listening panel – an opportunity for wider stakeholders to apply to present their evidence and any views on the draft case for change and things for the NHS to consider

Early 2019

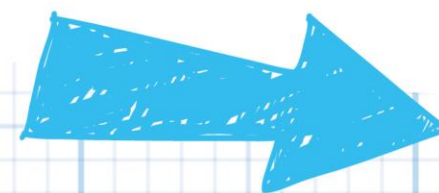
Key stakeholder events and staff engagement to apply evaluation criteria to wide range of future possible solutions

Share ideas on future possible solutions and gain feedback to influence final options the CCGs will consider for formal public consultation

Summer 2019

Formal public consultation

Questions and issues about the case for change



Share
your views!



Website: www.pathtoexcellence.org.uk



Email us: nhs.excellence@nhs.net



Call us on: 0191 217 2670



facebook.com/nhsexcellence



[@nhsexcellence](https://twitter.com/nhsexcellence)



Write to us (no stamp required):

Freepost RTUS-LYHZ-BRLE
North of England Commissioning Support
Riverside House
Goldcrest Way
NEWCASTLE UPON TYNE
NE15 8NY



EAST SUNDERLAND AREA COMMITTEE

12 NOVEMBER 2018

REPORT OF THE CHAIR OF THE AREA PLACE BOARD

East Sunderland Area Place Board Progress Report

1. Purpose of the Report

- 1.1 In June 2018 the Local Area Plan's priorities associated with Place were referred to the East Sunderland Area Place Board to action on behalf of the Area Committee. This report provides an update on the work plan, as set out in **Annex 1**.

2 Key Areas of Influence / Achievements

- 2.1 Outlined below is a summary of the key areas of influence / achievements of the East Sunderland Area Place Board up to 31 October 2018.

Area Priority	Progress Report																																	
Cleaner Communities SIB Update WPR 1.a)	<p>In March 2018 Area Committee extended the existing Cleaner Communities programme. The Box Youth Project, Back on the Map, I.C.O.S., Groundwork North East and Blue Watch Youth Centre agreed to continue the partnership approach to visually improve the appearance of communities across East Sunderland by carrying out 175 community clean ups and 60 educational campaigns with support of a further £50,000 SIB grant.</p> <p>In October 2018 an interim performance report was provided by the five partners involved in the Programme. The data below refers to the combine statistics from all five wards between April – September 2018.</p> <table><tr><th>Outputs</th><th colspan="2">Totals</th></tr><tr><th></th><th>Target</th><th>Actual</th></tr><tr><td>Clean Ups</td><td>122</td><td>146</td></tr><tr><td>Black Bags</td><td>0</td><td>1,776</td></tr><tr><td>Ed Campaigns</td><td>38</td><td>58</td></tr><tr><td>Place Initiatives total</td><td>160</td><td>204</td></tr><tr><td>Tonnage Removed</td><td>0</td><td>24.888</td></tr><tr><td>Volunteers</td><td>261</td><td>915</td></tr><tr><td>hours worked</td><td>0</td><td>2,938</td></tr><tr><td>e-learning</td><td>52</td><td>8</td></tr><tr><td>Match in -kind</td><td>£0</td><td>£33,068</td></tr></table> <p>The programme will end in December 2018 in Hendon and Ryhope and in March 2019 for Doxford, Millfield and St Michael’s wards, with</p>	Outputs	Totals			Target	Actual	Clean Ups	122	146	Black Bags	0	1,776	Ed Campaigns	38	58	Place Initiatives total	160	204	Tonnage Removed	0	24.888	Volunteers	261	915	hours worked	0	2,938	e-learning	52	8	Match in -kind	£0	£33,068
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	<p>69 further initiatives scheduled to be held between now and then.</p> <p>Thanks to the support of East Area Committee and J&B Recycling Ltd the City's first recyclable street waste centre was established at Blue Watch Youth Centre in 2017.</p> <p>All partners have continued to support the Centre, by sorting recyclable goods 'on-site', with the main lead being Blue Watch. Data from J&B confirm over four tonnes of recyclable materials have been collected through the scheme since April 2018. At the performance meeting it was noted that when cleaner communities programme ends it could reduce the amount of waste recycled.</p>
<p>Think BIG, Act Local Update</p> <p>WPR 1.b)</p>	<p>A budget of £125,000 was originally proposed and split evenly across the five wards and allocated against the area priority 'Think BIG, Act Local' which is aimed at maximising opportunities to develop projects which enhance the unique characteristics of the ward. A progress report is provide below on each project.</p> <p>Doxford The Box Youth Project have led on the 'Doxford in Pride' programme which consisted of a number of individual projects. For instance, the Forest School was very popular with 153 children taking part over the school holidays. Improvements have been made to tidy up Doxford Park lake cascade and community edible orchard; greenhouses have been installed at Tunstall Allotments to start growing plants for Spring to replenish flower boxes that have been placed around the ward to contribute towards Doxford in Bloom, that are maintained by volunteers. In September a community event was held in Doxford Park, showcasing the work that had been undertaken with hundreds of people in attendance and excellent feedback received. Work will continue on the woodland trail and the mural project.</p> <p>Hendon Back on the Map have employed an Environmental Officer for 18 months to proactively engage the community in educational and promotional projects to reduce fly tipping and other environmental crimes in the Hendon ward. The Officer is liaising with the Council's Local Services Team to complement core services, raising awareness on enforcement processes, providing accurate information on managing residential waste, promoting and actively encouraging residents to challenge and change behavioural problems leading to environmental crime. A performance update is due in January 2019.</p> <p>Millfield and St Michael's wards Groundworks North East are delivering a 'Reclaim the Lanes' programme in both wards. The programme is split into two phases, each phase representing certain zones made up of back lanes within each ward. Both wards have identified their zones to be actively targeted by the programme. This has included a back lane condition</p>

	<p>survey and an intensive door knocking audit and consultation exercise being carried out.</p> <p>With regards to Millfield, 374 houses were identified in phase one. Over a period of two months, each house was visited 2-4 times. 157 residents completed a survey. Top concerns raised by residents about back lanes were fly tipping, littering and thefts. A great deal of education has taken place on how to report fly tipping, order a bulky waste collection request and appropriate use of wheelie bins, with promotional materials circulated. A key part of the project was to secure pledges from residents to 'reclaim their back lanes'. 125 residents have signed up to the pledge. To show positive action Millfield Councillors are seeking £5,000 from their remaining funds to carry out a deep clean of the lanes. Once the works have been completed residents will be expected to keep standards maintained by reporting environmental crime and follow best practice when managing waste. The project is due to move into phase two in Spring 2019.</p> <p>In St Michael's, 202 houses were identified in phase one, with 164 reportedly occupied. Over period of two months, each house was visited 2-4 times. 69 residents completed a survey. Top concerns raised by residents about back lanes were fly tipping, littering and anti social behaviour. Similarly to Millfield, each house received educational materials as well as one to one advice on environmental services. The project is due to engage with local schools and resident's groups in the ward to raise the profile of the project. In addition, local landlords / agents will be encouraged to provide the correct facilities for the tenants i.e. wheelie bins. After which pledges will be sought from local residents to sign up to 'reclaiming the lanes'.</p> <p>Regular performance meetings are scheduled between the lead agent and the six ward Councillors.</p> <p>Ryhope</p> <p>We Can We Will project, delivered by Blue Watch has supported smaller community groups to deliver environmental projects, including improvements to the Miners Memorial Garden, recycling educational campaigns and a community art project which will see local children and families make poppies from plastic bottles collected from clean ups. The poppies will be displayed on trees around the village for Remembrance Day.</p> <p>A new Christmas food collection scheme is planned from Ryhope Community Association to prepare food parcels for distribution to local families over the festive season. Local children will carry out a sponsored walk, but are asking for food items instead of money which will be donated to the CA to support the campaign.</p>
Maximising	In June 2018 Area Committee agreed to align £50,000 against

Community Assets WPR 3.a)	<p>'maximising community assets'. Councillors identified over 40 buildings which could potentially deliver diversionary activity, such as sport, arts and cultural activities for young people aged 15-17 year olds to reduce youth disorder.</p> <p>Over hundred young people were consulted as part of the detach work carried out over the summer school holidays. The results were poor, in terms of young people wanting to take part in positive activity, with only under a third expressing an interest. Reasons provided for not engaging in positive activity on a weekend related to costs and the need to simply socialise.</p> <p>Place Board Members did note though that engagement with young people was carried out in the summer, and attitudes may change with winter coming. Therefore it was agreed to carry out a call for projects to fund diversionary activities on a Friday and Saturday evening in East Sunderland. Seven applications have been submitted and consulted upon, which are referenced in the financial report for consideration.</p>
Local Services WPR 4.a and b)	Local Services will be presenting an update on environmental enforcement, VIPA cameras and service standards in March 2019.
Highways Maintenance Programme WPR 4.c)	Members are requested to note that Officers will be attending the December Place Board meeting to provide an update on the existing programme and the process for 2019 / 2020.

3. Recommendations

3.1 Members are requested to:-

- (a) Note the East Sunderland Area Place Board Work Plan, as set out in Annex 1, and the progress made against the SIB funded projects relating to the Cleaner Communities and Think BIG, Act Local projects.
- (b) Note the Millfield Councillors request to approve £5,000 SIB to support the Reclaim the Lanes deep clean project.
- (c) Note the update provided against Maximising Community Assets and the potential allocation of SIB to fund diversionary activities on a Friday and Saturday night.
- (d) Note a future update will be provided on the Highways Maintenance Programme 2019 / 2020 and Local Services Team in March 2019.

Annex 1
Background Papers

East Sunderland Area Place Board Work Plan 2018 / 2019
East Sunderland Area Place Board Agendas, Reports and Action List
SIB performance reports

Contact Officer: Nicol Trueman, Area Community Development Lead
Tel: 0191 561 1162 Email: Nicol.trueman@sunderland.gov.uk

NO.	AREA PRIORITY	ACTIONS	LEAD AGENT	PROGRESS REPORT
1	Cleaner streets	a) Cleaner Communities 2 SIB : Deliver a series of community clean ups and educational campaigns to improve the visual appearance of East Sunderland.	Joint Initiative between East VCS Area Network Groups and Place Board Cllrs	£50,000 SIB approved. 5 VCS Groups to deliver 235 clean ups and educational campaigns. Interim report indicates programme has superseded targets too date, end March 2019. ONGOING
		b) NEW: Think BIG, Act Local: Maximise opportunities to develop projects which enhance the unique characteristics of each ward.	East VCS Area Network Groups	Projects are currently being delivered in each of the five wards. Interim update shown in main report. No concerns. ONGOING
2	Improve housing	a) Understand how the Area Committee could support the delivery of the Housing Strategy.	Liz McEvoy, Housing Strategy Team	Invite the Service to deliver a presentation to a future Board meeting. TBC
		b) Improving Lives Together	Gill Lawson	£10,800 SIB approved to improve health and housing standards in the hostels in and around Sunnyside ONGOING.
3	Maximising community assets	a) Councillors to identify and list buildings within their wards which could deliver free/discounted positive diversionary activity, such as sport, arts and cultural activities for young people aged 15-17 year olds to reduce youth disorder.	Place Board Cllrs	Over 40 buildings were identified in the East area and considered at the September Board. COMPLETED.
		b) Consult with young people, sport and leisure, Northumbria Police, VCS Area Network, Together for Children, Youth Offending, East LMAPs to identify a list of activities what young people would like to engage with.	Community Partnership	Findings were presented to the September Board for consideration. COMPLETED.
		c) Cross reference both lists to ensure the activities invested in are what young people want to try and participate in.	Community Partnership	Information was shared and considered. COMPLETED

		d) Carry out a call for projects to fund diversionary activity which develops resilience to youth offending and risk / or ASB behaviour in a positive setting.	Community Partnership	Opportunity advertised, applications submitted, decision pending at November meeting. PENDING
4	Influence the design, delivery and review of Place based services devolved to Area Committee. (Corporate Plan: Regenerating the City)	a) Local Services: Streetscene. b) Enviro Cameras: Tackling environmental crime by enforcement.	Nicky Rowland, Placement Management	Report due to Area Committee in March 2019
		c) Highways Maintenance Programme. d) To reduce speeding traffic in the East area.	Andrea Carter, Place Management	Update on programme to be presented to Board in December 2018.
		e) Public Protection and Regulatory Services	Tom Terratt, Place Management	

12 NOVEMBER 2018

REPORT OF THE CHAIR OF THE AREA PEOPLE BOARD

East Sunderland Area People Board Progress Report

1 Purpose of Report

- 1.1 In June 2018 the Local Area Plan's priorities associated with People were referred to the East Sunderland Area People Board to action on behalf of the Area Committee. This report provides an update on the work plan, as set out in **Annex 1**.

2 Key Areas of Influence / Achievements

- 2.1 Outlined below is a summary of the key areas of influence / achievements of the East Sunderland People Area Board up to 31 October 2018.

Area Priority	Progress Update
<p>East Digital Inclusion Task Group (EDiT Group)</p> <p>WPR 1.a and b)</p> <p>Phase One: Establish a digital network along with technical support and equipment.</p> <p>Phase Two: Deliver a variety of outreach provision</p>	<p>Media Savvy, the lead for phase one of the digital inclusion project, attended the People Board in July.</p> <p>At the meeting People Board Councillors recommended a list of main and smaller hubs who should be encouraged to become a part of the digital network, these are:</p> <p>Main Hubs</p> <ul style="list-style-type: none"> • The Box Youth Project, Doxford • Back on the Map, Hendon • Ryhope Community Association, Ryhope <p>Smaller Hubs</p> <ul style="list-style-type: none"> • Essence Services, Doxford • Sunderland Bangladesh International Centre, Hendon • Bethany City Church, Hendon • CHANCE, Hendon • Sunderland MIND, Hendon • Young Asian Voices, Hendon • Sunderland Foodbanks, Hendon • Salvation Army, Millfield • Sunderland Minster, Millfield • Blue Watch Youth Centre, Ryhope • St Nicholas Church, St Michael's <p>Phase one commenced in August 2018 and delivers technical support, IT equipment and increase the ICT capacity of VCS organisations in the East. Each main hub has had ICT equipment installed and an advanced ICT health check carried out. In addition, there are 35 laptops which can be deployed across the area to support the phase two work to be carried out. Phase one has been developed and is in its implementation stage until March 2020.</p>

	<p>Phase two of the programme commenced in October with Back on the Map delivering in Hendon, The Box Youth Project in Doxford, Blue Watch Youth Centre in Ryhope and St Michael's and Media Savvy in the Millfield ward. Each lead will manage the allocation of mobile equipment to carry out centre based provision at the main hubs, outreach services in the smaller hubs or home visits. Hubs and new buildings not listed can also access the laptops subject to demand and booking availability. Groups do this by contacting the lead agents directly. However, Groups must be supporting the target audience to access the equipment. The target audience are people who need support with universal credit, an introduction to IT skills, or people with learning difficulties and / or visual impairments. Staff, processes and procedures are currently being finalised with full implementation due to be rolled out soon. Examples of support available will be:</p> <ul style="list-style-type: none"> • Providing positive and enjoyable experience of using a computer and the internet. • Dispel existing fears and myths about using the internet • Help to reduce digital exclusion especially for those residents in households affected by Universal Credit • Help to reduce social isolation by introducing residents to use emails and social networking sites to keep in touch with family and friends. • Develop digital skills and improve access to digital services such as shopping online, making payments online, online banking, online prescriptions, and using comparison websites to save money. • Raise awareness of Sunderland City Council's 'Pay, Apply, Report It' web services. • Reduce the cost of phone calls especially long distance and international calls by using free phone apps including free video chatting. • Promote online safety • Encourage people who want to further develop their skills to access other training opportunities and/or interest groups.
<p>East Community Connector Hubs</p> <p>WPR 2.a)</p>	<p>In March 2018 Community Connector's programme was funded for the third year, involving 13 different voluntary and community groups aimed at reducing social isolation, preparing people for universal credit, supporting black minority ethnic (B.M.E.) people, young people, volunteering opportunities and providing bereavement support.</p> <p>In October 2018 an interim performance report was provided by the partners involved in the programme. The data below refers to the combined statistics from all five wards between April – September 2018. The table below indicates that activities relating to social isolation have yet again proved more popular, showing a growing demand in this area. In October, all organisations visited the Job Centre in Fawcett Street and carried out a meet and greet with staff. This will contribute towards establishing relationships between the DWP and the VCS and increase the number of referrals made across all parties. In relation to 'supporting BME individuals' actual performance is slightly less than the target, but the lead is confident that this will be reached by the next quarter. Also actual performance in relation to 'support to young people' is slightly less than the target. This is due to delays that have taken place at the Community Hub Boxing Club and Raich Carter Centre, therefore the data does not reflect their involvement. However, it is expected in the New Year that the projects will be in place and benefiting young people bringing the output back on target. The number of volunteers recruited and supported into the programme is above target.</p>

	Total East Statistics	Target	Actual
	Reducing social isolation	120	344
	Preparing people for universal credit	59	52
	Supporting BME	20	18
	Supporting young people	349	337
	Supporting volunteers	149	159
	Provide bereavement support	25	6
	Total number of people supported	722	916
	The programme ends in May 2019.		
Social Action and Volunteering Programme: Young Minds WPR 2.b)	<p>Members are requested to note an update on the Young Minds project delivered by Sunderland MIND. The project delivers a bespoke training package for Mental Health Hero's, covering mentoring and befriending, basic mental health, young people's mental health, first aid and suicide prevention.</p> <p>Over 100 pupils from Southmoor and St Aidan's Schools have already attended the sessions, which all raised awareness and discussed perceptions of mental health, the support available and how to access help. The project will shortly be rolled out to pupils from Thornhill and Venerable Bede secondary schools.</p> <p>Pupils are trained as mentors to become the first port of call to support and signpost other pupils with issues such as stress, anxiety, bullying, family issues and child poverty onto paid professionals, as some young people lack confidence to approach adults directly.</p> <p>Feedback from the Schools report that the behaviour of pupils and relationships between students, teachers and parents have really improved since the project started.</p>		
Fancy a Day Out WPR 2.c)	<p>In June 2018 Area Committee approved £14,520 SIB to enable the co-ordination of a 'Fancy a Day Out' programme for the third year, building on the success of previous work. The programme focused on delivering sessions which were fun, educational and provided access to a nutritional meal. The outputs from the programme are:</p> <ul style="list-style-type: none"> • 10 members from East VCS Area Network delivered the scheme • 82 sessions were delivered across the Summer School holidays, over a longer time i.e. 4 hrs instead of 2 • 5,086 attended the sessions of which 141 BME children benefited and 378 were from outside of the East area. The actual number of East beneficiaries is 4,708. The target was 3,964. Difference of 744 • £28,550 of in kind contribution was attracted via volunteering, donations of food and equipment • 25 volunteers received training in Level 2 First Aid and Food Hygiene strengthening the capacity of VCS Groups <p>Two organisations have requested additional resources. These are Blue Watch, requesting £150 and Bethany City Church seeking £776 which totals £926. This is due to an increase in sessions and extra food served.</p>		
Valuing Volunteers WPR 3.a)	<p>It was noted in the Area Committee's Annual Report that 64 VCS Groups worked with 1,903 volunteers, who delivered 15,908 hours of activities across the East area during 2017 / 2018 to support the delivery of actions</p>		

	<p>outlined in the Area Work Plan.</p> <p>In June 2018 Area Committee aligned £50,000 against the area priority ‘valuing volunteers’. The budget was ring fenced to host a ceremony, carry out a call for projects and promote the Sunderland Information Hub.</p> <p>At the People Board meeting in July, Members recommended to remove the call for projects and focus on the ceremony. Committee are requested to endorse this position.</p> <p>All 64 Groups who received area funding last year have been contacted to gauge an estimate on how many volunteers would attend. It is estimated that potentially 300 adults and 300 children and young people will attend an awards ceremony.</p> <p>Site visits at City Campus College and Raich Carter have been held, with both organisations willing to support a ceremony. Further information is supplied in the Area Budget Report. However, Area Committee is requested to note the recommendation to approve £15,000 SIB to enable the East Volunteers Outstanding Services Contribution and Recognition (O.S.C.A.R.s) Awards 2018 to be hosted in January or February 2019.</p>																					
Healthy Steps Performance Update	<p>In October 2017, East’s Healthy Steps project was launched which is delivered by Sunderland BME Network. The Project Team is made up of five bilingual multi skilled people, who specialise in working with BME people. As the East area has the highest number of BME residents in the City, Councillors were keen to support such an initiative with the aim to reduce health inequalities by providing information on how to access services, encourage attendance in non BME community buildings, reduce hate crime, challenge racist views and support volunteering opportunities. Feedback from beneficiaries indicates that the team made a real impact on improving the quality of their lives and that they feel better informed about what support is available and how to access it,. connecting them to their community.</p> <p>Healthy Steps team continue to carry out consultations with members of the community at events and meetings. BME members regularly report experiencing issues with language and communication barriers, racial discrimination and feeling threatened. As part of addressing these concerns Healthy Steps has developed a Cultural Competencies Programme for BME and non BME people. Sessions will be held in December 2018. East Councillors are encouraged to attend.</p> <p>A performance meeting was held in October 2018. The data below relates to output targets and actual performance figures during its first year (Oct 17 – Sep 18), many targets have been superseded too date. The project is due to end in March 2019, but the Team are keen to continue the work post April 2019.</p> <table><tr><th>Output</th><th>Target</th><th>Actual</th></tr><tr><td colspan="3">Accessing information and services</td></tr><tr><td>Number of people accessing information</td><td>360</td><td>1215</td></tr><tr><td>Number of people accessing services</td><td>118</td><td>442</td></tr><tr><td colspan="3">Reducing health inequalities</td></tr><tr><td>Healthy Steps Sessions held</td><td>50</td><td>103</td></tr><tr><td>Number of women benefiting from healthy steps</td><td>180</td><td>547</td></tr></table>	Output	Target	Actual	Accessing information and services			Number of people accessing information	360	1215	Number of people accessing services	118	442	Reducing health inequalities			Healthy Steps Sessions held	50	103	Number of women benefiting from healthy steps	180	547
Output	Target	Actual																				
Accessing information and services																						
Number of people accessing information	360	1215																				
Number of people accessing services	118	442																				
Reducing health inequalities																						
Healthy Steps Sessions held	50	103																				
Number of women benefiting from healthy steps	180	547																				

	Number of younger children benefiting	110	250
	Number of men benefiting from health steps	70	301
	People attending Healthy Steps Sessions	360	597
	Encourage participation in non BME community hubs		
	Number of people signposted into community provision	82	412
	Number of people supported into community provision	41	147
	Raise awareness of culture		
	Number of cultural events held	6	7
	Number of attendees	350	408
	Number of training sessions delivered	8	24
	Number of attendees	80	176
	Number of workshops held	4	2
	Number of attendees	48	32
	Cross Cutting		
	Number of volunteers involved and trained	50	172
	Number of hours 'worked'	125	465
	Number of volunteers Signed up to the e-learning lounge	70	57
	Partnership meetings attended	26	75
For Information Sunderland Carers Centre	In September 2018, Sunderland Carers Centre provided an update on the services provided in the East area. The Centre employs a Carer Locality Lead who is based in the community integrated team. The role is to support carers within the East area by providing one to one support, group support, information and guidance to their key partners, i.e. G.P surgeries. If Councillors would like further advice they are encouraged to liaise directly with contactus@sunderlandcarers.co.uk		

3. Recommendations

3.1 Members are requested to:-

- Note the East Sunderland Area People Board Work Plan, as set out in Annex 1, and the progress made against the SIB funded projects relating to the Digital Inclusion Programme, Community Connectors, Healthy Steps and Young Minds.
- Note the update provided against the Fancy a Day Out programme and the East Volunteers OSCARs award ceremonies and the potential allocation of SIB.
- Note the update provided by the Sunderland Carers Centre.

Annex 1	East Sunderland Area People Board Work Plan 2018 / 2019
Background Papers	East Sunderland Area People Board Agendas, Reports and Action List East SIB Performance Reports
Contact Officer:	Nicol Trueman, Area Community Development Lead Tel: 0191 561 1162 Email: Nicol.trueman@sunderland.gov.uk

NO.	AREA PRIORITY	ACTIONS	LEAD AGENT	PROGRESS REPORT
1a)	Develop a digital infrastructure network	a) Provide appropriate technical support (e.g. telephone hotline, site visits, training, etc.) to IT Hubs across the East.	Media Savvy	£60,000 SIB approved to provide up to 15 IT hubs in the East, along with technical support and capacity training for 18 months. ONGOING.
		b) Upgrade existing ICT provision which is used by the public or sourcing suitable mobile equipment to enable outreach activities to be delivered.	Media Savvy	Advanced ICT health checks carried out across potential hubs. Three main sites have been established with a mixture of static and mobile IT equipment, all with internet access. COMPLETED
1b)	Build digital skills, capacity and confidence	c) Develop an outreach multi skilled team to deliver a variety of participation tools and activities to capture people's interest in using IT. Specially focusing on households effected by universal credit, adults with mental health and visual impairments, or learning difficulties to use the internet to pay, report and apply online.	Back on the Map	£70,000 SIB approved to employ a dedicated IT outreach Team to work in the main and smaller hubs, deliver outreach sessions and carry out home visits, helping people prepare for universal credit, or use IT for the first time. In addition, to providing support to people with visual impairments and learning difficulties. ONGOING.
2	Connect vulnerable people to services	a) Community Connectors: Support ward hubs to i) prepare people effected by universal credit, ii) reduce social isolation, and iii) support young people.	East VCS Groups x 13	£86,600 SIB approved carry out a number of weekly sessions to reduce social isolation, support young people, BME, volunteering opportunities and people with universal credit. Interim report indicates good progress. ONGOING
		b) Deliver a Young People's Social Action and Volunteering Programme.	VCS Area Network Groups	14 Groups were awarded a total of £111,133 to deliver a varied programme of activity with young people across the East area during 2018. The Board are monitoring the impact of the Programme to identify best practice to strengthen future provision. ONGOING.
		c) Deliver a Fancy a Day Out Scheme during the 2018 Summer holidays	VCS Area Network Groups	10 Groups, delivered 82 sessions in 6 weeks. 5,086 children attended the sessions. COMPLETED.

3	Valuing volunteers	a) Acknowledge the contribution volunteers make in the area by hosting an East Area Award Ceremony, allowing councillors to meet and talk to volunteers first hand, as well as providing a platform for VCS Groups to showcase their services and network.	Community Partnerships	SIB application submitted for consideration at November meeting, seeking £15,000 to deliver a series of three ceremonies to 600 East volunteers. PENDING.
		b) Carry out a small call for projects to encourage ideas and initiatives from small community groups led by volunteers.	Community Partnerships	Recommendation from Area Board to remove the action from the work plan. PENDING
		c) Enable volunteer to help others by finding out what is out there for families, children, young people, special educational needs, disabilities, adults and older people by improving use and access via the Sunderland Community Directory.	VCS Area Network Groups	
4	Attracting external funding into the area	a) Maximise the benefit of Community Led Local Development Funding in East Sunderland.	CLLD LAG	
5	Influence the design, delivery and review of People based services devolved to Area Committee.	a) Children Centres Advisory Boards	Area Committee Chair and People Board Chair	
		b) Family, Adult and Community Learning (FACL)	FACL Team	
		c) Public Health commissioned services.	Public Health	
		d) Anti Social Behaviour and East LMAPs	Cllr Marshall and Cllr Dixon	

EAST SUNDERLAND AREA COMMITTEE 12 NOVEMBER 2018 EXECUTIVE SUMMARY SHEET – PART I																	
Title of Report:	Area Budgets Report																
Author(s):	Head of Members Support and Community Partnerships Service																
Purpose of Report:	This report requests Area Committee to note the area funding for 2018 / 2019 for Strategic Initiative Budget (SIB) and Community Chest.																
Description of Decision:	<p>The Area Committee is requested to note the following:</p> <ul style="list-style-type: none"> i) Note the financial statement set out in section 2 and 3. ii) Approve the following SIB requests totalling £44,918 from the 2018 / 2019 budget. <ul style="list-style-type: none"> a) Annex One: Maximising Community Assets <table> <tr> <td>Blue Watch Youth Centre (bid 1)</td><td>£5,000</td></tr> <tr> <td>Blue Watch Youth Centre (bid 2)</td><td>£5,000</td></tr> <tr> <td>Sunderland Community Action Group</td><td>£4,750</td></tr> <tr> <td>The Box Youth and Community Centre</td><td>£4,962</td></tr> <tr> <td>Total</td><td>£19,712</td></tr> </table> b) Annex Two: Volunteers OSCARs Awards £15,000 c) Annex Three: Millfield Reclaim the Lanes £5,000 d) An additional £206 to top up the Fancy a Day Out 2018 Programme, and an area contribution of £5,000 to include East updates in Sunderland Community Vibe. iii) Reject the following SIB requests totalling £14,200. <ul style="list-style-type: none"> a) Annex Four: Maximising Community Assets <table> <tr> <td>Keep Active (bid 1)</td><td>£4,760</td></tr> <tr> <td>Keep Active (bid 2)</td><td>£4,440</td></tr> <tr> <td>Evolve Youth Inclusion</td><td>£5,000</td></tr> </table> 	Blue Watch Youth Centre (bid 1)	£5,000	Blue Watch Youth Centre (bid 2)	£5,000	Sunderland Community Action Group	£4,750	The Box Youth and Community Centre	£4,962	Total	£19,712	Keep Active (bid 1)	£4,760	Keep Active (bid 2)	£4,440	Evolve Youth Inclusion	£5,000
Blue Watch Youth Centre (bid 1)	£5,000																
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Total	£19,712																
Keep Active (bid 1)	£4,760																
Keep Active (bid 2)	£4,440																
Evolve Youth Inclusion	£5,000																

iv) Note the 21 Community Chest funding requests, as set out in Annex Five.	
Is the decision consistent with the Budget/Policy Framework? Yes	
Suggested reason(s) for Decision: The Area Committee has been allocated Strategic Initiatives Budget to promote action on key priorities identified in the relevant Local Area Work Plan and to attract other funding into the area.	
Alternative options to be considered and recommended to be rejected: The circumstances are such that there are no realistic alternatives that could be considered.	
Is this a "Key Decision" as defined in the Constitution? No Is it included in the Forward Plan? No	Relevant Scrutiny Committees:

12 November 2018

HEAD OF MEMBERS SUPPORT AND COMMUNITY PARTNERSHIPS SERVICE**Area Budgets Report****1 Purpose of Report**

- 1.1 Area Committee has delegated budgets to allocate to specific strategic priorities identified in the local work plans, with the overall aim to benefit the wider community and to attract other funding into the area. The report provides a financial statement as an update position on progress in relation to allocating SIB and Community Chest.

2 Strategic Initiatives Budget (SIB)

- 2.1 Area Committee are requested to note the financial statement as set out in Table One.

Project Name	Committee Date	SIB Aligned	SIB Approved	SIB Remaining	Overall SIB Balance
2018 / 2019					
New Year Allocation	31.03.18	£277,456	£0	£0	£277,456
1a. East Digital Inclusion (2017/2018 budget)	25.06.18	£101,769	£101,769	£0	£277,456
1b. East Digital Inclusion	25.06.18	£0	£28,016	£0	£249,440
2. Think Big, Act Local (2017/2018 budget)	25.06.18	£57,075	£45,019	£12,056	£261,496
3. SCC: Children and Young People	25.06.18	£28,020	£14,520	£13,500	£274,996
4. Community Connectors 2018	25.06.18	£0	£86,600	£0	£188,396
5. Maximising Community Assets	25.06.18	£50,000	£0	£0	£138,396
6. Valuing Volunteers	25.06.18	£50,000	£0	£0	£88,396
7. Youth Consultation	09.08.18	£0	£1,008	£0	¹ £87,388

Table One: Financial Statement SIB 2018 / 2019

- 2.2 Since the last meeting in June, the Area Chair evoked the emergency protocol to enable Members to consider a SIB allocation outside of the Committee cycle. Members agreed to support the request to approve £1,008 SIB to

¹ £87,388 breakdown

(£12,056 Think BIG, Act Local / £13,500 Children and Young People / £61,832 unrestricted)

contribute towards carrying out a consultation exercise with young people to inform discussion on the area priority maximising community assets, which is referenced in the Place Board report.

- 2.3 Members are requested to note there was an underspend of £720 relating to the Fancy a Day Out programme, with the request to top up two of the original grants awarded to Blue Watch Youth Centre by £150, and Bethany City Church by £776, totalling £926. Members are requested to approve an extra **£206** SIB to enable the payments to be made.

- 2.4 Members are requested to approve **£5,000** towards the inclusion of area updates within the Sunderland Community Vibe.

- 2.5 Members are requested to approve the following SIB requests totalling **£39,712** from the 2018 / 2019 budget:

Annex One:	Maximising Community Assets	£19,712
Annex Two:	Volunteers OSCARs Awards	£15,000
Annex Three:	Millfield Reclaim the Lanes	£5,000

- 2.6 In total Area Committee are requested to approve £44,918 SIB.

- 2.7 Subject to approval the remaining balances are shown in Table Two.

Area Priority	Aligned SIB
Maximising Community Assets	£30,288
Valuing Volunteers	£35,000
Think BIG, Act Local	£7,056
Children and young people	£13,500
Unrestricted budget to be aligned	£56,626

Table Two: SIB Balance Statement

- 2.8 Area Committee are requested to instruct the Place Area Board to approve project proposals relating to the work plan with a view of an update being presented to the March 2019 Area Committee relating to Maximising Community Assets.

- 2.9 Area Committee are requested to reject the following SIB requests totalling £14,200 from:

Annex Four:	Maximising Community Assets	£14,200
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3. Community Chest

- 3.1 Area Committee are requested to note the financial position as set out in Table Three.

- 3.2 Table three details the budget, approvals and balance remaining up until March 2019. Members are requested to note the 21 Community Chest funding awards made between July and October 2018, as set out in Annex 5.

Ward	Budget	Approvals	Balance
Doxford	£10,000	£8,240	£1,760
Hendon	£10,000	£8,149	£1,851
Millfield	£10,000	£3,555	£6,445
Ryhope	£10,000	£1,524	£8,476
St Michael's	£10,000	£2,955	£7,045

Table Three: Financial Statement Community Chest 2018 / 2019

4. Recommendations

4.1 Members are requested to:

- (a) Note the financial statements set out in tables 1 to 3.
- (b) Approve three SIB programmes totalling £39,712, as set out in Annexes one to three.
- (c) Approve an additional £206 to top up the Fancy a Day Out 2018 Programme.
- (d) Approve an area contribution of £5,000 to include East updates in Sunderland Community Vibe.
- (e) Reject three SIB project proposals totalling £14,200, as set out in Annex Four.
- (f) Note the 21 approved Community Chest funding proposals, as set out in Annex Five.

Contact Officer:

Nicol Trueman, Area Community Officer (East)

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Background Papers

SIB applications, consultation and assessment results,
financial records
Community Chest applications and financial records
Companies House and Charity Commission Registers

12 November 2018

Area Budget Report



Maximising Community Assets: RECOMMENDATION APPROVE

East Sunderland Area Committee agreed their work plan in June 2018. An area priority delegated to the Place Board was to maximise community assets which could deliver diversionary activity, such as sport for 15-17 year olds to reduce youth disorder on a Friday and Saturday evening.

The East Place Area Board Councillors agreed to seek ideas and proposals from the East VCS Area Network that fit the criteria, with the aim to reduce youth disorder on a Friday and Saturday night by increasing usage of community assets, project proposals could include both capital and revenue costs.

£50,000 was aligned to cover the whole East area, this was not split down to a ward level. Grants were sought ranging from £500 - £5,000. The following applications are seeking approval from Area Committee to enable the programme outlined below to be delivered between now and December 2019, which is a mixture of centre based, outreach and detached activities.

Fridays

- 6.30pm – 10pm, Blue Watch Youth Centre, Ryhope (fortnightly)
- 6.30pm – 10pm, Blue Watch Youth Centre, St Michael's (fortnightly)
- 8pm – 9.30pm, The Box Youth Project, Doxford (weekly)

Saturdays

- 6.30pm – 10pm, Blue Watch Youth Centre, Ryhope (fortnightly)
- 6.30pm – 10pm, Blue Watch Youth Centre, St Michael's (fortnightly)
- 7pm – 9pm, Sunderland Community Action Group, Hendon (weekly)
- 8pm – 9.30pm, The Box Youth Project, Doxford (monthly)

FINANCIAL INFORMATION

Organisation	Total	Match	SIB
Blue Watch Youth Centre (Ryhope)	£6,585	£1,585	£5,000
Blue Watch Youth Centre (St Michaels)	£6,900	£1,900	£5,000
Sunderland Community Action Group	£8,250	£3,500	£4,750
The Box Youth and Community Project	£6,837	£1,875	£4,962
Total	£28,572	£8,860	£19,712

Output Code	Target
Number of new services created	4
Number of young people engaged	504
Number of sessions delivered	279

12 November 2018



Area Budget Report

**East Volunteers Outstanding Services Contribution and Recognition (O.S.C.A.R.s) Awards
RECOMMENDATION APPROVE**
Application Nine

Name of Organisation	Sunderland City Council
Title of Project	East Volunteers OSCARs Awards 2018
Full Cost of project	£15,000
Match Funding	£0
Total SIB requested	£15,000
Start / End	November 2018 / March 2019
Declaration	Local authority application on behalf of East Area Committee

East Area Committee presented their annual report to the full Council meeting in June 2018. It was acknowledged that 64 VCS Groups worked with 1,903 volunteers, who delivered 15,908 hours of activities across the East area during 2017 / 2018. East Councillors agreed to host award ceremonies to acknowledge the volunteer's contribution towards improving the quality of life for many residents in the area.

Two adult ceremonies would be held at Sunderland College, City Campus, on an afternoon and an evening. This is to enable those volunteers that work to attend. One young person's ceremony would be held at Raich Carter Centre. It is expected that 600 volunteers could attend. All volunteers would receive a bin badge and a certificate to recognise their contribution to the community. In addition, there will be an adult's recognition awards presentation with the winners being selected by the relevant Councillor, for the area and ward.

FINANCIAL INFORMATION

Organisation	Total	Match	SIB
Sunderland City Council	£15,000	£0	£15,000

Output Code	Target
Award ceremonies delivered (2 x adults (afternoon and evening), 1 x CYP)	3
Number of volunteers acknowledged at the OSCARs	600

12 November 2018

Area Budget Report



Millfield Reclaim the Lanes: RECOMMENDATION APPROVE

Name of Organisation	Sunderland City Council
Title of Project	Reclaim the Lanes (Millfield) – Deep Clean
Full Cost of project	£5,000
Match Funding	£0
Total SIB requested	£5,000
Start / End	March to June 2019
Declaration	Local authority application

Project Description

Groundworks North East are leading on the Reclaim the Lanes project delivered in the Millfield ward. Phase one of the project involved a door knocking exercise and talking to residents to see if they were willing to sign up to a pledge. The pledge is an agreement between local residents in identified streets to agree to keep their back lanes tidy, manage their bins correctly and report fly tipping. In return, the Council would carry out a one off deep clean of the back lanes to bring the cleanliness of the lanes up to a higher standard, with the expectation that the residents would keep it clean afterwards.

It is proposed to carry out the ‘deep clean’ in Close, Westbury, Granville, Lime, Ravensworth and Millburn Streets, this would involve:

- Hot washing walls on selected properties with tags (disclaimers required)
- Weed spraying, treating new growth of weeds with chemicals
- Strimming, when all weeds have died off
- Mechanical sweeper

Once the deep clean works are completed an extended visit to the lanes would be carried out to clear all waste. This would be coordinated with the Council’s Local Services Team to ensure any dumping / fly tipping is also removed. Environmental Enforcement Officers will monitor the lanes, taking relevant action against residents if standards fall.

Output Code	Target
Number of deep cleans carried out in back lanes	6

Item and Description	Total Costs	Match Costs	SIB Contribution
Environmental Clean Up in Back Lanes	£5,000	£0	£5,000

12 November 2018

Area Budget Report



Maximising Community Assets: RECOMMENDATION REJECT

Two applications from Keep Active are recommended to be rejected due to SIB costs do not offer value for money per session, per person and length of programme when compared against other local submissions.

FINANCIAL INFORMATION

Organisation	Total	Match	SIB
Keep Active, Fortnite Friday	£6,120	£1,360	£4,760
Keep Active, Be Safe, Stay Safe	£4,670	£230	£4,440
Total	£10,790	£1,590	£9,200

Output Code	Target
Number of new services created	2
Number of young people engaged	20
Number of sessions delivered	32

One application from Evolve Youth Inclusion is recommended to be rejected as the organisation is registered as a private business and only has one Director on the Board, and therefore does not fit the criteria to apply to SIB.

FINANCIAL INFORMATION

Organisation	Total	Match	SIB
Evolve Youth Inclusion	£5,000	£0	£5,000

Output Code	Target
Number of young people engaged	100
Number of sessions delivered	50

12th November 2018Community Chest: Financial Statement
May to October 2018

Doxford Ward Budget	£10,000		Approvals
Project	Approval Date	Returned	Approvals
Mill Hill Primary	03.07.18	-	£1,000
Doxford Park Master Plan	03.07.18	-	£3,000
Silksworth Banner Group	03.07.18	-	£700
The Box Project	14.08.18	-	£1,000
Doxford Park Parent and Toddler Group	20.09.18	-	£843
Friends of Doxford Park	20.09.18	-	£512
Naughton Football Team	20.09.18	-	£400
Hall Farm over 40's	10.10.18	-	£984
Sunderland City Council	23.02.18	£199.79	-
Remaining balance			£1,760.79
Hendon Ward Budget	£10,000		
Project	Approval Date	Returned	Approvals
Sunderland Heritage Forum	21.05.18	-	£700
Living History North East	21.05.18	-	£1,100
Sunderland East End ABC	21.05.18	-	£950
Singing for the Soul (joint application with St Michael's Ward)	22.06.18	-	£500
Social Chief	22.06.18	-	£1,057
CHANCE	02.08.18	-	£1,500
AIM	02.08.18	-	£480
North East Sport	02.08.18	-	£520
Hendon Community Allotments	27.09.18	-	£440
Friends of Backhouse and Barley Mow Park (joint application with St Michael's Ward)	08.10.18	-	£902
Remaining balance			£1,851
Millfield Ward Budget	£10,000		
Project	Approval Date	Returned	Approvals
Sunderland Fire Station Community Hub	01.05.18	-	£3,000
Sunderland City Juniors Under 7's	08.08.18	-	£555
Remaining balance			£6,445

Ryhope Ward Budget	£10,000		
Project	Approval Date	Returned	Approvals
RWC Football Club	21.05.18	-	£1,001
Blue Watch Youth Club	15.08.18	-	£512.86
Ryhope Seaview Angling Club	15.08.18	-	£500
Sunderland City Council	09.10.18	-	£510
Ryhope Rascals	19.12.17	£1,000	-
Remaining balance			£8,476.14
St Michaels Ward Budget	£10,000		
Project	Approval Date	Returned	Approvals
Sunderland Ladies Probus Club	14.05.18	-	£740
Singing for the Soul (joint application with Hendon Ward)	22.06.18	-	£500
Friends of Backhouse and Barley Mow Park (joint application with Hendon Ward)	11.09.18	-	£902
Sunderland Community Action Group	08.10.18	-	£540
St Michaels Residents Association	08.10.18	-	£500
Sunderland Men's Probus club	10.10.17	£227	-
Remaining balance			£7,045

Current Planning Applications(East)

Between 01/10/2018 and 31/10/2018

Reference	Address	Proposal	Date Valid	Target Date for Decision
18/01815/FUL	26 Craigwell Drive Sunderland SR3 2TR	Erection of a two storey extension to front and side and single storey extension to rear.	15/10/2018	10/12/2018
18/01820/FUL	Former Paper Mill Ocean Road Sunderland	Construction of 227 dwellings with associated access, landscaping and infrastructure.	19/10/2018	18/01/2019
18/01794/LBC	Holy Trinity Church Church Street East Sunderland SR1 2BB	Removal of a recently de-listed (2017) pipe organ located within the east end of the north nave aisle.	10/10/2018	05/12/2018
18/01737/FUL	Darwin Building University Of Sunderland Wharncliffe Street Sunderland SR1 3RQ	Replacement of all existing windows to match previous phases of approved works to adjoining University buildings.	03/10/2018	28/11/2018
18/01703/FUL	Gilbridge House 29 High Street West Sunderland SR1 3HL	Change of use of a section of ground floor office building, to travel agency (use class A1). Replacement of existing window with new entrance doors and new window to North elevation at third floor.	04/10/2018	29/11/2018

Reference	Address	Proposal	Date Valid	Target Date for Decision
18/01742/PCR	134 Hylton RoadSunderlandSR4 7XT	Change of use from retail (Class A1) to residential (Class C3), to include replacement of shop front with domestic frontage.	04/10/2018	29/11/2018
18/01384/VAR	Land At Former Cherry Knowle HospitalBurdon Lane/Stockton RoadRyhopeSunderland	Minor material amendment to planning permission ref. 18/00143/VAR comprising substitution of 4no. house types and alterations to road layout.	16/10/2018	15/01/2019
18/01747/FUL	10 Angram DriveGrangetownSunderlandSR 2 7RD	Re-grading of front garden/tarmac drive and creation of hardstanding, together with erection of front entrance porch. (Partially Retrospective)	02/10/2018	27/11/2018
18/01697/FUL	5 Gairsay CloseSunderlandSR2 0TG	Rendering to front of property.	02/10/2018	27/11/2018
18/01743/FUL	ASDALeechmere RoadGrangetownSunderlandSR 2 9TT	Erection of a new home shopping canopy to front of premises.	05/10/2018	30/11/2018
18/01719/FUL	12 Stewart AvenueRyhopeSunderlandSR2 0JR	Erection of two storey extension to the side.	05/10/2018	30/11/2018

Reference	Address	Proposal	Date Valid	Target Date for Decision
18/01688/FUL	55 Queen Alexandra RoadSunderlandSR2 9PA	Demolition of existing garage, kitchen and porch and the erection of a single storey side and rear extension to include garage, living, kitchen, W.C. and utility rooms; and loft conversion to include rear dormer, roof lights to front and rear and new part hipped roof.	05/10/2018	30/11/2018
18/01576/FUL	11 Stockton RoadSunderlandSR1 3NS	Replacement of external cladding and replacement windows and door set to whole front and part side elevation.	22/10/2018	17/12/2018
18/01771/FUL	139 Queen Alexandra RoadSunderlandSR2 9BU	Erection of single storey rear and side extension.	12/10/2018	07/12/2018