

Review Progress Summary				
R = not on schedule	A = on schedule 4	B = undeliverable	G = achieved 3	Total 7

Ref	Recommendation	Action	Owner	Timescale	RAG	Progress
a)	To revise and embed a Volunteering Strategic Framework which is owned and delivered by the Sunderland Partnership	Work is underway to refresh the Sunderland Partnership's Volunteering Strategy (2009).  A workshop is being planned and will be held in the autumn. This is being organised with the Sunderland Partnership and key interested parties will be involved.	Jane Hibberd / Jessica May	December 2014	A	The recommendation to refresh the strategy was referred to the LSP's Innovation and Improvement Group in July 2014 for further discussion from September.
b)	To include in the Strategy a set of measurable outcomes of delivery against objectives	Consideration is being given to options available for suitable outcome measures to evaluate the impact of volunteering on individuals who volunteer.	Jane Hibberd	December 2014	A	See above
c)	To develop a clear Volunteering Policy for the involvement of volunteers in council services	Work is underway to develop a policy for the involvement of volunteers in Council services.	Jane Hibberd	March 2015	A	A review of Volunteering and the role of the City Council has been carried out the outcomes of which were considered in June 2015. One of the key outcomes was to establish a Cross Directorate Volunteering Steering Group in order to co-ordinate the council's approach to volunteering. As such recommendations c) and f) are key items for consideration by the group. Recommend that both actions are re-profiled for consideration during 2016 with further feedback provided to Scrutiny Committee in the new year.
d)	To incorporate into the Policy an approach to coordination of activity at	Work will be undertaken to identify local needs in each area and match supply accordingly, making better use of the existing capacity of volunteers, for	Charlotte Burnham	March 2015	G	Delivery of this action has been further considered as part of a recent external review looking into relationships between SCC and

	area level	example, opportunities for student volunteers and for local people to run services. A local partnership approach will be used, coordinated by the council (through development of the role of People Boards) using all community assets.				<p>the VCSE sector. Proposed actions to be considered in April 2015.</p> <p>Examples of area action includes:-</p> <p>Coalfields Area Committee have supported the 'Increasing Capacity in the Coalfield' project to support new and existing Coalfields groups to increase capacity and enable residents to participate in volunteering, via a bespoke pathway. The project will employ a full-time Volunteer and Community Support Co-ordinator to deliver the service. In addition to the 'Youth Social Action' project which supports young people in developing and taking part in activities which have the 'double benefit' of participating in social action – in other words, that participants and others/ the environment will benefit from activities.</p> <p>East Area Committee has supported Community Connector projects - Phase Two of which is currently being delivered. Establishing five community hubs, one in each ward, to provide a physical presence in the community to enable bi-monthly networking meetings (amongst other things) the bi-monthly meetings will encourage VCS groups/volunteers to get together, similar to the Area Network model but at a grass roots level, to share news, resources, top tips, etc.</p> <p>Additionally East are developing a Community Management Learning System: based on the</p>
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						change and reduce demand for services.
e)	To support Elected Members to act as 'skilled connectors' in their communities and to provide them with the means to actively engage with the voluntary workforce	To look at strategies for elected members to use their local knowledge and make connections in their areas.	Charlotte Burnham / Phil Spooner	March 2015	<b>G</b>	<p>Embedded in member development programme.</p> <p>Connections made with individuals and organisations at a ward level, and area level through Area VCS Networks.</p>
f)	To promote and facilitate opportunities for council employees, including retiring council employees, to engage in volunteering	<p>Activities will include:</p> <ul style="list-style-type: none"> <li>• Feature in 'Workwise'</li> <li>• Promotion of the benefits for people who become involved in volunteering as part of the Resilience action plan</li> <li>• Development of guidance, signposting to partner agencies and FAQs</li> <li>• Include in the Sunderland Leadership programme</li> <li>• Include in a pre-retirement information pack for employees.</li> </ul>	John Rawling	April 2015	<b>A</b>	See c) for update.
g)	To increase opportunities for raising the profile of volunteering including the use of existing and planned communication campaigns	<p>Sunderland Volunteers Month takes place in June 2014 – An event will be promoted by the Council working with the Area Coordinators and the Volunteer Centre to highlight volunteering including leaflets, banner, posters and media release using case studies as the main thread.</p> <p>The Council supported Volunteering Day at the Museum &amp; Winter Gardens in January 2014 – this was covered in the media and Community News.</p>	Rose Peacock/Sam Meredith/Charlotte Burnham	April 2015	<b>G</b>	<p>The Council worked with the Volunteer Centre to support Sunderland Volunteer Month in June 2014 under the All Together Sunderland brand including posters, banners, and promoting of the event at the start of the month. A press release was issued to coincide with Carers' Week which fell within volunteering month and a press release also promoted the volunteer events in the city centre and in other areas of the city.</p> <p>Media support has been provided to support Love Where You Live and volunteering to help make the city more attractive. Support has been provided to a Libraries' Volunteer event.</p>

Monitoring recs file