

RESPONSIVE SERVICES AND CUSTOMER CARE SCRUTINY PANEL

DATE: Thursday 5 July 2012

VENUE: Committee Room 3

TIME: 5.30 pm

Panel Membership:

Lead Panel Member, Cllr David Errington
Cllrs Bob Heron, Elizabeth Gibson, Barry Curran, Anne Lawson, John Scott (apologies), George Thompson, Iain Kay (apologies)

AGENDA

1. Welcome and Introductions
 2. The Scrutiny Panel – First Meeting of the Panel (report attached)
 3. New issues referred from Scrutiny Committee
 4. Policy Review – introduction to the Lead Officers and subject areas of Reducing Re-offending and Domestic Violence
 5. Issues to feedback to next Scrutiny Committee (12 July)
 6. AOB / Members items
 7. Dates of future meetings
- To be agreed at the meeting