## East Neighbourhood Delivery Plan 2020 / 2021

#### **DRAFT V3. 6 July 2020**



NB: numbers are for reference only, they do not list them in priority order. Headlines shown in BOLD are priorities Members have indicated actions against for year one, there are 28 out of 38.

#### Index

- 1. Tackle empty properties
- 2. Derelict land
- 3. Private landlords
- 4. Affordable homes
- 5. Love Where You Live
- 6. Enforcement
- 7. Drainage
- 8. Bloom activities
- 9. Street furniture
- 10. Transport and parking
- 11. Carbon and plastic pollution
- 12. Highways, pavements and street lighting
- 13. Parks, play, cycle and walking routes
- 14. Digital technology and 5G
- 15. Businesses and local shops
- 16. Use of existing and vacant properties
- 17. Widening job opportunities
- 18. Job clubs and educational centres
- 19. Community cohesion
- 20. Social prescribing
- 21. Enhance local green space

- 22. Eating healthy
- 23. Support voluntary and community sector
- 24. Volunteer platform
- 25. Communications activity tracker
- 26. Local events
- 27. Community transport
- 28. Youth clubs and spaces
- 29. Neighbourhood Watch
- 30. Reduce fear of crime
- 31. Universal credit
- 32. Support local organisations
- 33. Fuel poverty
- 34. Credit solutions
- 35. Making your money go further
- 36. More than a Foodbank
- 37. Heritage assets and activities
- 38. Preserve heritage

Neighbourhood Investment priority			
1. Tackle Empty Properties			
Council Activity	East specific information	Area Committee Action and/or funding	
<ul> <li>Empty Property Strategy approved. Includes an action plan that targets empty properties, aiming to bring back into use as decent, affordable homes</li> <li>Partnership with Thirteen Group that will bring 30 long term Empty Properties back into use citywide</li> <li>Working with Gentoo to identify and bring empty properties back into use citywide</li> <li>Housing Delivery and Investment Plan approved, with investment of £59m. Three delivery strands which target long term empty properties as a priority, outputs:         <ul> <li>Empty Homes – 362</li> <li>Bungalows – 117</li> <li>Supported Accommodation - 95</li> </ul> </li> <li>Landlord Accreditation Scheme approved and operational. Works with Private Landlords to support them to bring their homes up to standard and wider support in the management of their portfolios</li> <li>Event held in February 2020 to encourage local SME/Private Developers to work with the Council in bringing Empty Properties back into use through a partnership approach</li> <li>Multi service group established to review private empty properties and to consider enforcement action where necessary</li> </ul>	Housing Delivery and Investment Plan agreed 5-year target outputs:  • Empty Homes – 106  • Bungalows – 29  • Supported Accommodation – 19  Currently a focussed strategy is being applied in East predominately around the Middle Hendon area where two properties have been purchased.	Briefing from Empty Properties Team on the work being carried out in the area, and an understanding of what support or actions can be delivered to tackle the high volume of student accommodation in Millfield not being brought back into use.  Empty Property Scheme is welcomed for Hendon, as there is are many properties that need to be targeted and action taken against the owners  Expand existing Middle Hendon scheme with another focus area looking at Millfield cottages.  Take pro-active enforcement action against rogue landlords and landlords who own properties which are in a state of disrepair, but the owners seem content to leave them empty and not bring them back into use, which negatively affects the neighbouring properties.  Make the Landlord Accreditation Scheme mandatory not voluntary, for all residential landlords.	

2. Review all derelict land and properties and develop plan to address each site with partners and residents to further create green and cultural communities		
Council Activity	East specific information	Area Committee Action and/or funding
<ul> <li>The Council's small site register, covering brown field sites, has been assessed with the Planning Policy Team. All sites will be evaluated to see how the land can be used moving forward</li> <li>Event held in February 2020 to encourage local landowners to come forward and engage with the Council on potential use of their land for development for new affordable homes</li> <li>Both a site and a property register have been reviewed and updated</li> </ul>	Carried out a massive piece of work in 2015 with Clive Greenwood, but related to green field sites. One or two sites were back into use. i.e. Grangetown Primary school's old playing field, was 'locked-up' now accessible to the public to use for play, exercise and dog walking.	Start a conversation with the community in the Middle Hendon area (Athol Road/Hendon Burn Avenue in particular) about turning the derelict piece of land on Athol Road into a community space.  Start a conversation with CHANCE and the community living around the centre about turning the disused car park into a community space / play area.  Bring back Featherbed Lane allotments back into use. Also look at the potential of creating a community allotment to engage wider community in healthy living etc.
3. Work with private landlords by ward and proactive	ely deal with issues using all available	enforcement powers
Council Activity	East specific information	Area Committee Action and/or funding
<ul> <li>Private Landlord Accreditation Scheme now operational. Scheme offers advice and guidance around landlord/tenant responsibilities with the aim of improving best practice within the sector</li> <li>Multi service group established to review private empty</li> </ul>	Let's Talk feedback: Landlords not vetting tenants is a concern to residents and Cllrs. At the moment it is a voluntary scheme, however there is a strong feeling that it should be	Invite Graham Scanlan to future meetings to cover various aspects including rogue landlords; former student accommodation; neglected flats and land where garages have been

properties and to consider the delivery of enforcement action where necessary in terms of housing investment areas  List of 'ready to rent' properties are being explored with Private Owners and how we can assist as a Council in terms of support and advice  A callout to landlords - 'Call b4 you serve' is currently being promoted to landlords across the City to engage with sustaining tenancies, tackle potential homelessness.	mandatory for all landlords (RSL / Private) to vet tenants in the City.  Let's Talk feedback: need to challenge rogue landlords, landlords who are absent and do not care how their tenants impact negative on communities.  East funded a Private Landlord Accreditation Scheme which was successful in some neighbourhoods, at the time the City did not have a Scheme. Now part of mainstream services.  East funded a Hostel Co-ordinator, which was highly successful and resulted in health and housing standards in the private hostels in the city centre being improved.	knocked down at Doxford.
4. Create more affordable homes		
Council Activity	East specific information	Area Committee Action and/or funding
<ul> <li>Council is now a registered provider to deliver new affordable homes with the Regulator of Social Housing</li> <li>5-year Housing Delivery and Investment Plan of £59m approved. This plan has a target of delivering 574 more new affordable homes. The delivery strands include: Empty properties, Supported Accommodation and Bungalows</li> <li>Working with Gentoo to deliver their affordable homes</li> </ul>	First two Empty Homes purchased in Middle Hendon which will be improved and brought back into use as new affordable homes  Thirteen Group working with the Council in developing a proposal to deliver over 100 new affordable homes on cleared land on Amberley and	Be informed of any initiatives from the Council in the East Area where there is vacant land, relating to being involved or encouraging building of affordable homes to rent or buy. (linked to 2)

<ul> <li>plan over the next 5 years with a target of 900 new homes</li> <li>Working with Bernicia to bring forward key development mixed tenure sites including affordable homes</li> <li>Working with Thirteen in the delivery of affordable homes by bringing empty properties back into use, delivering supported accommodation and a large-scale affordable homes regeneration project</li> </ul>	Harrogate Street  Thirteen Group are delivering 12 affordable supported homes	
5. Launch 'Love where you live' campaign		
Council Activity	East specific information	Area Committee Action and/or funding
British Spring Clean with Keep Britain Tidy – Autumn (as delayed due to Covid 19)  6. Ensure all available enforcement powers are used	East fund a Walk and Talk scheme which is delivered at a ward level, which allows LWYL campaigns to be delivered, as and when identified.  East fund an East Rangers scheme which delivered at a ward level, which allows LWYL campaigns to be delivered, as and when identified.  Let's Talk feedback: Improve the feel and look of neighbourhoods. Carry out deep cleans to remove broken glass, graffiti, litter, dog fouling, fly tipping, drug paraphernalia on the streets.	Keen to continue the walk and talk programme – this can be linked with resident consultation as well as various other priorities depending upon the issues arising from each individual walk and talk.  Continue with the walk and talk funding to allow councillors some flexibility to make improvements.  Continue east rangers and further promote the scheme.  Provide provisions to allow residents to become easier involved in litter picks, clean ups etc.

Council Activity	East specific information	Area Committee Action and/or funding
Environmental Enforcement Team and Anti- Social Behaviour (ASB) Team have been brought together. Several new posts have been created including:  • 4 Environmental Enforcement Officers (3 permanent, 1 fixed term). The additional resource will allow 1 dedicated Officer per locality.  • 2 Fixed-term Neighbourhood Wardens (Issuing FPN's for littering and dog control issues, to be deployed in hot spot areas and areas of high foot fall)  • 1 Enforcement Technical Support Officer to support enforcement prosecutions  Joint patrols with Neighbourhoods Enforcement and Police to tackle issues of ASB. Currently deployed at seafront and City Centre. They will be intelligence led and deployed to areas of need.	East fund the Rangers who complement the work of the enforcement team by delivering educational campaigns to the public, and reports intelligence to the Team on fly tipping incidents.  Let's Talk feedback: take a stronger stance against nuisance neighbours (connection to vetting tenants).  Let's Talk feedback: More enforcement (wheelie bin waste, dog fouling, littering, fly tipping, planning, parking, etc.)	Joint patrols with neighbourhood enforcement and police to tackle ASB in our parks and woods.  Enforcement to target dog fouling in hotspot areas i.e. Athol Road area.  Funding for an additional enforcement officer, focussed on back lanes in East Area terraces.  Enforcement to target dog fouling in Ryhope ward. Dedicated officer assigned to target hotspots and persistent offenders.  Multi-agency team to be established to address ongoing fly tipping on church commissioners land across Ryhope ward. Boundary's and entrances to be secured to prevent unauthorised access to vehicles.

Council Activity	East specific information	Area Committee Action and/or funding
City-wide Drainage cleansing programme in place	Walk and Talk programme identified numbers streets which suffer with	
Flood and Extreme Weather Mitigation budget / programme	flooding, especially during heavy down pours, this was also picked up from Let's Talk.	
	Closer work with Drainage Team and Northumbria Water would be a positive step further.	
8. Take part in In Bloom activities and support resid communities	_	-
Council Activity	East specific information	Area Committee Action and/or funding
Bloom was cancelled along with Green and Blue Flag due to Covid-19. However, still achieved during COVID19 or have planned for this year:	East have funded Doxford in Bloom delivered by The Box, Tunstall Allotment Association and Friends of	Improve planters and shrub beds.
<ul> <li>Rainbow Installations to thank the NHS / Key Workers</li> <li>Gateway Improvement Schemes at key City gateway locations.</li> </ul>	Doxford Park. In addition, funding has been awarded to Hendon Community Allotment to support tenants grow their own plants and vegetables.	Offer bits of land for adoption on the council website. Grass verges, scrap land, central reservations, roundabouts - and say "if you want to look after this -
<ul> <li>Planted up hanging basket and barrier troughs.</li> <li>Preparing Winter Bedding.</li> </ul>	Groundworks have also delivered schemes in the pass, specifically for people with yards and not gardens, providing ideas and equipment to grow vegetables.	you can". Tag it as yours. So, for example. A piece of barren land in front of a house, but the resident would like to create an urban garden, or establish a bee bomb and care for the mineral

9. Invest in street furniture including additional litter	Gateway Improvement schemes were carried out at:	need to be guardrails - maybe there's a charge if you don't look after it for example. (Links to 2: Derelict Land)  Provide a scheme to allow Moorside residents to improve and plant in the brick planters that are placed around the estate. Maybe even a bit of friendly competition between neighbours for best and most improved planter.  Possibility of a Bloom scheme around the Alexandra Park estate and the SSTC3 works at Flower Streets. Residents in the Flower Streets have been faced with lots of mess and disturbance from road works for a long time. Also a major city gateway which needs visually improved.	
Council Activity	East specific information	Area Committee Action and/or funding	
Significant spend already made against litter bin installation across all areas in previous two years.	Walk and Talk and Community Chest has been used to fund wall mounted bins, free standing bins and benches.		

benches and bins.

Let's Talk Feedback: Provide more

Existing bins will need to be replaced, repaired or repainted in order of priority, whilst additional capacity may also be

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required at identified locations.		
Benches are currently being reviewed in some locations as COVID19 recovery works in shopping areas begins. Some are to be removed due to creating bigger spaces to adhere to social distancing guidelines.		
10. Review transport routes in partnership with all pro- residential and local shopping areas	oviders in consultation with residents,	need to also pick up parking issues –
Council Activity	East specific information	Area Committee Action and/or funding
	Walk and Talk identified a number of streets which suffer with danger parking, especially around primary schools or secondary shopping centres.	
	Let's talk Parking resident engagement campaign – targeted at specific sites as well as change behaviours to ensure residents and neighbours respectfully park. Also, identified a lack of parking bays in neighbourhoods, with more households now having a higher volume of cars.  Let's Talk feedback: reduce speeding and dangerous driving.	
	East have funded a vehicle activation signage scheme, two cameras per ward, which has been delivered over the last three years.	

11. Reduce the carbon footprint and create green sol	utions within neighbourhoods to reduc	e plastic pollution
Council Activity	East specific information	Area Committee Action and/or funding
The Council has a Draft Carbon Framework and Action Plan. Its objectives cover: improving energy efficiency of existing homes and buildings, with new builds being zero carbon; develop renewable energy; develop low carbon transport modes; grow green economy; adapt our own policies and procedures to harness a green future; engage and encourage positive behaviour.  The Council was awarded £161,846.46 of funding from the Urban Tree Challenge Fund (UTCF) and has planted 424 large trees, with 2,000 further small trees to be planted this year. Planting has focused in areas of the city with low tree cover, particularly in parts of north, west and east Sunderland  Ongoing development of the Coastal Ranger programme.	East: As part of Cleaner Communities, which is now the Rangers project educational campaigns have and continued to be delivered in neighbourhoods to raise awareness around reducing carbon footprint, green solutions and reducing plastic. For instance, the first Street Waste Recycling Hub was established in the East and Reuse Network which encourages people to donate used furniture instead of 'dumping' it.  Let's Talk Feedback: increase recycling opportunities.  Let's Talk feedback: Clean up the environment by reducing noise and smell pollution and increase pest control.	Introduce smaller tree planting schemes at Holly Courts, Alexandra Park; Railway Row and Durham Road.
	Various locations across the city, areas were selected which had the lowest existing canopy cover meaning trees were introduced in areas which had fewer trees. Those areas included;  • Hendon • Ryhope • Tunstall	

12. Invest in highways, pavements and street lighting		
Council Activity	East specific information	Area Committee Action and/or funding
Highways Maintenance Capital Programme, full schedule presented to East Area Committee in March 2020.  Bridge Maintenance Capital Programme, includes developments to Trimdon Street bridge across land (A1231 New Pallion road) and Stockton Road bridge at the Metro.	East: Annual report presented to Cllrs on Highways Maintenance Programme which Cllrs shape and influence ready for March meeting.  No information is shared on street	Speeding and dangerous driving is a concern across the whole city. Traffic calming measures are expensive. Proposals relating to city wide issues need to have a maximum threshold level, to ensure the whole area budget
Introduce Community Parking Management Scheme at Ashbrooke / Hendon and Doxford International (rolled over from 2019 / 2020)	lighting. PFI contract with Aurora.  Let's Talk Feedback: reduce potholes and improve pavements.	Processes for Members to order a traffic / speed monitoring survey needs to be simplified. In addition, the criteria
Introduce a pedestrian crossing on Strawberry Bank (rolled over from 2019 / 2020)	Let's Talk feedback: create safer streets by improving lighting.	should include the need to take 'damage caused to highway barriers, fences, signage, etc. near the vicinity
Review of signal operations along St Mary's Boulvevard, City Centre and Toll Bar, Ryhope.		into account', when introducing speed calming measurers. More of holistic view of the highway and
Pilot a one-way system to reduce concerns with parking and queuing at St Mary's RC Primary School.		neighbourhood, to enhance the statistical information relating to incidents or deaths.
Introduction of Northbound Bus and Electric Vehicle Lane - Bus priority measures supporting sustainable modes of Transport along B1522 Ryhope Road.		Speeding hotspot Hall Farm Road.
Funding to investigate various requests within the Regeneration Area through the "Let's Talk" Programme		Permanent speed camera or traffic calming to be installed on Stockton Road A1018 to address ongoing speeding. Hotspots included Burdon Road, Ryhope Street, Black Road, Ethel, Beavan and Blyton Avenue,

		Support to introduce speed cushion/bumps on Corporation Road between the Blue House and Grangetown Primary. This doesn't meet the criteria for core funding but there is a clear community will for the issues due to their concern for speeding on this stretch.  Investigate the feasibility of transferring ownership of street lights and pathways around Alexandra Park to the Council / Aurora to improve the appearance and levels of safety in the neighbourhood.
13.Invest in Parks, play areas, cycle and walking rou	tes in consultation with residents and u	isers
Council Activity	East specific information	Area Committee Action and/or funding
Fixed play improvements comprising of new installation and refurbishment work will continue in areas which have 106 Developer contributions aligned. An update will be provided this Summer on sites and locations that have funding aligned and available to spend.  A survey is to be undertaken of all fixed play sites to identify condition and play value. This will be used to inform discussion on which sites should be targeted for further investment.	East: Investments have been made in Burn Park, Backhouse Park, Barley Mow Park, Doxford Park, Town Moor, Galleys Gill / Festival Park. In addition, feasibility studies have been carried out on transferring land from the council to VCS.  Let's Talk Feedback: parks to be improved from resident consultation - Backhouse Park	Support to improve Barley Mow Park. This has long been an aspiration of local people and could gel well with the plans that Sit N B Fit have for the park, complement the work of the Friends Group and Rangers.  Improve Pocket Park at Lime Street.  Improve wheelchair / disabled access to Galleys Gill/Exhibition Park. There are

Hollycarrside and Leechmere Road

3, 2, 1 routes established in parks across the city.

Step Up Sunderland app introduced in 2019 to encourage residents and non residents to walk and be more active. App to be upgraded and relaunched in Autumn 2020.

Active Sunderland Wellness Walking Programme is an accredited

National Walking for Health Scheme. All walks are free of charge and are delivered by Volunteer Walk Leaders. The walks are suitable for all ages and abilities.

- Ryhope green space and play areas
- Doxford Park
- 3, 2, 1 routes in Backhouse Park and Ryhope. Big Bike Ride takes in Ryhope using existing cycle network.

Step Up Sunderland users in the East have completed over 105 million steps.

Wellness Walking programme has weekly activity in Mowbray Park.

access points from Farringdon Road to the gill - but there are stairs. If the access point could be modified to make it accessible for all, as well as improve signage and access onto Hannover Place from the riverside walk.

Investigate the feasibility of creating a boardwalk from the river walkway from behind Hannover Place to the Ropery (effectively a Deptford river walk). It opens up a new walk/cycle route and allows options for moorings and river access to enable river taxi points.

Enabling Village Greens - Alexandra Park in Millfield had original plans to have play parks and grassland. The grass land is not in council ownership. Work with the community and landowners to reduce complexity of having village greens or other suitable options, and promote how it can be achieved.

Ryhope Recreation Park requires investment to bring back into use tennis courts and old bowling green. Fencing to be renewed and surfaces repaired. Emphases needs to be placed on securing agreement from the Church commissioner to demolish old caretakers house to address anti-social behaviour and maximise parks facilities.

		Football goals and pitches to be reinstated on King George the 5 <sup>th</sup> playing field
14. Increase 5G access across all neighbourhoods ar		
Council Activity	East specific information	Area Committee Action and/or funding
Smart City Sunderland will work with partners to ensure an	East have invested and established a	Internet access is not the core problem
underlying infrastructure (fibre to all premises across the	digital network across the East area,	- device access is. Need to consider
city and pockets of 5G where business cases exist)	supported by The Box, BoTM, Media	the best way to provide access to IT
	Savvy and Blue Watch providing	devices, as well as, Wi-Fi/5G.
Smart City Sunderland focuses on the following six main	access to expert technical advice,	
priority themes:	equipment and IT Support officers.	Transform empty city centre units and
<ul> <li>Major events and sporting excellence</li> </ul>	Funded until December 2020.	use them to extend free provision of
- Business start-up culture		internet access by providing free to use
- Smart Homes	Let's Talk feedback: provide digital	access points and devices. Work with
- Digital City Centre	facilities in and for the community.	IT providers to have low cost internet
<ul> <li>Industry 4.0 (Smart Factories and Connected</li> </ul>		access terminals to be free to use.
Autonomous Vehicles)	Upgrade to City Library software	(links to 16 – use vacant properties)
- Learning Environment	including google chrome and Find my	
	Past are all accessible via computers	
Smart City Sunderland is stimulating the thinking and	in community led library settings.	
demand and enabling residents to understand 'the art of	Maranes I consider and Engagement	
the possible'How can East Sunderland use this	Museums Learning and Engagement:	
underpinning connectivity for the benefit of residents?	targeting families across each area	
Linewada ta tha Libuau Managanant Custana anabia	network to provide learning programme and access to online resources.	
Upgrade to the Library Management System enables		
residents across the City to access the library online,	Developing Under 5's activities	
download apps, e-books, e-audio and magazines.	(video/on-line) and school workshops using museum trails, collections and	
Upgrades to any library software packages are accessible	exhibitions. Home Education activities	
via all public access ict	in East Area Schools being targeted.	
15. Invest in local shopping centres and support local	<u> </u>	) thrive
10.111vest iii local shopping centres and support loca	i businesses to ensure they continue to	J CHILLY G
Council Activity	East specific information	Area Committee Action and/or

		funding
Development in the City Centre (High Street, Market Square, Bishopwearmouth, Heritage Action Zone)  Sunderland BID supports 700 businesses in the City Centre, encouraging footfall into the Centre to enable people to shop and spend, supporting the economy.  16. Review opportunity to utilise existing and vacant	In previous years, the main routes leading into the city centre were enhance and secondary shopping centres were improved i.e. shop fronts and highway barriers painted, new bins and flower boxes installed.  Establishing Traders Association along Chester Road, Hylton Road, Villette Road, Ryhope Street South and Grangetown was not successful. The 'will' was not there from Traders, and high turnover of properties. Reasons related to, lack of time, not worth it, better off on my own.  Let's Talk feedback: support the development of a thriving city centre, and local shopping centres.	ure activities and safe places to bring
communities together		
Council Activity	East specific information	Area Committee Action and/or funding
New piece of work – allocate funds to support Link with Crowdfund Sunderland Link with Vibrancy Plan and supporting the sector	Raich Carter SC provides facilities for many sports clubs/groups and had over 120,000 attendances last year.	Investigate the feasibility for The Box Youth and Community project to expand their building and surrounding land to develop a community offer suitable for all age groups (children and young people, families, adults with learning disabilities, older people, etc.)

17. Widening job opportunities and raise aspirations businesses and the University of Sunderland and		Investigate possibility to install lift into Ryhope Community Association to allow disability access to large upstairs hall to maximise asset. Also converting side garden into parking bays to alleviate off street parking around the surrounding streets.  Investigate potential of resurfacing Blue Watch Youth Centre yard with a safe play surface to maximise outside space also install CCTV for safe guarding and security purposes
Council / Together for Children Activity	East specific information	Area Committee Action and/or funding
The impact of covid-19 must be fully understood and how the post-16 agenda, apprenticeships, NEET and the general skills and learning agenda has been affected. The initial piece of work undertaken by together for Children alongside providers will be an analysis of the impact of Covid-19. Together for children would like to share information with Area Committees /Area Boards as we all work together to support the delivery of this priority across the City.  Schools Library Service delivering to schools across the City in response to curriculum and specific requests	Over 20 schools in the East and only a handful engage with Area business. VCS Groups have feedback how difficult it is to engage with schools, many have been turned away, or even worse Schools do not acknowledge them.  Lack of community engagement from some Schools within the East.  Stepping Up was an area funded project which connected people with learning disabilities to local	

	businesses, successful model which worked well. Lead by The Box and Blue Watch.	
18. Create job clubs and education centres within loc	al community venues including digital	skill training and basic skills
Council Activity	East specific information	Area Committee Action and/or funding
FACL review – feedback from current consultation	East fund Get Online project which provides people with access to digital	Continue Stepping Up for people with disabilities.
Local delivery already funded by CLLD and Area Committees	skills training in a variety of community venues across the area. It supports people to carry out job searches, CV	
Linked to vacant properties; CLLD; growing capacity in the Sector	writing, filling in application forms and preparing for interviews.	
Libraries Services Information and Digital offer to ensure local communities have access to quality information and digital services, to learn new skills and feel safe online	Learning courses intended to be delivered face to face from Sunderland Local History Library @ETR	
19. Development community cohesion to allow all pe interact with and relate to each other in a positive	•	thnicities, faiths, and generations to
Council Activity	East specific information	Area Committee Action and/or funding
Update pending	East area funded a Healthy Steps projects which focuses on connecting people by increasing access to information and services; Reduce health inequalities, Encourage participation in non B.M.E. community buildings, and raise awareness of different cultures.	Improve community cohesion across the East area.

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	Sunderland BME Network	
	Sunderland Partnership: Inter-Faith Forum	
20. Social prescribing – develop local offer to impro- isolation, improve mental health and support lon accessible and not cost or time prohibitive, in pa	g-term health conditions, and ensure pl	
Council Activity	East specific information	Area Committee Action and/or funding
Adoption of the Draft Health Inequalities Strategy	Learning from Covid-19 partnership and community hubs.	Continue to support Community Connectors Programme.
Change 4 Life Sunderland Programme aims to increase children, young peoples and family engagement in physical activity and to reduce sedentary behaviour through an accessible and supportive programme that's tailored to a range of needs including delivery within all schools across the city, community events, sessions and Change 4 Life programmes. Identify and develop working relationships with community partners from across the five VCS Area Networks.	East fund Community connectors programme which consists of 29 projects which reduces isolation, improves mental health and physical activity levels. Recently East have funded a More Males project, which targets males over 50 to get involved in their communities.	Increase access to local affordable community activities aimed at reducing isolation and improving health. More Soft learning courses to be funding such as crafts, cooking and local history for both Adult and Family Learning.
The city's seven leisure centres are managed by Everyone Active on behalf of Sunderland City Council. The centres encourage access from key target groups including people with disabilities, BME groups, women and girls and older people.	support mental health and wellbeing opportunities.	
Libraries Services Health and Wellbeing offer aims to support local people and communities through services that engage and connect.  The Books at Home service has recently been brought	78 families and all primary schools in the East.  Books at Home service has some capacity and is available to anyone	

back in house and recruitment started for volunteers to take services direct to residents at home.  Libraries Services gifted a reminiscence resource pack to all care homes across the City providing extra opportunities for engagement and activity. The Memory Bank was developed with the North East Film Archive.	who is unable to access services themselves. Volunteers are needed.	
21.Enhance local green spaces to encourage wider under the delivery of activities which support health and we	Ilbeing	
Council Activity	East specific information	Area Committee Action and/or funding
Work being undertaken to clear derelict allotment plots to bring them back into use, whilst also identifying land (NB links also to section on review of derelict land) that could potentially be used to create additional allotment plots and / or 'community gardens' (NB this also could be linked to section on social prescribing – potential opportunities here) throughout the City.  Other enhances have included the opening of Football Hubs; Urban Tree Challenge Fund; Gateway Improvements; Deep Clean Programme and Spring Clean (Now planned for Sept).  Launch of free Viewranger walking app that contains walking routes and maps across the city.  Active Sunderland Wellness Walking Programme – see investment in parks and walking routes.  Marking out of grassed areas with various activities such	<ul> <li>Improvements carried out by the Rangers for 2019 / 2020 include:</li> <li>Galley Gill / Festival Park – clean up of vegetation, pathways and treeline, deep clean and removal of rubbish</li> <li>Backhouse Park – as above, but cleaned out the stream (however it full of rubbish again, after heavy downpour earlier in the year)</li> <li>Cycle lane behind the shops opposite St Nicholas Church (near The Toby) – litter picks, cutting back shrubs, general tidy up</li> <li>Ryhope Dene – improvements to pathway, cutting back vegetation, remove waste</li> <li>Old Golf course / Tunstall Hills – as above</li> <li>Mineral Line from Eden Vale up to</li> </ul>	Enhance local green space.  Ryhope Dene needs targeted work for improvements to pathway, cutting back vegetation, remove waste and restricting access to fly tippers.  Ryhope Coastal Path, Improvement required to prevent access onto cliffs to off road vehicles, motorcycles and fishermen to stop anti-social behaviour to allow safe use of the coastal path.  Restrict access to motorcycles onto King George the 5 <sup>th</sup> playing field and the old golf course.

as running tracks to create additional fun activity within park settings.	Fire Station – as above  Burn Park – clean-up of vegetation, pathways and treeline, removal rubbish, litter pick in stream  Blakeney Wood – improved trails (cutting back overhanging branches), weekly litter picks due to volume of youth people drinking in woods  Doxford Park – massive improvements – tree planting, improvements – tree planting, improvements to the Secret Garden, lvy removed from walled garden, lake cleaned out, alpine planting scheme on lake cascade, discovered new steps, cleaning limestone rocks, etc.  The Raily – leading from Mowbray Park down pass the Bangladesh Centre – general tidy up of shrubs / grassed area, litter picks  Barley Mow – new paths, old tennis court fencing removed, new bedding plants, new benches  Hendon Beach – lan Graham has done a lot of habitat work, Area's funded the pathways and view points to get tidied up i.e. weeds acting out back round horious and
	<ul> <li>bedding plants, new benches</li> <li>Hendon Beach – Ian Graham has done a lot of habitat work, Area's funded the pathways and view</li> </ul>
	Hall Farm – postponed due to Covid but 20 trees will be planted on Gentoo's land near the Box Youth Project – review in Autumn 2020.

Replacement of directional signage on 3, 2, 1 routes in Backhouse Park and Ryhope	
cook food, delivering sessions within	the local community
East specific information	Area Committee Action and/or funding
Life Kitchen deliver cookery sessions which is funded externally, to support people fighting cancer and their loved ones, based in Mowbray Park.  BoTM are delivering how to prepare and cook healthy meals at The Workshop, Villette Road.  CHANCE, The Box, Blue Watch are delivering activity packs, which include tips on healthy eating, recipes, cooking cards, ingredients, for families to learn together.  Ryhope CA also delivered activity packs which include tips on healthy eating, recipes, cooking cards, ingredients, for families to learn together.  SBIC encourage healthy eating and cooking the BME community.  Sunderland MIND, Ryhope CA, SBIC, FISCUS, CHANCE, YAV, Deptford and	
	Ryhope  cook food, delivering sessions within  East specific information  Life Kitchen deliver cookery sessions which is funded externally, to support people fighting cancer and their loved ones, based in Mowbray Park.  BoTM are delivering how to prepare and cook healthy meals at The Workshop, Villette Road.  CHANCE, The Box, Blue Watch are delivering activity packs, which include tips on healthy eating, recipes, cooking cards, ingredients, for families to learn together.  Ryhope CA also delivered activity packs which include tips on healthy eating, recipes, cooking cards, ingredients, for families to learn together.  SBIC encourage healthy eating and cooking the BME community.  Sunderland MIND, Ryhope CA, SBIC,

23. Support the voluntary and community sector to p	Church, St Mary's, Bethany City Church, Grangetown CA, Blue Watch, The Box have kitchens.  C4L team work directly with 78 families and all primary schools in the East.	ppening times within local community
venues as well as host community events and act	ivities and nurture family learning	
Council Activity	East specific information	Area Committee Action and/or funding
Local Support Scheme launched to support VCS through Covid-19 as well as direct guidance to ensure VCS claimed all government grants available  Community Wealth – develop assets within communities	Enable VCS to extend and adapt their offer through the use of technology, learning from their experiences during Covid-19.	Review previously funded projects. Take a few lessons from the practices and methods that did work well and did not work well to inform future investments.
CLLD capacity building  The city's leisure centres managed by Everyone Active on	East fund Maximising Community Assets: opens up community spaces on a weekend for young people. Fancy a Day out provides holiday	Support the VCS to provide additional sessions and help with core costs and crisis support.
behalf of the City Council are key 'community hubs', providing sports clubs and residents with access to facilities and programmes. The Change 4 Life programme also deliver sessions from the centres.	provision to families eligible for free school meals. Community Connectors delivers 29 weekly sessions. Get Online provides daily access to digital equipment and support.	Support the VCS to provide additional sessions and help with core costs and crisis support.
Museums and Heritage – targeted family activities using archives, collections, exhibitions, spaces, and heritage assets/sites to nurture family learning	Let's Talk feedback: invest in the voluntary and community sector – specifically crisis or core running costs.	
	Raich Carter SC provides community facilities for many sports clubs/groups.	

24. Launch a volunteer platform to support residents	Seventeen Nineteen – Holy Trinity Church Restoration Project - Opening up community spaces for access to learning and engagement activities, talks, tours and family learning whilst engaging widely with city, local community and VCS networks	nunities
Council Activity	East specific information	Area Committee Action and/or funding
Complete and in place – now need to work hard to encourage volunteers to keep volunteering across varied roles	Coordinate volunteers from Covid-19 Hub and link with our VCS organisations to strengthen their capacity.  East host a bi-annual award ceremony to celebrate and acknowledge East volunteers. Due 2020.	Co-ordinate volunteers from Covid 19 hub and link with our VCS.
25.Continue to engage with residents through Let's Talk and improve communication with residents via the Neighbourhood online activity tracker		
Council Activity	East specific information	Area Committee Action and/or funding
2 <sup>nd</sup> round as we move into recovery from Covid 19	Need to now 'theme' Let's talk around key issues to enable delivery plans to	

	be delivered		
26. Support communities to deliver local events			
Council Activity	East specific information	Area Committee Action and/or funding	
Large-scale events programme in place for the City  The city hosts a variety of events across the city and in 2019, 135 events were held, attracting over 650,000 visitors/participants.  Delivery of Active Sunderland BIG events including indoor and outdoor community sports festivals, runs, walk and bike rides.  Events and Active Sunderland Team directly deliver a number of events and provide support to community groups to deliver local events.  39 local/area committee funded events were held in 2019 with 39,000 visitors.  Celebrating Heritage assets through supporting community events  In 2019, 191 sporting/activity events we held with 57,900 participants.  The Change 4 Life team deliver outdoor community sessions for children / families in need of additional support to be active and reduce inactivity.	East fund an array of events across the area, from Easter Egg Hunts, Halloween Parades, Christmas celebrations, Festivals, History fairs, etc.  Let's Talk feedback: deliver more community activities and events that bring people together.  Let's Talk feedback: celebrate heritage, culture and diversity in our neighbourhoods.  23 events were held with 83,000 visitors including the re-established East End Festival. Festival of Light moved to Mowbray Park for the first time.  2 activity events took place with 5000 participants  Great Run Local occurred in Mowbray Park 48 weeks in 2019 with over 1500 participants.	Capital - £10,000 recommended for approval, for festive lights – Members must have a view on what is purchased and locations.  1. If the offer is available adding a Christmas tree and lights to the Town Moor.  Support from Area Committee to make the East End and Hendon Festival and Ryhope Carnival a bigger and better yearly community event.  Fund a number of events across the East.  Provide funding for joint intergenerational project enabling VCS groups to work with local schools focusing on Local History and Local Issues.	
	Wellness Walking programme has		

	weekly activity in Mowbray Park.	
	Heritage Walks	
	Change 4 Life deliver outdoor community activity sessions and with groups such as Young Asian Voices.	
27. Support further extension of Community Transpo health and wellbeing	rt routes to ensure those isolated can a	access services to improve their
Council Activity	East specific information	Area Committee Action and/or funding
	Compass Community Transport is based in Leechmere but is not a member of the Area Network.	
28. Support Youth clubs and spaces for young peopl always want organised activities – they just want		
Council Activity	East specific information	Area Committee Action and/or funding
Local authorities have a statutory duty to provide educational and recreational leisure time activities for young people, "so far as is reasonably practicable". This is known as the Youth Offer and Together for Children is the commissioned provider of this duty in Sunderland. The Youth Strategy 2020-2030 must take into consideration existing arrangements under the Youth Offer and, using intelligence and insights from what young people have already told us, look to develop that offer with partners.	East funded Maximising Community Assets – opening up community spaces for young people to access on a Friday and Saturday evening because they just want to hang out in a safe environment. Fancy a Day out – provides holiday hunger scheme to families eligible for free school meals.	Fancy a Day Out to continue.  Reduce youth disorder (linked to 'reduce the fear of crime').
, p p	Blue Watch and The Box receive	

links to a range of other plans including Shaping Sunderland's Future Together plan, the Health and Wellbeing Plan (young people 11-19 priority), Child and Adolescent Mental Health Services (CAMHS) 5 year Transformational Plan and the Area Neighbourhood Investment Plan.

Active Sunderland in conjunction with Streetgames a national charity, support community organisations to obtain external funding to deliver targeted activities that create a positive change in the lives of young people.

The city's seven leisure centres are managed by Everyone Active on behalf of Sunderland City Council. The centres also support free access to Carers and Looked After Children.

sessions across the East. CHANCE deliver kids clubs. YAV and SCAG provides youth and sports sessions. Sunderland MIND provide specialised mental wellness support to young people. Sports Clubs and Uniformed Groups in each ward. Community Associations and Churches host sessions and activities for CYP delivered by small groups. Raich Carter are funded to provide free swimming for children and families.

Positive Parenting funded across the East encouraging better parenting skills to increase the child's five key development stages.

Let's Talk feedback: reduce youth disorder.

YAV, Sunderland Community Hub, Sunderland Community Action Group, Keep Active and Blue Watch have all been supported by Active Sunderland and Streetgames.

Raich Carter SC provide virtual activities for children, accessing East Area funding to increase family participation and working in partnership with groups such as Young Asian Voices for football tournaments.

Change 4 Life also deliver holiday

	programmes, family / teen, swimming and gym classes at Raich Carter.		
29. Establish a Neighbourhood watch/help scheme in partnership with the Police and residents			
Council Activity	East specific information	Area Committee Action and/or funding	
Community Hub approach working with Police  30. Reduce fear of crime by working in partnership	East LMAPs  Re-introduce a modern take of Neighbourhood Watch, building on neighbours helped each other out during Covid-19. Lead is Northumbria Police.  across neighbourhoods to bring communication.	During Covid-19 residents developed support groups via social media to help each other out. Harness this community spirit to develop structures to develop Neighbourhood Watches or Resident Associations to continue the ethos of communities helping each other post Covid. i.e. Alexandra Park Residents Group	
Council Activity	East specific information	Area Committee Action and/or funding	
LMAP and PACT Meetings  Police Attendance at Area Committee	East have held two World Café for residents at the Long Streets and Middle Hendon. It was a good way to bring neighbours, from hot spots areas,	LMAPs updates to be shared with all Members after meetings, including CCTV locations.	
VIP (Vulnerability, Investigation and Problem Solving) meetings – these look at individuals of concern. These meet every 5 weeks across the 5 areas.	together to share concerns and identify their own community solutions.  East have funded environmental cameras which are used by the Enforcement Team to capture	Police relationships and communication channels need to be improved between West Neighbourhood Policing Team and Doxford and Ryhope wards, since Northumbria Police restructures alpha areas.	
	evidence to fine fly tippers.	Updates on enforcement cameras to be	

31. Support those who are struggling due to Universa	Let's Talk Feedback improve CCTV coverage to create safer streets.	shared with members (environmental, vehicle activation signs, CCTV) e.g. locations, outcomes, opportunity to nominate locations.  Anti-social behaviour and youth disorder issues at Ryhope Recreational Park associated with old caretakers house. Emphasis required from LA to obtain agreement from Church commissioners to demolish building.  Multi-agency approach required to address motor cycle disorder across Ryhope. Action Plan has been developed in partnership with Local Neighbourhood officer, Local Councillor and Tim Ducker. Meeting to be established with Partners including land owners and stakeholders to establish way forward  Anti-social behaviour and youth disorder. Issues at Doxford in woodland – long term intervention/solution required to prevent the woodland from being destroyed  Create Safer Streets in particular Reduce crime, ASB and youth disorder
Council Activity	East specific information	Area Committee Action and/or funding

A new 3-year contract will be put in place this autumn for First Tier Advice provision. There has been no increase in the funding levels for some time and additional capacity is needed to cope with the additional demands created by UC and now COVID 19. A report was previously brought to Area Committee Boards that has been updated (see attached) to show the need for additional resource in each area at a First-Tier level  The Specialist Welfare Rights Service is also supporting this agenda with welfare checks, challenges and appeals and will continue to do this. They operate by referral and have many pathways set up/developing for people who may struggle to access services e.g. people with chronic mental health conditions  These combined services assist people to assert their rights.  32. Support local organisations to grow capacity to surthey access services which are available to them	in the East area and are funded to provide 1 <sup>st</sup> tier support. In addition, the Get Online project provides additional support to DWP and Citizen Advice by supporting people to claim and maintain UC. BoTM also fund ShARP extra hours to support residents.  Let's Talk Feedback Prevent poverty.	pport within communities to ensure
Council Activity	East specific information	Area Committee Action and/or funding
This directly links to the work the Council are doing to produce a financial resilience toolkit which will be made widely available to individuals and organisations	East VCS Area Network shares information on training and funding opportunities, best practice and	Support required around fundraising and funding application for small and medium VCS organisations

Training and tools will be provided across the city and will take into account area /locality needs and services  Active Sunderland provide ongoing support to sports clubs and groups to complete and submit funding applications to grow capacity and aid delivery.	Groups within it, help each other out with sharing resources and ideas.  VCAS are based within the East.  Recently 12 sports and physical activity organisations were supported to bid for funding and received almost £25,000 from Sport England's Emergency Community Fund due to the current crisis. Funding will be used to sustain clubs during the crisis to ensure they are will still be available to support and deliver to communities.		
33. Publish our Statement of Intent in relation to fuel energy measures that positively impact on fuel poverty			
Council Activity	East specific information	Area Committee Action and/or funding	
An updated Statement of Intent has been agreed by Cabinet and work is underway to establish the Sunderland Delivery Framework by Autumn. Aim is for more fuelefficient homes (Ecoflex provides insulation and inefficient heating replacements) but for eligible residents only.  ECO3 Flex is aimed at privately owned properties where the residents are either low income -fuel poor or low income - vulnerable to cold. Our scheme supplements wider national ECO scheme aimed at other housing tenures and at people receiving means tested benefits.	East area: a scheme was proposed for properties in Deerness, Hendon. However, residents were not interested in the scheme.  ICOS receive external funding to tackle fuel poverty.		

Council Activity	East specific information	Area Committee Action and/or funding
Moneywise Credit Union is now working with Sunderland City Council to develop a media campaign to promote the Credit Union as a place to save but also as a place to access affordable credit targeting staff and residents as part of our wider financial resilience activity.  This will target residents across the city but will work in areas with a range of local providers. The service will also work alongside the Illegal Money Lending Team	Let's Talk feedback: prevent poverty.	
35. Develop a broader 'Making your money go further	' toolkit	
Council Activity	East specific information	Area Committee Action and/or funding
The new web pages created to advise people of the full range of government support during the Covid-19 Crisis is working well and the intention is to develop and update this content and retain it as the basis of a financial resilience toolkit.		
The content will be used (as it is currently) to support themed media campaigns and as the basis of the more than food offer.		
36. Ensure a 'more than food' offer is built into foodbank provision		
Council Activity	East specific information	Area Committee Action and/or funding
This has been successfully embedded during the Covld-19	Sunderland Foodbank, Blue Watch,	Some public health funding may be

crisis with welfare checks and information being provided to anyone accessing crisis food support either via the council or partners.

The information has included support measures, pathways to more support and themed information such as help available for people experiencing domestic violence.

These measures will continue and be enhanced as we move out of the crisis into the new normal with the intention of reducing dependency / repeat presentations into food crisis service.

### Working with:

- partners the council will seek to address underlying issues improving financial resilience
- public health to include health support and develop the crisis offer around healthy living

The new initiative linked to Fare-share and the Crowdfund Sunderland campaign are also providing valuable support to foodbanks in terms of meeting demand and offering a balanced food offer.

Investigating the feasibility to develop a Community Shop model in the City, which comprises of three elements:

- Community Store: buy branded food and household products and deeply discounted prices.
- Community Hub: provide services from debt advice to home budgeting, improve confidence and opportunities.
- Community Kitchen: Café spaces to grab a decent meal, bring people together and build cohesion.

The Box, CHANCE, Back on the Map, Bethany City Church, Burn Park Church, Make Your Way, Millfield and Hendon Salvation Army, FACT, Fightback, Friends of the Drop In, Ryhope Community Association all provide food parcels / bags to people in the community.

available to support this activity.

Support 'more than food' and prevent poverty.

Ryhope CA is hoping to establish a local food and uniform bank to support the local community

# 37. Communicate heritage assets and deliver heritage activities to improve health and wellbeing and improve community cohesion

Council Activity	East specific information	Area Committee Action and/or funding
Sunderland Local History Library@ETR opened early 2020 which houses the biggest history collection in the city. The programme will include, family history courses, a film project 'Hollowed Ground' about mining in the city and the broader mining family.	East delivered a heritage and culture events programme during 2017 which received a positive response from the public. This could be built upon.	Celebrate heritage assets, but also be forward thinking and consider new art projects, introducing an open tender process to attract or retain Sunderland artists.
Working with local author Marie Gardner to develop a new book Celebrating Sunderland will enable communities across the city to participate and inform the content through online workshops/chat rooms	East area have funded the installation of a number of Brown Tourist signs and information boards to promote local assets.	
Heritage walks and app available to download	East fund a number of blue plaques each year, and the annual heritage forum.	
	There is a Heritage Action Zone being delivered in partnership with Historic England, and a Bishopwearmouth Regeneration Scheme currently being delivered behind the old Crowtree site.	
	Let's Talk feedback: celebrate heritage, culture and diversity in our neighbourhoods.	
	Libraries Services are working in partnership with Heritage Action Zone providing professional services and access to resources	
	Holocaust Memorial Day 2020 theme was 75 flames, Grangetown Primary was one of the schools who developed	

the artwork that was one of the 75 exhibits in the national exhibition in London. It is proposed to bring the whole exhibition to Sunderland for HMD 2021

The Hollowed Ground Film commemorates Wearside and Durham mining, some local people have been interviewed but more can be included. The film will be launched as part of Sunderland Libraries Literature Festival.

Libraries Services staff have a working relationship with the heritage groups and enable access to significant resources and professional knowledge

Using Heritage assets within East End by working with local heritage groups and organisations: Donnison/Living Histories, Sunderland Maritime Heritage Centre, 1719 Holy Trinity Church, Museum (incl FOSUM's), Sunderland Heritage Forum and Friends of Mowbray Park

Ryhope Heritage Group, Ryhope Reminiscence and Film Shows all provide access to celebrate local history

# 38. Preserve and celebrate local heritage

Council Activity	East specific information	Area Committee Action and/or funding
Working in partnership with Cultural and Heritage Organisations:  - Building capacity and resilience - Access to Learning and Engagement - Supporting our creative industries by working with emerging and established artists - Preserving Buildings, Collections and Archives Celebrate our Heritage (assets and landscape)	Heritage Sites: Donnison School/Living Histories and Sunderland Maritime Heritage Centre – working with local communities and VCS to learn and share city's historical and maritime past.	Continue to support the Heritage Events Programme in the East.  Reopen the South entrance tunnel behind the Durham Army Cadet Force building in Railway Row, the North exit below the SSTC3 site compound off Railway Row. As this route connects with National Cycle Route 7, and a local cycle route, perhaps this tunnel could be reopened, restored, illuminated and connected with the proposed riverside development. (linked to 13)  Reinstate the blue plaque commemorating George Stephenson's between Tintern Street and Chester Terrace.  Stephenson trail is not well signed - could it be re-invigorated (cuts across Coalfields, West and East areas – linked to 13 – walking routes)  Invest and develop a new Sunderland Industrial Heritage Trail in partnership with the Sunderland Heritage Forum.