

## NORTH SUNDERLAND AREA COMMITTEE

### AGENDA

Meeting to be held on Monday, 22<sup>nd</sup> June, 2020 at 5:30pm

This meeting will be held remotely. Joining details will be emailed to all participants.

The meeting will be livestreamed for the public to view on the Council's YouTube channel, 'sunderlandgov' at :https://youtu.be/Ba22IPU4xNw

### Membership

Cllrs D. Wilson (Chairman), S. Foster (Vice Chairman), M. Butler, K. Chequer, R. Davison, J. Doyle, B. Francis, G. Howe, J. Jackson, K. Jenkins, S. Leadbitter, D. MacKnight, J. McKeith, A. Samuels and P. Stewart.

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2.	Supporting Our Communities and Finalising Neighbourhood Investment Plans	7
	(copy attached)	
ELAINE W Head of La	AUGH aw and Governance	
12 <sup>th</sup> June,	2020	
Contact:	Joanne Stewart, Principal Governance Services Officer Email: <u>Joanne.stewart@sunderland.gov.uk</u>	Tel: 561 1059
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Information contained in this agenda can be made available in other languages and formats on request.

### At a meeting of the NORTH SUNDERLAND AREA COMMITTEE held in MARLEY PARK COMMUNITY FIRE STATION, OLD MILL ROAD, SUNDERLAND on WEDNESDAY, 18<sup>th</sup> DECEMBR, 2019 at 5:30pm

#### Present:-

Councillor D. Wilson in the Chair

Councillors Butler, Davison, Doyle, Foster, Jackson, Jenkins, D. MacKnight, McKeith and Samuels

#### Also in Attendance:-

Ms. Judith Britton	-	Sunderland Community Action Group	
Mr. Richy Duggan		Sunderland Community Action Group	
Mr. Shaun Makin	I	Tyne and Wear Fire and Rescue Services	
Ms. Vivienne Metcalfe	-	Area Community Development Lead,	
		Sunderland City Council	
Ms. Ruth Oxley	-	VCS Network, SNYP	
Ms. Allison Patterson	-	Area Co-ordinator (North), Sunderland City	
		Council	
Sgt. Louise McLennan	I	Northumbria Police	
Ms. Joanne Stewart	-	Principal Governance Services Officer,	
		Sunderland City Council	

### Chairman's Welcome

The Chairman welcomed everyone and opened the meeting, inviting introductions from those in attendance and advising of the right to record proceedings.

### **Apologies for Absence**

Apologies for absence were submitted to the meeting on behalf of Councillors Chequer, Francis and Leadbitter and from Mr. Peter McIntyre and Mr. David Groark

### **Declarations of Interest**

Item 5 – Financial Statement and proposals for further allocation of resources

Councillor Wilson made a DPI in the application for funding from the SNCBC – Hylton Castle and left the meeting during consideration of the call for projects applications.

Councillor MacKnight made a DPI in the application for funding from St Bede's Community Venue and left the meeting during consideration of the call for projects applications.

### Minutes of the last meeting held on 25<sup>th</sup> September, 2019

1. RESOLVED that the minutes of the last meeting of the Committee held on 25<sup>th</sup> September, 2019 be confirmed and signed as a correct record.

### **Resident Engagement and Neighbourhood Investment Plans**

The Assistant Director of Community Resilience submitted a report (copy circulated) which provided elected members with an update on the 'Let's Talk Sunderland' programme and how the engagement was informing the development of the emerging Neighbourhood Investment Plans and detailed how the priorities within the Neighbourhood Investment Plans would be presented for approval by the Area Committee in March 2020.

(for copy report – see original minutes)

Ms. Patterson, Area Co-ordinator (North) presented the report highlighting the activities delivered as part of the residents' engagement, the timeline for the progression of the Neighbourhood Development Plans and mechanisms to ensure the Area Committee priorities were directly aligned to the Neighbourhood Investment Plans. Ms. Patterson advised that there had been just under 4,000 forms returned and asked Members of the Committee to continue to promote the project to residents and community groups that they came in to contact with so that they had as wide a range of responders as possible.

Members commented that the event held on 5<sup>th</sup> December had been well received and had raised some valuable conversations with individuals who had not been involved in the community previously.

The Chairman having thanked Ms. Patterson for her report, it was:-

2. RESOLVED that the report be received and noted.

### Place Board Progress Report

The Chairman of the North Sunderland Area Place Board submitted a report (copy circulated) in respect of the above matter.

(for copy report – see original minutes)

Councillor Foster presented the report which provided an update of progress against the current year's Place Board work plan. The report set out the key areas of influence and achievement of the Place Board up until 6 December, 2019 for Members consideration.

Members having fully considered the report, it was:-

3. RESOLVED that the progress and performance update with regards to the Place Board work plan for 2019/2020 be received and noted.

### People Board Progress Report

The Chairman of the North Sunderland Area People Board submitted a report (copy circulated) in respect of the above matter.

(for copy report – see original minutes)

Councillor Davison presented the report which provided an update of progress against the current year's People Board work plan. The report set out the key areas of influence and achievement of the People Board up until 6 December, 2019 for Members consideration.

Members discussed the Downhill Skate Park and asked that an update be provided on what would be happening to the site following the opening of the neighbouring football hub. Southwick Ward Members also commented that the provision of a skate park in Thompson Park was high on the wish list of local young people who had commented that they currently had to travel to Downhill to access the facilities there.

Councillor Wilson suggested that the topic be referred to a future meeting of the Place Board for a more thorough discussion and Ms. Metcalfe agreed to look to provide information at that time on the costings associated with the installation of a skate park.

Members having fully considered the report, it was:-

4. RESOLVED that the progress and performance update with regards to the People Board work plan be received and noted.

### Financial Statement and Proposals for Further Allocation of Resources

The Assistant Director of Community Resilience submitted a report (copy circulated) which requested Members to give consideration to a financial statement as an up to date position in relation to the allocation of Neighbourhood Fund and Community Chest and presented proposals for further funding requests.

(for copy report – see original minutes)

Ms. Metcalfe, Area Community Development Lead, presented the report drawing attention to the recommendations detailed within the report.

Having fully discussed the applications and Members having had any questions answered, it was:-

### 5. RESOLVED that:-

(i) the financial statements as set out in paragraphs 2.1 and 3.1 of the report be received and noted;

(ii) approval be given to the allocation of £50,000 Neighbourhood Fund from the budget towards the Castle Raising Aspiration Project Phase 2 as set out in the report;

(iii) approval be given to the allocation of £28,977 Neighbourhood Fund from the budget towards the Southwick Village Green project as set out on the report;

(iv) approval be given to the allocation of £10,000 from the Public Health and Neighbourhood Fund Project for the North Air Quality Monitoring application as set out in the report;

(v) approval be given to the allocation of £40,000 from the Public Health and Neighbourhood Fund Project for the Defibrillator Project as set out in the report;

(vi) approval be given to the allocation of £40,000 from the Neighbourhood Fund from the budget for Southwick Neighbourhood Fund Project – Partnership to deliver the Activities for Young People Projects;

(viii) the following applications considered for the delivery of the Activities for Young People Project be rejected:-

- Everyone Active Aquatic Centre £16,050;
- Salvation Army £5,000;
- Sunderland Young People's Bike Project £4,991.25 (ix) approval be given to the following applications for the delivery of the
- North Healthy Action in the Community Project:-
  - All About You £4,950;
  - Grace House NE £4,115;
  - Sunderland Community Action Group £5,000;
  - SNCBC Fulwell Mill £4,680;
  - Sunderland Home Grown CIC £4,996.80;
  - SNCBC Hylton Castle £4,962.50;
  - St. Bede's Community Venue £4,467; and
  - Southwick Neighbourhood Youth Project £1,360.

(x) the following applications considered for the delivery of the North Healthy Action in the Community Project be rejected:-

- Impact NE £4,990;
- B Active N B Fit £4,900;
- Everyone Active £4,657;
- Groundwork NE £4,424; and
- Salvation Army £5,000.

(xi) approval be given to placing on hold the Skilled Up – Hylton Castle Project as set out in the report;

(xii) approval be given to delegate the responsibility for the delivery of the Communication Project on behalf of the Committee to the North Sunderland People Board to oversee the development of ideas and all Call for Projects as set out in the report;

(xiii) approval be given to the alignment of £35,000 Neighbourhood Fund for the development of a School Holiday Activity Programme 2020 as set out in the report; and

(xiv) the fourteen approvals for Community Chest supported from the 2019/20 budget as set out in Annex 5 to the report be noted.

# Partner Agency Reports – North Sunderland Area Voluntary and Community Sector Network

The Voluntary and Community Sector Network submitted a report (copy circulated) which provided an update with regard to the network.

(for copy report – see original minutes)

Mr. Richy Duggan, SCAG, took the Committee through the report providing an update on the work being undertaken by the North Sunderland Area VCS Network and advising that they had met three times since the last meeting of the Area Committee.

Mr. Duggan advised the Committee of presentations and information which had been received by the voluntary and community sector network.

Members having fully considered the report, it was:-

6. RESOLVED that the content of the report be received and noted.

### Partner Agency Reports – Northumbria Police

Sergeant Louise McLennan of Northumbria Police gave an update to the Committee on the current position with regards to crime and anti-social behaviour data and of any on-going issues in the North Sunderland area.

Members were provided with a verbal summary of crime figures within the area by and advised of successful and forthcoming operations in relation to the North Sunderland area of the city.

Members thanked the Officer for her verbal update and thanked her for her attendance, and it was:-

7. RESOLVED that the update from the Northumbria Police be received and noted.

### Partner Agency Reports – Tyne and Wear Fire and Rescue Services

Station Manager Shaun Makin of TWFRS gave an update to the Committee on the current position Services gave an update to the Committee on the current position with regards to fire related incidents and of any on-going issues in the North Sunderland area.

Mr. Makin referred to the recent bonfire night and thanked partners in environmental services and Northumbria Police for their support in dealing with any incidents or issues on the evening and in the days/weeks build up to it. He was happy to report that there had been no reports of Officers having been attacked this year and he commented that this had been down to the close relationships that had been formed in the community and the education work that had been undertaken by the service.

The Chairman thanked everyone for their attendance and closed the meeting.

(Signed) D. WILSON, Chairman.

### NORTH SUNDERLAND AREA COMMITTEE

### 22<sup>nd</sup> June 2020

# REPORT OF THE EXECUTIVE DIRECTOR OF NEIGHBOURHOODS & CABINET MEMBER COMMUNITIES AND CULTURE

## SUPPORTING OUR COMMUNITIES AND FINALISING NEIGHBOURHOOD INVESTMENT PLANS

### 1. Purpose of Report

1.1 To advise North Sunderland Area Committee of the next steps, following Cabinet Approval in March 2020 of the Article 10, area Neighbourhood Investment Plans, taking into consideration the additional priorities required to support Sunderland through to recovery post COVID-19.

#### 2. Background – Area Neighbourhood Investment Plans

- 2.1 The Council's constitution states that Area Committees will lead the delivery of local area plans (now known as Neighbourhood Investment Plans), which include the main priority themes for improvement of the area, following approval by the Cabinet. The five area Neighbourhood Investment Plans (North, Coalfield, East, West, Washington) are Article 10 plans.
- 2.2 The area Neighbourhood Investment Plans, were approved by Cabinet on 24<sup>th</sup> March 2020, and will now be directly aligned with the Area Committee priorities and delivery plans moving forward. The plans are also aligned to the City Plan. The plans focus on capital improvements and investments as well as service/neighbourhood solutions.
- 2.3 As previously agreed, residents, elected members and partners will be able to easily track progress via the Neighbourhood Investment Delivery Plan Activity Tracker, which will be available on the Council's website. This tracking facility will enable everyone to be aware of the action taken and developments / investments within their local neighbourhood.
- 2.4 Through the delivery of the Neighbourhood Investment Plans, alongside a bespoke and intensive communications campaign, Sunderland has a real opportunity to transform its Neighbourhoods, developing a joint pledge alongside communities and partners to regenerate and create more resilient communities and to influence and enable positive community behaviours. Area Committees will continue be at the heart of this transformation journey.

### 3. COVID-19

- 3.1 As we commenced a new year, 2020, no-one could have anticipated the impact the Coronavirus (COVID-19) would have across the world. The COVID-19 pandemic was like no other ever experienced in our lifetime, however the British people came together as they always do during a crisis. On Monday 23<sup>rd</sup> March 2020, the Prime Minister declared to the nation that we must work together, stay at home to stay safe and protect the NHS.
- 3.2 From Tuesday 24<sup>th</sup> March onwards, our communities mobilised themselves like never before, looking out for each other and working together to support our most vulnerable.

- 3.3 Elected Members, alongside officers from across the Council, key partners and our Voluntary and Community Sector quickly and pragmatically established Area Community Hubs. These hubs coordinated supported to our residents, ringing them to check on their welfare if they were shielded, knocking on their door if we were unable to contact them by phone. A leaflet was posted through the letter box of every household, advising residents how to ask for help and also how to offer their help and support.
- 3.4 Area Committees were kept up to date on delivery of the Community Hubs via a weekly briefing (Annex 1). The weekly performance monitoring enabled the Community Resilience service to ensure it was supporting residents most in need and mobilising resources as required. The partnership working within the community hubs between the Area Arrangements Service, Customer Service Network, Voluntary and Community Sector Network, GP Alliance, Sunderland Care and Support, Together for Children, Sunderland CCG, Sunderland Public Health, Gentoo, Northumbria Police, Pharmacy network and Foodbanks and Welfare Rights, enabled each of the partners to maximise their resources efficiently for the benefit of all residents.
- 3.5 Staff from within the hubs communicated every day using telephone conferencing facilities as well as email and Microsoft Teams. Volunteers were coordinated through the Council's Volunteer Platform; residents initial contact was managed through the Customer Service Network and resources allocated throughout the city by the Area Arrangements Team alongside their Voluntary and Community Sector network partners.
- 3.6 The majority of the Voluntary and Community Sector were pragmatic and dynamic, mobilising themselves immediately to support communities. Area Committee may wish to consider how it will show its gratitude to the sector as the city moves forward into recovery. The sector was supported with small grants from the Council both as part of the Council response and also through some Community Chest grants. Through the regular dialogue with the sector we are aware that many organisations are under financial pressure for a range of reasons including loss of income from activities. The Council introduced a Local Support Scheme to offer funding to those organisations who were unable to access support through national arrangements and will continue to maintain contact with organisations to understand their future position.

### 4. Resident Engagement

- 4.1 Understanding the views of residents was vital to inform the development of the Neighbourhood Investment Plans. In September 2019, Sunderland Council launched the Let's Talk Sunderland Engagement Strategy, demonstrating its commitment to strengthen, consistently, engagement with residents the strategy has been adopted for all resident engagement undertaken by the Council moving forward. It was first used for the resident engagement required to develop the Neighbourhood Investment Plans.
- 4.2 The brand 'Let's Talk Sunderland' was used to promote the Neighbourhood Investment Plan consultation as widely as possible across the city, offering the opportunity for all residents to get involved and share their views. This was the first-time resident engagement of this magnitude had been arranged by the Council. The consultation was undertaken alongside focused and themed consultation in relation to health, housing, young people, neighbourhood solutions, investment, crime and anti-social behaviour.
- 4.3 The detailed breakdown of the resident consultation undertaken at an area / neighbourhood level, supported by partners including the voluntary and community sector and elected members directly informed the Neighbourhood Investment Plans.

- 4.4 It is proposed to undertake further resident engagement, as we move through the recovery phase for COVID-19. This resident engagement will enable the Council and its partners to speak with residents about how they are feeling, where they believe the key priorities now fit and how we can move forward as a city, at a neighbourhood level, to re-build Sunderland's resilient communities for the future. It is important to note that this will not be a lengthy consultation and will be completed using information and contacts we already have in place and through social media.
- 4.5 Each of the area Community Hubs has developed a significant resident database through its community delivery work and it is therefore possible to utilise this database to make further contact with residents. The staff, across all partners, including the voluntary and community sector aim to speak to all residents they have supported, to ask them the following four questions:
  - What do you believe is the number one priority for Sunderland to support its residents, post COVID-19?
  - How can we enable residents to feel safe and to improve their overall health and wellbeing?
  - Prior to the pandemic Sunderland had engaged with residents to establish investment plans, those plans included cleaning up neighbourhoods, improving health and wellbeing and strengthening the voluntary and community sector do you believe these priorities are still important?
  - Would you like to support your neighbourhood by volunteering (or continuing to volunteer)?
- 4.6 These questions will be asked during community hub resident telephone calls and door knocks which are taking place daily, therefore additional resources will not be required. They will also be asked directly to those residents who participated in the previous engagement and provided their contact details. The consultation will also be available on line via social media using both the Council and Area Facebook Pages and the Council's website. The consultation will continue to be branded Let's Talk Sunderland.

### 5. North Neighbourhood Investment Plan - Themes

5.1 Following approval of the Neighbourhood Investment Plans by Cabinet on 24<sup>th</sup> March 2020, the main themes for the North Neighbourhood Investment Plan are as follows, as requested by the residents from the area:

Dynamic Neighbourhood:

- Need better wi fi access for all
- Value local shopping areas would like number of takeaways reduced
- Increase safety and cleanliness of area by improved CCTV and enforcement
- Thriving city centre and riverside
- Too many empty properties and rogue landlords are bringing neighbourhoods down
- Parking issues and speeding traffic within neighbourhoods

- People appreciate Sunderland is a clean air city by the sea but are concerned about litter and plastic waste
- Residents have a good sense of community and value local amenities such as beach, parks, transport links, heritage sites and riverside

Healthy Neighbourhood

- More trees, plants and flowers
- Improve local parks
- Love where you live campaigns
- Deep clean areas specifically within neighbourhoods including removal and enforcement of graffiti, fly tipping littering
- Improve Mental Health
- Support the voluntary and community sector who offer a wide range of services and activities.

Vibrant Neighbourhood

- Support youth clubs and spaces for young people to be together and feel safe More local events and activities using local green spaces
- Introduce Neighbourhood Watch schemes
- Promote volunteering opportunities.
- Better City Centre and leisure offer in City Centre
- Protect our heritage and use heritage to bring communities together
- Support local community centres and leisure centres to engage with isolated residents.
- 5.2 Delivery of the priorities and tracking achievement of outcomes, informing residents and partners, over the coming years, will be crucial to maintain the momentum secured through the resident engagement undertaken to develop the plans.
- 5.3 However, it is vital that first we take the opportunity to engage with residents, as highlighted within item 4 within this report, to ensure these priorities are still fit for purpose moving forward and that the Neighbourhood Investment Plans strengthen communities and the sector and make our residents even more resilient.

### 6. Neighbourhood Investment – Detailed Delivery Plans and Activity Tracker

- 6.1 Following the additional resident consultation throughout May/June, Neighbourhood Investment Delivery Plans will be finalised. The delivery plans will include the following and will be presented at an extraordinary Area Committee in early July 2020:
  - Investments (capital & revenue) to address issues raised through resident consultation
  - Service solutions to address issues raised through resident consultation
  - Large-scale investments including leisure and housing
  - External funding opportunities
  - Cultural services and activities
  - Highways Infrastructure
  - Environmental Services and low carbon commitments
  - Community offer and capacity
  - Health and Wellbeing
  - Digital Neighbourhoods
  - Jobs and skills growth
  - Financial wellbeing

6.2 Residents clearly stated during the Let's Talk consultation that they wanted to know more about what the Council was doing within neighbourhoods on a day to day basis. The Neighbourhood Investment Delivery Plans must therefore be available to view via the Council's website. Residents will be able to track delivery of priorities as well as investment within the neighbourhoods from across Council services. This tracking facility will not only keep residents informed but also enable them to see where they could also get involved to support community efforts or projects.

### 7. Area Community Hubs

- 7.1 As identified earlier the Area Community Hubs have been hugely successful in delivering the response to COVID-19 and particularly in relation to working with partners and more specifically working with VCS. We will ensure we capture the positives of this approach and strengthen this in our future delivery arrangements to enable the Neighbourhood Investment Plan Delivery Plans to be delivered efficiently for the benefit of all partners and residents.
- 7.2 The residents of Sunderland must also play their part just as they have done over the last few months. The community spirit across our neighbourhoods, which kept the city going during the pandemic's darkest days, will strengthen the outcomes of the Neighbourhood Investment plans residents must be able to support as well as inform delivery.

### 8. Recommendations

- 8.1 Note the contents of the report and acknowledge the work undertaken through the Area Community Hubs to support residents during the COVID-19 pandemic.
- 8.2 Agree to support further resident consultation to finalise the detailed priorities for the North Neighbourhood Investment Delivery Plan, which will be presented to Community / Neighbourhood Boards prior to early July 2020 extraordinary Area Committee.

# North

## Covid 19 - Area Community Virtual Hub Weekly Partner Performance report

25-31 May 2020





## Partners working collaboratively:

Sunderland City Council – Area Arrangements, Customer Service Network, Welfare Rights and Foodbanks, Council Tax, Enforcement and Environmental Services; GP Alliance, Northumbria Police, Gentoo, Voluntary and Community Sector Network



Number of calls received into the Covid 19 Campaign Line **FROM SUNDERLAND RESIDENTS** (including referrals from partners including GP Alliance, Gentoo etc)



Number of contacts received into the Covid 19 hubs via the Council website and online form, **FROM NORTH RESIDENTS** (including referrals from partners including GP Alliance, Gentoo etc)



Number of volunteers registered on Covid 19 Volunteer Platform for **NORTH.** All Volunteers received a thank you email from the Council, thanking them for their continued hard work and efforts. The email was well received with many volunteers keen to support in their community longer-term.



Number of residents receiving support from volunteers within **NORTH** via the Covid 19 volunteer platform



Number of residents receiving Council Tax support across **NORTH** 



Vulnerable people in the **NORTH** required additional Adult Social Care support as routine contact effective



Adult Social Care Parcels required on out of hours across the **NORTH** 



residents across **NORTH**, have received a door knock (welfare or shielded residents) as we were unable to contact them via telephone

# Number of Community and Voluntary Organisations supporting Covid 19 activities across NORTH

- Southwick Neighbourhood Youth
   Project
- Friends of Fulwell
- Sunderland North Community
   Business Centre
- Sunderland Community Action Group

# Summary of support delivery across the NORTH area

- Details of accessing the business rates grants was shared with the North VCS Network and targeted at Community Associations in the North- feedback to date has identified a £10k grant has been received by Redby CA, Fulwell Community Centre, Castletown CA, Winchester House. St. Bede's, Thompson Park CA, Castletown Scouts, Thompson Park Café ClC and Southwick CA
- Resident of Downhill called the Council to let us know his volunteer Sam (SNCBC) is amazing and he wanted to thank her and everyone for the help that he has been given it is

invaluable to him and he is so grateful.

- Resident of Redhouse called Council to ask us to give a big thank to her volunteer Sam.
- As well as receiving requests for shopping support we have matched volunteers from the platform to pick up prescriptions for local residents and also dog walking support for those that are unable to leave their houses.
- VCS groups providing the shopping support are ringing the residents they support on a weekly basis to keep in touch and ensure their shopping needs are

met and are also referring back to the hubs if further support is required.

 w/c 1st of June is National Volunteers Week and Sunderland North will be showcasing the work of our volunteers on North Social Media pages and Sunderland, UK Social Media page

# Crisis support referrals and welfare rights activity: council services

Our Customer Service Network (CSN) are taking calls for Crisis Support and where possible they are referring customers to a range of local foodbanks – based on where the customer lives.

The majority of CSN referrals though are made to Sunderland Foodbank (SFB) and their 8 distribution points.

Referrals to Foodbanks are made for people in financial crisis and who lack the money to buy food rather than





Number of Food Cards issued between 26 May and 29 May (value of £0)

Number of Food Parcels issued between 26 May and 29 May which have fed over 35 people – this also includes some shielded cases for those that are self-isolating etc.

CSN stopped issuing food cards and started to refer eligible customers to the foodbanks from 27 March 2020, when the CSN office closed to the public. For people unable to leave their homes to shop/use a foodbank voucher (and in financial crisis) food parcels are delivered by council staff. However, food cards can still be issued where appropriate.



Number of CSN referrals between 26 May and 31 May to our partner foodbanks



Number of people referred between 26 May and 29 May to the Welfare Rights Service for a full welfare check

## Foodbank referrals and usage

As reported previously the council has received detailed information from Sunderland Foodbank (SFB) for about 2 years in terms of demand and activity, SFB includes 8 separate distribution points.

Both SFB and Salvation Army normally provide the majority of their help in North, East and West areas although SFB do cover all wards.

There were 8 less parcels and 1 less people fed compared to the week before (across all the foodbanks that provide figures).

 Salvation Army have moved to new recording/ reporting system and are still finding it difficult to confirm figures accurately -including quantifying the number of people being fed by the parcels they have supplied The situation is being closely monitored however and the council is still heavily involved in providing (if required) additional support to foodbanks to enable them to continue to help people in financial crisis as well as those who are self-isolating. This support has ranged from significant volunteer support at Sunderland Foodbank and assisting with stock issues for a number of other foodbanks

Area	Number of parcels	Number of people fed
Coalfield	39	92
Sunderland East, North and West combined	123	187
Washington	18	32

## Public Protection and Regulatory Services city-wide update 29 May 2020

- 51 Total no of requests
- 40 No of complaints from the public
- 0 No of complaints from employees of businesses
- 46 No of businesses have been advised on business closure/social distancing requirements
- 11 No of visits to premises have been made
- 8 No of referrals to other agencies (inc other councils and HSE)
- 0 No of premises are being monitored
- 0 No of prohibition notices

# Enforcement Actions taken across Sunderland for the period 25-31 May 2020

To date the following investigations/actions have been undertaken by the Community Resilience Team.

- 49 ASB/Noise new cases
- 197 Request for service relating to dumping of waste (quantity of a small van loads and above), which have all been investigated and removed
- 12 Fly-tipping incidents in which evidence/ witness information was retrieved and referred for investigation
- 5 Section 46 Notices issued in relation to mispresentation of residual waste
- 1 Written warning
- 2 Fixed Penalty Notices
- 7 High risk victims supported
- 1 Wellbeing referral