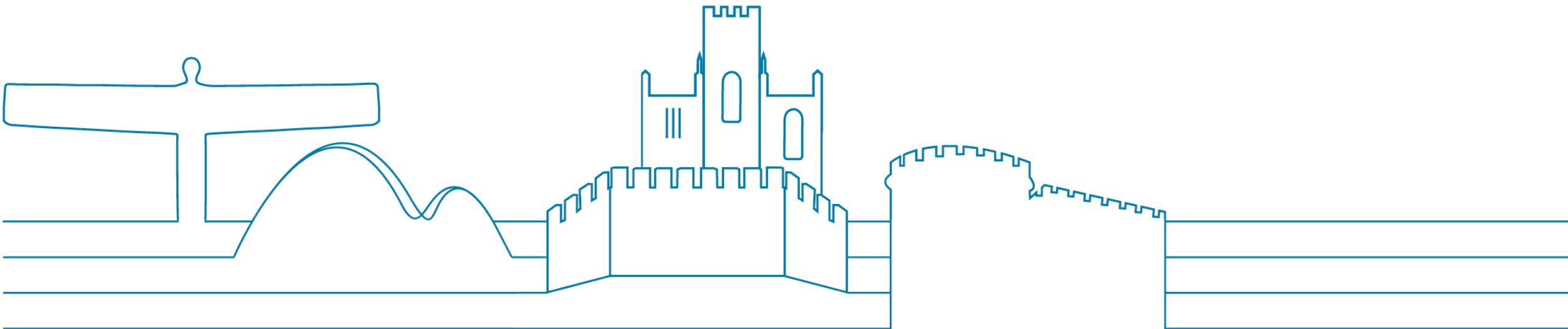


NHS North East & North Cumbria ICB – Sunderland

Performance Report – January'23



Key points

- Winter and staffing pressures across the health and care system continues to impact on the delivery of a number of key national and local performance indicators
- Planned care performance improved slightly based on the latest information but remains susceptible to 'winter pressures'
 - Referral to Treatment (RTT) continues to be strong in Sunderland with very long waiters relatively low compared to other areas
 - Diagnostics continues to improve overall with some pressures in key test areas such as sleep studies and ultrasound
- Urgent care continues to be under significant pressure, linked to flow across the health and care system.
- Ambulance services continue to be under significant pressure due to demand and workforce pressures
- Access to mental health services remains an ongoing issue, particularly for children and young people and inpatient admissions
- Cancer performance remains volatile due to increased referrals and the impact of diagnostic pressures

Urgent Care (1)

Accident and Emergency- performance continues to be **challenging** due to workforce issues and increased demand linked to seasonal pressures (e.g. 'flu, Strep A)

Performance Standard: 95% of patients to be treated within 4 hours

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Sunderland	69.0%	71.7%	70.5%	70.3%	74.1%	74.0%	65.7%	65.6%	57.6%
Target	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
North East and North Cumbria	68.7%	74.1%	70.8%	69.4%	69.4%	70.2%	64.5%		
England	75.2%	76.0%	75.1%	74.2%	74.6%	74.1%	72.6%		

Mitigations:

- Partnership approach across Sunderland and South Tyneside to manage flow and pressures across the health and care system
- Winter plan agreed and additional capacity mobilised across the system including additional community beds, support to general practice and in social care
- Additional national funding available to support hospital discharge (December submission)
- Co-location of urgent treatment centre alongside A&E to improve streaming of patients to most appropriate place

Urgent Care (2)

Ambulance Response Times and Integrated Urgent Care – performance continues to be **challenging** due to increased demand and workforce pressures

Performance Standard: Ambulance response times (999), targets included below.

	Category 1		Category 2	
October'22	Target	Actual	Target	Actual
Sunderland	00:07:00	00:07:57	00:18:00	01:05:04
NEAS	00:07:00	00:08:09	00:18:00	00:57:34

Mitigation:

- Additional national funding secured in 2022/23 for staff
- Continued focus on improving ambulance handover delays with a new standard operating procedure being implemented across the NENC ICS
- Third operational centre now live to increase resilience and call handling capability across the region
- Additional transport commissioned for urgent general practice requests

Planned Care (1)

Referral to Treatment (RTT) – performance continues to be **strong** in Sunderland, but pressures now increasing due usual ‘winter pressures’.

Performance Standard: 92% of patients to be treated within 18 weeks of referral and reduction in very long waiters (those waiting less than 2 years (104 weeks) and 1 year (52 weeks))

Standard	Target	Performance	Previous Month	Previous Year
% Patients Waiting Less than 18 Weeks	92.00%	76.70%	75.40%	81.60%
Over 104 Week Waiters	0	0	0	14
Over 78 Week Waiters	0 By Apr'23	27	7	37
Over 52 Week Waiters	< 2021/22	306	291	252

Mitigations:

- Additional capacity secured with the Independent Sector via national elective recovery funds
- Additional national funding in place for 2022/23 to secure additional capacity for elective care in key specialities such as orthopaedics and general surgery
- Waiting Well initiative in place supporting patients who are waiting longer than they would normally

Planned Care (2)

Diagnostic waiting times – performance continues to **improve** but pressures remain in key diagnostic test areas due to some capacity constraints.

Performance Standard: No more than 1% of patients waiting longer than 6 weeks for a diagnostic test

	Performance	Previous Month	Previous Year
% Patients Waiting > 6 Weeks	25.9%	29.0%	38.4%
Patients waiting 6-13 weeks	1,126	217	723
Patients waiting over 13 weeks	81	1,146	1,461

Mitigations:

- Additional workforce in place for echocardiography with additional capacity commissioned by providers using national funding. Backlog has reduced significantly and on plan to meet the national requirement in March'23. Backlog reduced from 1,300 to 79 in October'22
- Additional capacity being mobilised in sleep studies due to increased demand
- Additional capacity in place for endoscopy
- Working group established to review GP access to diagnostic imaging pathways in Sunderland
- Additional capacity in the process of being mobilised in South Tyneside District Hospital for CT and MRI

Cancer

Diagnostic waiting times – performance remains **volatile** due to pressures in diagnostic imaging and increased demand for cancer services

Performance Standard: National standards included in the table below. National move to the Faster Diagnosis Standard expected in the coming months

Standard	OperationalStandard	TotalTreated	Treated in time	Breaches	%Performance
2 Week Wait	93%	1,273	1,100	173	86.4%
2 Week Wait (Breast Symptoms)	93%	38	22	16	57.9%
31 Day First Treatment	96%	171	165	6	96.5%
31 Day Subsequent Treatment	98%	134	129	5	96.3%
62 Day Treatment	85%	105	76	29	72.4%
28 Days 2WW (Faster Diagnosis)	75%	1,211	975	236	80.5%

Mitigations:

- Continued focus on reducing delays across cancer pathways and implementing faster diagnosis standards including improvements in radiology access and reporting times
- Targeted Lung Health Check (TLHC) programme implemented in Sunderland which will improve early diagnosis of lung cancer and improve the survival rate for those diagnosed with cancer. Programme went live October'22 and capacity will increase over the coming months
- Faecal Immunochemical Testing (FIT) in place with for bowel screening to improve bowel cancer diagnosis
- Faster diagnosis standard delivered for two week wait overall and for breast symptoms

Mental Health

Children and Young People's Mental Health - performance remains **challenging** as demand continues to outpace pre-pandemic levels, impacting on access standards

- Single point of access (SPoA) on target to go live in March'23 to help ensure the needs of CYP are met and the most appropriate services are accessed
- iTHRIVE model launched in November'22 which will change the way CYP mental health services are delivered
- Support to schools in place via a Mental Health Support Team with an additional team starting across a further 20 schools

Adult Mental Health – performance remains **challenging** in a number of areas linked to demand, bed availability and workforce pressures

- IAPT services have seen a significant increase in demand over the last couple of months and expecting further increases linked to the cost of living crisis. New single point of access in place with additional support to practices via additional roles for MH workers
- Continued focus on the most vulnerable with health checks being delivered for learning disabilities and people with serious mental illness. Sunderland continues to deliver higher health check rates compared to peers.
- Work ongoing via ATB to support the transformation of community mental health services – 'no wrong door' approach.