

Winter and Covid Planning

Sunderland System

October 2020

Winter and Covid services

- Reflects a whole system approach to the delivery of services over the forthcoming winter period
- Is building upon the learning from the previous winter plan and the system response to COVID-19 (Covid)
- Understands the demand on all sectors and their dependency on one another
- Community Integrated Teams working closely with Primary Care Networks in meeting needs of each locality's health requirements both covid and non illness
- Wide range of Mental Health and wellbeing services are been provided to meet growing demand

Winter and Covid services

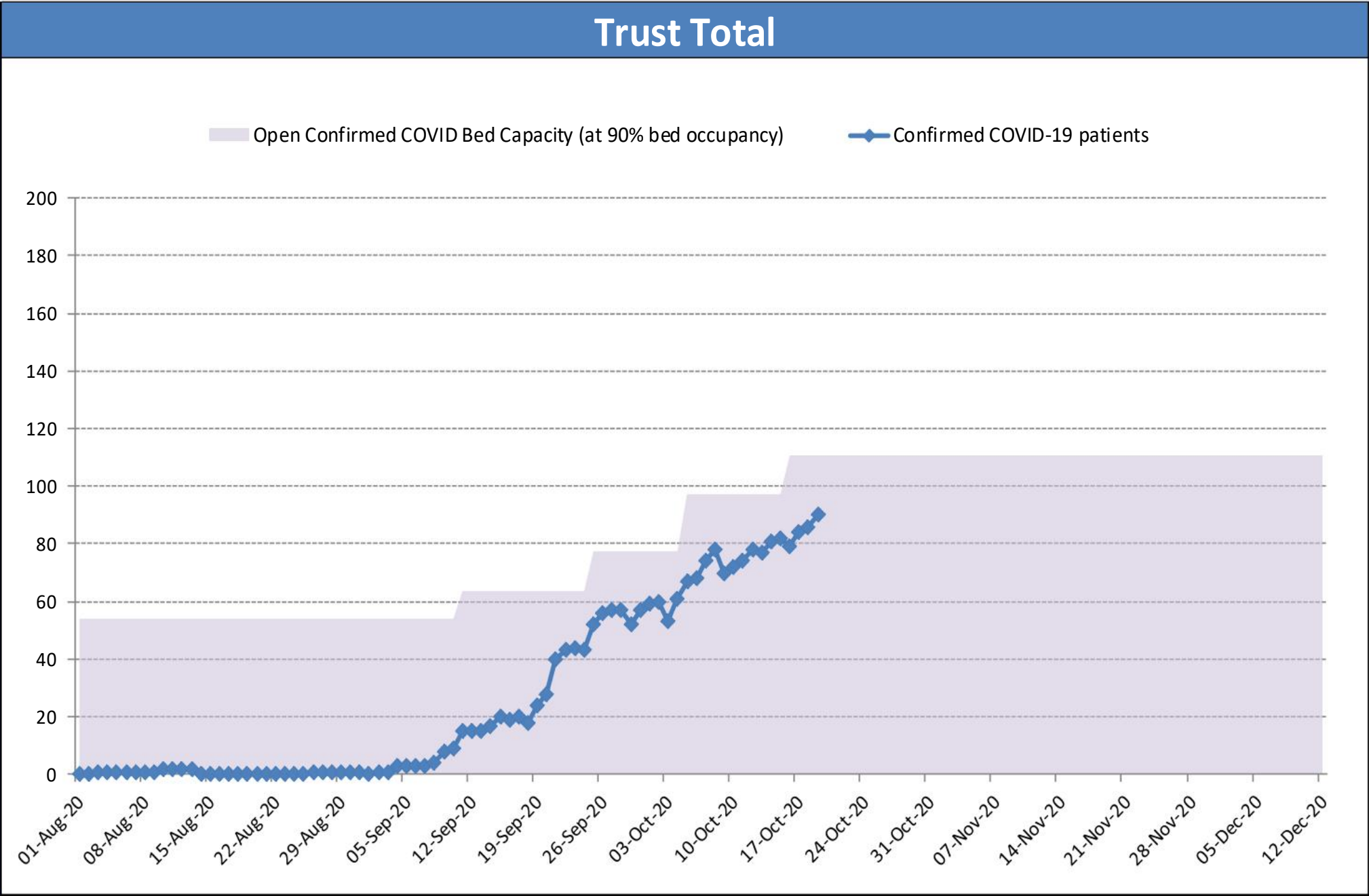
- Nightingale not required at this time and discussions ongoing regarding best use of Nightingale for NE if required
- Where possible additional staff are being brought in to support covid and winter response
- Winter and Covid funding being used to ensure safe and quality patient care is provided at times of high demand, contribute to the system achieving the ED four hour stand including resilience against Covid

Current Position – STSFT

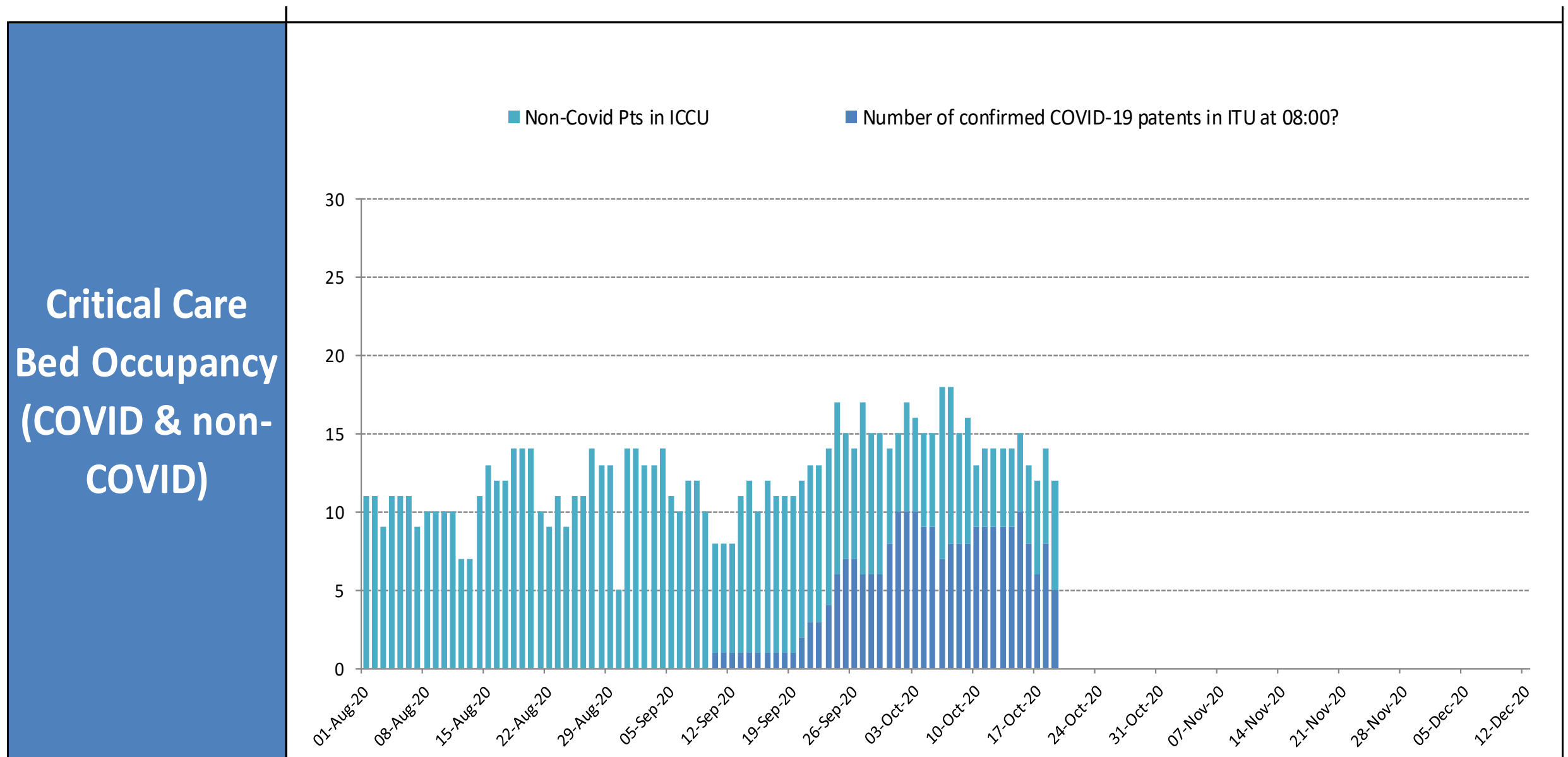
As at 19/10/20

Confirmed
COVID-19
Open Cases

(exc. CC)



Current Position – STSFT



Learning from Covid

Following areas of transformation have been put in place thus providing enhanced care to patients and resilience against Covid which will also continue to support the system throughout winter:

- **GP's;** More GP appointments including video and telephone consultations
- **Acute Respiratory Unit/s;** Dedicated areas of assessment 'hot hubs' for potential Covid 19 patients and Home visiting service
- **Integrated Discharge Service;** Dedicated social work and nursing to support discharge of patients to right place, with right care and support at the right time
- **Care Home Group;** Health and Social care group supporting care homes i.e. infection control and end of life care processes

Winter and Covid Schemes

Scheme	Overview
Consultant Connect	A&G service between GPs and Consultants to ensure patients are treated at the right time and place for general medicine, surgery and elderly. Mental Health services joining this winter.
Integrated Discharge Service	Continued scheme from Covid19. Integrated social work and health professionals to support rapid discharge
Community Bed & GP Cover	Additional community beds and GP support to support hospital discharge process.
Hospital Bed Modelling & Workforce	Due to social distancing measures, hospital foot print is required to expand. Therefore additional resource is required across both existing and additional wards to ensure flow throughout the hospital
System Additional Capacity	In collaboration with Extended Access (evening and weekends), additional GP and Nurse Practitioner clinics will be made available to general practice, ED and the UTC during in hour periods
24/7 R@H Home Visiting Capacity for Covid patients	Continue with 24/7 community service support to keep people at home
Acute Respiratory Model	Continued scheme from Covid19 and will be implemented as required via surge. (Potential of two centres depending upon demand)
Transport	Dedicated discharge vehicle to support discharge from all areas of the hospital for all patients despite their residence.

Surge Group

- ✓ Each organisation is enhancing their Winter capacity. Plans in place to cover the winter period for 2020/21 to help manage surge, escalation and maintain flow throughout the System
- ✓ Surge meetings and forums in place to monitor and progress winter and Covid planning, response and resilience:
- ✓ In and out of hospital silver commands
- ✓ Bronze command in place with system partners to discuss issues and resolve as and when required
- ✓ Surge Co-ordinator role


#DoYourBit regional campaign

- On **Monday 19 October** a widespread **#DoYourBit** public awareness campaign was launched to help people make the best choices about how to access NHS services.
- Aims to ensure our Emergency Departments are kept free for those with serious or life threatening emergencies, something which is already at the heart of our urgent care strategy Sunderland.
- Particularly important given reduced space now available within ED and urgent care waiting rooms due to important social distancing measures.
- By thinking pharmacist, GP and 111 first, people can '**do their bit**' to help stop the spread of Coronavirus, keep people safe and protect the NHS.
- **#DoYourBit** campaign website : <https://www.doyourbit-nenc.co.uk/>

#DoYourBit – use services sensibly



#DoYourBit – get the flu jab



#DOYOURBIT SUNDERLAND

Get the flu vaccination this year

It's never been more important
#PROTECTYOURCOMMUNITY

Any questions?



All Together Better is an alliance of health and care partners in Sunderland working together:

- NHS Sunderland Clinical Commissioning Group (CCG)
- South Tyneside and Sunderland NHS Foundation Trust
- Sunderland Care and Support
- Sunderland GP Alliance
- Sunderland City Council
- Northumberland, Tyne and Wear NHS Foundation Trust
- Voluntary and community sector organisations including Age UK Sunderland, Sunderland MIND and Sunderland Carers Centre
- Other providers NHS contracted services.