

Washington Neighbourhood Delivery Plan 2020 / 2023



The Plan is a working document, which will include addition information from other public sector partners and VCS Area Network, where relevant.

The Plan commits the Area Committee to a significant number of priorities, which will be delivered within Washington, to address the key issues raised by residents. The Plan will be monitored by the Area Committee and actions will be addressed throughout the next three years via the Washington Neighbourhood and Communities Board.

Residents will be able to monitor delivery of the plan via the online activity tracker which will be available to access at www.sunderland.gov.uk as well as through quarterly Area Committee update reports. The Washington Area Priorities for 2020 – 2023 are:

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| 1. Tackle empty properties | 10. Increase 5G access & support digital learning |
| 2. Love Where you Live and Bloom Activities | 11. Healthy and Well Being |
| 3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood | 12. Support VCS to provide additional local services |
| 4. Flood mitigation | 13. Support local volunteering |
| 5. Invest in Parks, play, cycle and walking routes | 14. Establish Neighbourhood Watch Scheme and continue to help reduce fear of crime through partnership working |
| 6. Plantation and tree management | 15. Local Events |
| 7. Street furniture | 16. Support for young people |
| 8. Transport – Road Safety | 17. Invest in community heritage and celebrate local heritage |
| 9. Highways, pavements and street lighting | |

It is now the responsibility of Washington Area Committee to deliver their Delivery Plan and inform the work programme for the Area Committee and the Neighbourhood and Community Board for the coming months and years.

Neighbourhood Investment priority		
1. Tackle Empty Properties		
Action	Next Steps	Progress Report
Assistant Director Housing to present an update on housing (including ASB issues and fly-tipping at empty/abandoned properties) to Washington Neighbourhood & Community Board Illegal encampments raised as an issue	Washington Area Committee to consider update and how they can enhance and support the offer in the Washington area	December AC approved £62k Capital funding to implement Mitigation Measures in Washington East and Washington South. Application for further Capital funding to be considered at July Area Committee – £58,000 requested
2. Love Where you Live and Bloom Activities		
Action	Next steps	Progress
Continue with Clean and Green community clean ups and litter picks and love where you live campaign projects and campaigns	ACDL to work with the lead with regards to identify project sustainability post March 2022	Washington Neighbourhood & Community Board propose Clean & Green Project as a priority for support 2021/22
Scheme: Additional planters – look into feasibility of resident groups adopting them	ACDL to confirm with Environmental Services how many planters are available, condition and requirements for maintenance and repair	7 schemes agreed with 24 planters utilised – East Bridge St, Oxclose/Crighton, Building Blocks Centre, Usworth Park, Rickleton PS, Biddick PS, the Life House Sensory Garden. Clean & Green Team are project managing the scheme and assisting volunteers where required
Continue with Ward Improvement Project	ACDL followed up on all outstanding works, all claims submitted.	Washington Neighbourhood & Community Board propose review of Project Outcomes by December 2021 with a view to request AC consider further allocation of funds
Launch Clean & Green Local Action Small Grants Scheme	ACDL to present options/review of project outcomes to future Board	Washington Neighbourhood & Community Board propose review of project outcomes. Options to be presented to July Board for consideration
3. Ensure enforcement powers are used to tackle those who continue to fly tip, drop litter and spoil the neighbourhood		
Action	Next steps	Progress
Multi-Agency approach to develop a Washington Neighbourhood Management & Enforcement Project (WNMEP)- Focus on Neighbourhood 'enforcement' in village centres, littering on slip	ACDL established Task & Finish Group for Neighbourhood Management/Enforcement Initiative to receive above information, consider	March Area Committee agreed Washington Neighbourhood Management and Enforcement Project (NMEP) (Neighbourhood fund).

roads, use of cameras, vandalism and ASB in parks, play areas and green spaces, and support for environmental volunteers	and how they can enhance and support the current offer in Washington	Recruitment of additional enforcement Officer underway. Project will now report via Neighbourhood Fund performance processes/QMRs.
Together Clean and Green Partnership with Gentoo and other services to continue to tackle/support local enforcement to deal with fly-tipping, dog mess, abandoned trollies	ACDL schedule Together Clean & Green Partnership working group	Alongside proposals for the Washington NMEP, Together Clean & Green keen to roll out extensive education and PR campaign - to promote enforcement messages, encourage tenancy enforcement and to work with local communities to encourage effective Neighbourhood Management. SCC continues to work with Trolleywise and supermarkets to reduce the number of abandoned trollies meeting with the Regional Manager bi-monthly. Next meeting to be confirmed following a number of staff leaving Gentoo – new Area Manager now in place
PR & communications campaign re enforcement	ACDL work with SCC Comms to determine PR & campaigns responsive to local issues. Consider how to fit with corporate approach re enforcement, messages & campaigns, and prosecutions when developing local project.	Use Area Facebook pages and SCC Social Media for Campaign/messages to support the proposed NMEP and Together C & G work – as above
4. Flood Mitigation		
Action	Next Steps	Progress
Washington Flood Mitigation Scheme: Request update to Washington Board (EA/SCC/NW funded)	ACDL request update to Board	Update report to be presented to July Board re Flood Mitigation Scheme
5. Invest in Parks, play, cycle and walking routes		
Action	Next steps	Progress
Assistant Director for Environmental Services to provide an update to Washington Neighbourhood and Community Board with regards to scope for a Review of Washington Parks and Play in Parks	ACDL established Task & Finish group to develop a co-ordinated plan for Washington Parks and Play in parks. To consider <ul style="list-style-type: none"> • Service Capacity • City's Play Strategy 	March Area Committee aligned Capital funding for Play £80k, Parks £100k. SCC to present a report outlining future capital investment in parks and allotments at the July Board.

	<ul style="list-style-type: none"> • Inspection and maintenance regimes for any new development • Plans for investment in parks and green spaces • Dealing with and response to ASB and vandalism of play areas and parks • Opportunities to access S106 • Which of our parks are parks? Or green/open spaces – Albany Park previously designated as open space? • Local issues identified including ongoing ASB/vandalism in parks and green spaces 	<p>Next Task Group to be scheduled after the Board on the 27th July – to start and consider applications for capital funding</p> <p>Washington Neighbourhood & Community Board agree investment in Parks and Play as a priority for support 2021/22</p>
Deliver Usworth Park Development Plan	ACDL to redraft Usworth Park Development Plan. Include review and redraft of Action Plan re Improvements and refurbishment Update to November Board	March Area Committee aligned £50k Neighbourhood Capital funds to contribute to delivering the Usworth Park Development Plan. SCC to present a report outlining future capital investment in parks and allotments at the July Board.
Implementation of review of Princess Anne Park Master Plan	ACDL to continue working with Project Lead to provide regular updates to the Neighbourhood & Community Board	March Area Committee aligned £50k Neighbourhood Capital funds to contribute to delivering the improvements in Princess Anne Park as identified by the recent review of the masterplan for the park. SCC to present a report outlining future capital investment in parks and allotments at the July Board.
Investigate accessing S106 funds/developer funds to improve parks and play	ACDL to liaise with Planning – report to November Board re S106 opportunities	S106 process flow chart and spreadsheet re Washington S106 included in the Performance Update Report to November Board and presented to Dec Area Committee. S106 queries considered as part of discussions re proposals for Fixed Play investment at Feb Board. Requested officer response following issue raised again at June EO Board

6. Plantations and tree management		
Action	Next Steps	Progress
Assistant Director for Environmental Services requested to update Neighbourhood & Community Board with regard to the Strategic approach for future management of large plantations close to residential areas. (Currently no pro-active maintenance in place)	Strategic update to Board.	Following the successful implementation of the WAC funded tree management scheme (Phase 1 & 2), SCC Officers invited to attend future Board to discuss strategic approach to manage large plantation areas in Washington
7. Street Furniture including litter bins		
Senior Environmental Services Manager requested to provide an update to Cllrs on the Replacement and Renewal Programme	Update to future Board	Requested
8. Highways, pavements and street lighting		
Update Neighbourhood & Communities Board with regard to implementation of agreed VAS Programme	ACDL to provide update to November Board dependent on procurement schedule	VAS signs for the Washington Area received and deployed. Rotation programme agreed and included in previous Board Reports.
Implement Road Safety Education Programme September 2020	ACDL organise meeting Road Safety Team re draft proposals and schemes – complete. Detailed report to November Board and December Area Committee with regards to proposals for campaign.	Of the 10 schools contacted with regards to RSE campaign outside of schools only 2 have signed up – St Josephs (WC) and St Bedes (WN). Barmston (WE), Blackfell (WW) and George Washington do not wish to be included in the Campaign - no issues at sites. Still awaiting responses from Biddick, Fatfield, Usworth Colliery, and Rickleton. Officers will follow up when schools return.
Request strategic response to Traffic Management issues raised – enforcement of 20mph areas, speeding, need for additional signage re speed limits, enforcing the bus links and inconsiderate parking around/near to schools		Traffic management/parking issues on agenda at Board as required - Cllrs have raised a number of issues directly with the service but due to programme funds already committed and the lack of capacity in the team for additional work and services over and above agreed programme.
Update to be provided on amount of investment planned by Highways Services for highways, pavements and street lighting replacement programme.	Highways Maintenance Programme for 2021 - 2022 to be presented to Neighbourhood and Community Board for discussion and	A prioritised list of proposed streets for the 2021/22 approved March 2021 Area Committee

	recommendation to Washington Area Committee	
9. Health and Well Being		
Action	Next Steps	Progress
Develop a co-ordinated approach with relevant partners to support VCS to help the local community eat and learn to prepare/cook healthy meals	ACDL to establish Task Group	April Board agreed to establish a Healthy Choices Task Group to learn best practice from projects delivered in other areas and to consider the role Washington VCS partners can play in delivering a co-ordinated approach. Broader remit re nutrition and activity for families. TfC and Change4Life to attend first task group to ensure co-ordinated approach. New Task Group to be scheduled between 1/7 – 20/7 Washington Neighbourhood & Community Board agreed Healthy Choices Project as a priority for support 2021/22
Continue the Neighbourhood funded Washington Healthy Lifestyles Project	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board
Continue to monitor delivery of Neighbourhood funded 'Healthy Action in the Community' projects		2 out of 6 projects complete. Report/activity confirmed via usual QMR reporting. Update provided to board as part of the Performance and Review Report. No issues to report
10. Support the voluntary and community sector to grow capacity and to provide additional services and extend opening times within local community venues		
Action		
Work with and support our VCS and community hubs and support and build capacity of grassroots organisations such as Residents Associations	Strategic approach under development to support, develop and build the capacity of the VCS via the VCS Alliance	Area Reps have attended the VCS Alliance workshop to feed sector priorities and issues into the 'anchor' organisations. 5 CSW posts now filled – expected start date June. Washington CSW will commence in post June 21st VCS Alliance Manager also recruited

Working via the Washington Area VCS Network determine capacity and priorities to enable local organisations to provide additional services/ extended opening times across Washington.	Number of WAC funded Project already provide additional services – REACT, WISP, VCS Support, Washington Healthy Lifestyles, Washington Safe Care.	4 x core ‘social impact’ NF projects have been extended for 12 months - approved at the March 2021 Area Committee.
Continue the Neighbourhood Funded ‘Washington Individual Support Project’ to help local residents in acute crisis	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board
Continue to monitor delivery of Neighbourhood funded ‘Social Isolation’ projects	ACDL to provide updates to the Neighbourhood & Community Board	Report/activity confirmed via usual QMR reporting. Update on progress included in the Performance and Review Report to February Board. No issues to report to Board
Continue the Neighbourhood Fund/CLLD funded REACT Project supporting local residents to access employment and training opportunities, support and advice	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board Washington Neighbourhood & Community Board agreed investment and support for digital inclusion for learning and employment as a priority for support 2021/22
11. Launch of volunteer platform to support residents to get involved more within their communities. Support local volunteering		
Action	Next steps	Progress
Co-ordinate volunteers from Covid 19 hub and link with our VCS.	Update volunteer platform to enable matching volunteers to future VCS volunteer requirements in the area.	Work continues to support residents via the SCC Area Hubs The hubs are also starting to complete ‘personal pathway plans’ for all those still registered for support to ensure they continue to get the help they need.
Evaluate the delivery model for the Neighbourhood Fund VCS Support Project and VCS Training Programme– to consider reprofiling outcomes and milestones based on learning from Community Hubs	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs. Linked to strategic review re support for VCS.	VCS Support Project linked to Hub – review of outcomes and milestones included in the Performance and Review Report to Feb board. Anticipate project ends July 2021Report/activity confirmed via usual QMR reporting. No issues to report to Board
Continue the Neighbourhood funded ‘Fire Angels’ Project working with vulnerable adults re home safety alarms	ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs	No further update received due to pandemic/restrictions. Request update as part of next QMR process

	ACDL to provide updates to the Neighbourhood & Community Board	
12. Establish Neighbourhood Watch Scheme and continue to reduce fear of crime through a partnership approach		
Action	Next Steps	Progress
Develop local Neighbourhood Watch schemes	ACDL to Schedule joint Police/Cllr meeting (Microsoft Teams) with Inspector and bring information to future board meeting re potential for neighbourhood watch schemes Maintain communication and information sharing established through: <ul style="list-style-type: none"> • Washington Area News weekly bulletin • Area Face Book pages • Information sharing to known groups and volunteers • Joint Police/Cllr meeting 	Inspector confirmed a 'scheme' had been launched in North Tyneside. He would feedback to the next Joint meeting with regards to options and best practice. Washington Neighbourhood & Community Board agreed establishing a community scheme as a priority for support 2021/22
Continue to utilise LMAPs as forum for multi-agency approach	ACDL to co-ordinate through LMAPs and specific update meetings	ACDLs and Cllr F Miller to continue to report issues raised which require a multi-agency approach.
13. Support communities to deliver Local Events		
Action		
Continue to update Community Events offer as method to continue to involve local communities and build capacity	Lead to confirm schedule and options for Washington Event programme	Washington Events Programme rolled over to 2021/22. ACDL in discussions with lead with regards to options and alternatives for summer events – dependent on restrictions being eased
14. Support Youth clubs and spaces for young people to be together and feel safe		
Action		
Positive Activities	ACDL amended Project Brief for full Area Committee approval by correspondence.	Continued support to deliver Positive Activities programmes – school holiday activity programmes plus address holiday hunger. March 2021 AC agreed a new 12month programme
Relaunch the 'Can-Do' Project	Review of scheme to July Board	Continued support for Can Do – a fund to encourage young people to design, develop and

		<p>deliver projects that benefit the wider community</p> <p>Washington Neighbourhood & Community Board agreed Can do Project as a priority for support 2021/22 and requested review of scheme for future working. ACDL to present options for improvements to July Board</p>
Develop a new 'offer' for young people - a new programme to consider more arts and culture, creative and music?	Task & Finish Group established. Consider options for 'Remix' type initiative to encourage new delivery partners.	<p>Task Group will discuss and draft project outcomes for a Project Brief and Call for Projects to be presented to July Board for consideration</p> <p>Washington Neighbourhood & Community Board agreed Can do Project as a priority for support 2021/22</p>
Washington Safe Care		Report/activity confirmed via usual QMR reporting. March Area Committee approved 12month extension. No issues to report to Board
Washington Outreach Project	<p>ACDL to continue working with the Project Lead to deliver proposed outcomes and to adapt the programme to current needs</p> <p>ACDL to provide updates to the Neighbourhood & Community Board</p>	The project continues to address partner and Cllr hotspot areas re ASB. Report/activity confirmed via usual QMR reporting. No issues to report to Board
15. Invest in community heritage and celebrate local heritage		
Action	Next steps	Progress
Consider how to support local heritage including F Pit, Arts Centre Washington and Bowes Railway	<p>ACDL to establish Task and Finish group. Bring together a number of strategies and documents to consider how best to support local heritage:</p> <ul style="list-style-type: none"> • Washington Heritage Strategy • Feasibility Study F Pit/Albany Park • Bid for Culture documents – summarises some of the offer of local heritage groups • Need for archive for collections • Build on the work of the Blue Plaque installations 	<p>March Area Committee approved investment in Bowes Railway Museum. Project Brief for 'Heritage & Culture' organisation to deliver the Washington Heritage Strategy – to be presented to July AC for approval. Washington Neighbourhood & Community Board agreed delivering the Washington Heritage Strategy as a priority for support 2021/22</p>